

# Case Statistics for Disability Benefit Specialists June 2017

#### **Case Report Summary**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Past 12
	2016	2016	2016	2016	2016	2016	2017	2017	2017	2017	2017	2017	Months
Total													
Cases													
Opened	27	40	40	27	37	25	43	37	32	37	39	23	407
Total													
Cases													
Closed	32	25	20	46	37	30	25	22	38	28	35	30	368
Total													
Carry													
Over													
Cases	191	186	201	221	202	202	197	215	230	224	233	237	N/A
Total													
Cases													
Served	218	226	241	248	239	227	240	252	262	261	272	260	N/A
Current													
Open													
Cases	186	201	221	202	202	197	215	230	224	233	237	230	N/A

#### **Client Characteristics – Unduplicated Clients**

#### (A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017
Age												
18-20	1	2	1	3	2	2	3	2	2	5	5	1
21-29	5	3	3	2	5	1	2	7	2	6	3	1
30-39	3	4	2	4	5	1	7	5	8	2	4	7
40-49	3	8	17	5	8	4	7	7	9	7	6	3
50-59	10	22	15	11	16	14	21	14	11	17	19	11
Other	2	1	2	2	1	3	3	2	0	0	2	0
						_				-		
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
	2016	2016	2016	2016	2016	2016	2017	2017	2017	2017	2017	2017
Gender												
Female	15	15	20	13	14	14	17	12	13	25	18	15
Male	9	25	20	14	23	11	26	25	19	12	21	8
Other	0	0	0	0	0	0	0	0	0	0	0	0

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017
Income												
Low Income (120% or less Federal Poverty Level)	16	32	25	19	25	18	33	29	19	27	28	17
Non-Low Income	6	7	13	7	9	4	9	5	9	7	8	4
Unknown	2	1	2	1	3	3	1	3	4	1	3	2

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017
Living												
Arrangement												
Homeless or	1	0	-	2	C	F	0	1	2	2	4	1
Shelter	1	8	5	2	6	5	8	1	2	3	4	1
Lives Alone	8	11	6	5	13	5	7	9	3	6	13	8
Lives with	13	18	22	20	18	12	25	24	24	24	20	12
Others	13	10	22	20	10	12	25	24	24	24	20	12
Nursing	0	0	1	0	0	1	0	0	0	0	0	0
Home	0	0	Ţ	0	0	L	0	0	0	0	0	0
Other	1	1	1	0	0	0	0	0	0	0	1	0
Residential	0	1	0	0	0	0	1	0	0	0	0	0
Care	0	1	U	0	0	U	1	0	0	0	U	U
Unknown	1	1	5	0	0	2	2	3	3	4	1	2

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017
Race/Ethnicity												
White	18	33	24	20	27	19	29	24	14	23	30	12
American Indian	0	0	0	0	0	0	0	0	0	0	0	1
Asian	0	0	0	2	2	0	3	1	4	1	0	2
Black	6	6	10	4	5	5	6	3	8	9	6	6
Native Hawaiian	0	0	0	0	1	0	0	0	0	0	1	0
Hispanic	1	1	1	2	2	1	3	2	2	0	2	2
Unknown	0	0	5	0	1	0	3	7	4	4	2	2

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017
Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	0	2	1	1	2	0	2	3	1	1	1	0
DD Only	1	1	1	1	2	0	2	1	2	3	3	1
DHH												
(Deaf/Hard	0	1	0	0	0	0	0	0	0	0	0	0
of Hearing)												
MI Only	4	3	9	3	1	5	5	7	3	4	4	1
PD and DD	0	2	0	2	1	0	1	1	2	0	1	0
PD and MI	5	11	11	8	15	6	13	12	7	11	13	8
PD Only	12	19	16	11	12	12	15	11	12	13	14	10
PD, DD and	0	1	2	0	0	0	1	2	1	1	0	2
МІ	0	1	2	0	0	0	1	2	1	1	0	2
Unknown	2	0	0	1	4	2	4	0	4	4	3	1

DBS Issues – Closed Cases

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	Past 12 Mths
Community –Based													
Services													
Family Care-IRIS-	0	0	1	0	0	0	0	0	0	0	0	0	1
Partnership-PACE	0	0	T	0	0	0	0	0	0	0	0	0	1
Consumer, Non-													
Insurance													
Collection Agency	0	0	0	1	0	0	0	0	0	0	0	0	1
Employment-													
Training													
DVR (Vocational	0	0	0	0	0	0	0	0	0	1	0	0	1
Rehab Services)	0	0	0	0	0	0	0	0	0	1	0	0	L
Ticket to Work-Work	0	0	0	0	0	0	0	0	0	0	1	0	1
Incentives	0	0	0	0	0	0	0	0	0	0	T	0	Т
Housing													
Rent/Mortgage	0	0	0	0	0	0	0	0	0	1	0	0	1
Payment Assistance	0	0	0	0	0	0	0	0	0	1	0	0	1
Income Supports													
Disability Insurance,	0	0	0	0	0	0	0	0	0	1	0	0	1
Private/Group	U	U	U	U	U	U	U	U	U	1	U	U	T

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	Past 12 Mths
FoodShare	0	1	0	1	0	0	0	0	2	0	1	0	5
General Assistance (Tribal/County)	0	0	2	4	2	1	1	1	2	0	2	3	18
Pensions (VA, etc.)	0	0	0	0	0	0	0	0	1	0	0	0	1
SSI/SSDI Eligibility	21	20	14	35	27	24	16	18	24	19	22	17	257
SSI/SSDI Post Entitlement	5	1	1	4	3	0	3	1	5	4	6	4	37
Insurance													
Health Insurance, COBRA	0	1	0	0	0	0	0	0	0	0	0	0	1
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	0	0	0	0	1	1
Health Insurance, Individual Policy	1	0	1	0	0	0	0	0	0	0	0	0	2
Medicare Supplement	1	0	0	0	0	0	0	0	0	0	0	1	2
Medical Entitlements													
BadgerCare+	1	2	0	1	1	1	1	0	2	2	1	0	12
MAPP (Medicaid Purchase Plan)	1	1	3	1	2	2	1	1	4	3	1	3	23
Medicaid Coverage, Items/Services	0	0	0	1	0	1	1	0	0	0	0	1	4

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Medicaid Disability Determination	1	0	1	1	0	0	0	0	1	0	1	0	5
Medicaid Financial Eligibility	2	1	0	0	1	0	0	0	0	1	2	0	7
Medicare Advantage Options/Enrollment	0	0	0	0	1	1	0	1	0	0	0	3	6
Medicare Coverage, Items/Services	0	0	0	0	1	0	0	0	0	0	0	1	2
Medicare Eligibility, General	1	0	1	0	2	0	0	0	3	3	0	2	12
Medicare Part D Options/Enrollment	1	0	0	2	2	3	3	1	3	3	3	3	24
QMB/SLMB/SLMB+	0	0	0	0	1	0	1	1	1	1	1	1	7
Other													
Benefit Check-Up	7	16	14	19	16	12	11	9	23	17	20	17	181
Other, Within DBS Program Scope	0	1	0	1	0	0	1	0	0	1	0	1	5
<b>Referral Services</b>													
Immigration/ Naturalization	0	1	0	0	0	1	0	0	0	0	0	0	2
Uncovered Health													
Costs													
Prescription Assistance Program	0	0	0	0	0	0	0	0	0	0	0	1	1

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Undefined-Update needed													
Other, Info-Referral	0	2	0	0	0	1	0	0	0	0	0	0	3

#### Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

July 1, 2016 through June 30, 2017

Number of Inquiries: 402

	Monetary Impact of Cases Closed												
	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016							
Federal Dollars	\$260,162	\$279,615	\$248,807	\$479,848	\$165,473	\$184,666							
% of Dollars	88.1%	76.3%	85.6%	73.0%	77.8%	91.3%							
State Dollars	\$35,143	\$26,573	\$41,746	\$50,946	\$28,046	\$17,531							
% of Dollars	11.9%	7.3%	14.4%	7.8%	13.2%	8.7%							
Other Dollars	\$0	\$60,272	\$0	\$126,340	\$19,054	\$0							
% of Other Dollars	0.0%	16.4%	0.0%	19.2%	9.0%	0.0%							
Total Dollars	\$295,305	\$366,460	\$290,553	\$657,134	\$212,573	\$202,197							
Cumulative Dollars – 12 mth period	\$295,305	\$661,765	\$952,318	\$1,609,452	\$1,822,025	\$2,024,222							

	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017
Federal Dollars	\$247,155	\$307,858	\$323,499	\$235,325	\$217,291	\$183,154
% of Dollars	93.4%	94.0%	90.0%	85.5%	90.8%	74.2%
State Dollars	\$17,373	\$19,605	\$35,895	\$40,055	\$21,988	\$46,615
% of Dollars	6.6%	6.0%	10.0%	14.5%	9.2%	18.9%
Other Dollars	\$0	\$0	\$0	\$0	\$0	\$17,035
% of Other Dollars	0.0%	0.0%	0.0%	0.0%	0.0%	6.9%
Total Dollars	\$264,528	\$327,463	\$359,394	\$275,380	\$239,279	\$246,804
Cumulative Dollars –						
12 mth period	\$2,288,750	\$2,616,213	\$2,975,607	\$3,250,987	\$3,490,266	\$3,737,070
Total Dollars since April 2013	Federal: \$9,391,492	State: \$1,161,678	Other: \$339,878	Total: \$10,893,048	r der som	1997 (1999 - 1997) 1997 1997 1997 1997 1997 1997 199