



**Case Statistics for Disability Benefit Specialists  
September 2017**

ADRC Disability Benefit Specialists Data  
September 1, 2016 to September 30, 2017

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**Case Report Summary**

	<b>Oct 2016</b>	<b>Nov 2016</b>	<b>Dec 2016</b>	<b>Jan 2017</b>	<b>Feb 2017</b>	<b>Mar 2017</b>	<b>April 2017</b>	<b>May 2017</b>	<b>June 2017</b>	<b>July 2017</b>	<b>Aug 2017</b>	<b>Sept 2017</b>	<b>Past 12 Months</b>
<b>Total Cases Opened</b>	27	37	25	43	37	33	39	40	30	28	35	20	<b>394</b>
<b>Total Cases Closed</b>	46	37	30	25	22	38	28	35	32	29	16	47	<b>385</b>
<b>Total Carry Over Cases</b>	222	203	203	198	216	231	226	237	242	240	239	258	<b>N/A</b>
<b>Total Cases Served</b>	249	240	228	241	253	264	265	277	272	268	274	278	<b>N/A</b>
<b>Current Open Cases</b>	203	203	198	216	231	226	237	242	240	239	258	231	<b>N/A</b>

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**Client Characteristics – Unduplicated Clients**

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	<b>Oct 2016</b>	<b>Nov 2016</b>	<b>Dec 2016</b>	<b>Jan 2017</b>	<b>Feb 2017</b>	<b>Mar 2017</b>	<b>April 2017</b>	<b>May 2017</b>	<b>June 2017</b>	<b>July 2017</b>	<b>Aug 2017</b>	<b>Sept 2017</b>
Age												
18-20	2	2	2	3	2	3	5	5	2	2	5	3
21-29	3	5	1	2	7	2	6	3	1	4	1	3
30-39	4	5	1	6	4	8	2	3	7	2	4	3
40-49	5	8	4	8	9	8	8	8	5	6	8	2
50-59	11	14	13	21	14	12	17	19	14	13	17	9
Other	2	3	4	3	2	0	1	2	1	1	0	0

	<b>Oct 2016</b>	<b>Nov 2016</b>	<b>Dec 2016</b>	<b>Jan 2017</b>	<b>Feb 2017</b>	<b>Mar 2017</b>	<b>April 2017</b>	<b>May 2017</b>	<b>June 2017</b>	<b>July 2017</b>	<b>Aug 2017</b>	<b>Sept 2017</b>
Gender												
Female	13	14	14	17	12	14	27	19	18	12	14	7
Male	14	23	11	26	25	19	12	21	12	16	21	13
Other	0	0	0	0	0	0	0	0	0	0	0	0

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	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017
<b>Income</b>												
<b>Low Income (120% or less Federal Poverty Level)</b>	19	26	18	33	29	20	31	29	22	22	20	15
<b>Non-Low Income</b>	7	9	4	9	5	9	7	8	6	4	12	5
<b>Unknown</b>	1	2	3	1	3	4	1	3	2	2	3	0

	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017
<b>Living Arrangement</b>												
<b>Homeless or Shelter</b>	2	6	5	8	1	2	3	4	1	2	0	1
<b>Lives Alone</b>	5	13	5	7	9	3	6	13	8	7	9	4
<b>Lives with Others</b>	20	18	12	25	24	25	25	21	19	17	24	13
<b>Nursing Home</b>	0	0	1	0	0	0	0	0	0	0	0	0
<b>Other</b>	0	0	0	0	0	0	0	1	0	0	0	0
<b>Residential Care</b>	0	0	0	1	0	0	0	0	0	0	0	0
<b>Unknown</b>	0	0	2	2	3	3	5	1	2	2	2	2

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<b>Race/Ethnicity</b>												
<b>White</b>	20	27	19	29	24	15	23	30	17	21	25	12
<b>American Indian</b>	0	0	0	0	0	0	0	0	1	0	0	0
<b>Asian</b>	2	2	0	3	1	4	1	0	2	0	3	0
<b>Black</b>	4	5	5	6	3	8	9	6	7	3	1	4
<b>Native Hawaiian</b>	0	1	0	0	0	0	0	1	0	0	0	0
<b>Hispanic</b>	2	2	1	3	2	2	0	2	3	1	4	0
<b>Unknown</b>	0	1	0	3	7	4	6	3	2	3	2	4

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	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017
<b>Disability</b>												
<b>BLV</b>	0	0	0	0	0	0	0	0	0	0	0	0
<b>DD and MI</b>	1	2	0	2	3	2	1	1	0	0	1	2
<b>DD Only</b>	1	2	0	2	1	2	3	3	2	2	5	0
<b>DHH (Deaf/Hard of Hearing)</b>	0	0	0	0	0	0	0	0	0	0	0	0
<b>MI Only</b>	3	1	5	5	7	3	4	4	1	2	4	2
<b>PD and DD</b>	2	1	0	1	1	2	0	1	1	0	3	0
<b>PD and MI</b>	8	15	6	13	12	7	11	13	11	9	8	5
<b>PD Only</b>	11	12	12	15	11	12	13	15	11	11	9	10
<b>PD, DD and MI</b>	0	0	0	1	2	1	1	0	2	1	1	0
<b>Unknown</b>	1	4	2	4	0	4	6	3	2	3	4	1

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**DBS Issues – Closed Cases**

	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Past 12 Mths
<b>Community –Based Services</b>													
County-Based Long- Term Care (e.g., CIP, COP)	0	0	0	0	0	0	0	0	0	1	0	0	1
Family Care-IRIS- Partnership-PACE	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Consumer, Non- Insurance</b>													
Collection Agency	1	0	0	0	0	0	0	0	0	0	1	0	2
<b>Employment- Training</b>													
DVR (Vocational Rehab Services)	0	0	0	0	0	0	1	0	0	0	0	0	1
Ticket to Work-Work Incentives	0	0	0	0	0	0	0	1	0	0	0	0	1
<b>Housing</b>													
Rent/Mortgage Payment Assistance	0	0	0	0	0	0	1	0	0	0	0	0	1

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	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Past 12 Mths
<b>Income Supports</b>													
Disability Insurance, Private/Group	0	0	0	0	0	0	1	0	0	1	0	0	2
FoodShare	1	0	0	0	0	2	0	1	0	1	0	0	5
General Assistance (Tribal/County)	4	2	1	1	1	2	0	2	3	1	2	1	20
Pensions (VA, etc.)	0	0	0	0	0	1	0	0	0	0	0	0	1
SSI/SSDI Eligibility	35	27	24	16	18	24	19	22	18	22	10	40	275
SSI/SSDI Post Entitlement	4	3	0	3	1	5	4	6	4	3	2	3	38
<b>Insurance</b>													
Health Insurance, COBRA	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	0	1	0	0	0	1
Health Insurance, Individual Policy	0	0	0	0	0	0	0	0	0	1	0	0	1
Medicare Supplement	0	0	0	0	0	0	0	0	1	0	0	0	1
<b>Medical Entitlements</b>													
BadgerCare+	1	1	1	1	0	2	2	1	0	1	0	0	10
MAPP (Medicaid Purchase Plan)	1	2	2	1	1	4	3	1	4	4	3	3	29



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	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Past 12 Mths
Medicaid Coverage, Items/Services	1	0	1	1	0	0	0	0	1	0	0	0	4
Medicaid Disability Determination	1	0	0	0	0	1	0	1	0	1	0	0	4
Medicaid Financial Eligibility	0	1	0	0	0	0	1	2	0	1	1	0	6
Medicare Advantage Options/Enrollment	0	1	1	0	1	0	0	0	3	1	0	0	7
Medicare Coverage, Items/Services	0	1	0	0	0	0	0	0	1	0	0	1	3
Medicare Eligibility, General	0	2	0	0	0	3	3	0	2	1	1	3	15
Medicare Part D Options/Enrollment	2	2	3	3	1	3	3	3	3	2	0	2	27
QMB/SLMB/SLMB+	0	1	0	1	1	1	1	1	1	0	1	0	8
<b>Other</b>													
Benefit Check-Up	19	16	12	11	9	23	17	20	17	20	6	34	204
Other, Within DBS Program Scope	1	0	0	1	0	0	1	0	1	0	1	2	7
<b>Referral Services</b>													
Immigration/ Naturalization	0	0	1	0	0	0	0	0	0	0	0	0	1

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<b>Uncovered Health Costs</b>													
Prescription Assistance Program	0	0	0	0	0	0	0	0	1	0	0	0	1
<b>Undefined-Update needed</b>													
Other, Info-Referral	0	0	1	0	0	0	0	0	0	0	0	0	1

**Disability Benefit Specialists  
Information Only Inquiries (30 minutes or less per contact)**

October 1, 2016 through September 30, 2017

**Number of Inquiries: 407**

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Monetary Impact of Cases Closed						
	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017
<b>Federal Dollars</b>	\$479,848	\$165,473	\$184,666	\$247,155	\$307,858	\$323,499
% of Dollars	73.0%	77.8%	91.3%	93.4%	94.0%	90.0%
<b>State Dollars</b>	\$50,946	\$28,046	\$17,531	\$17,373	\$19,605	\$35,895
% of Dollars	7.8%	13.2%	8.7%	6.6%	6.0%	10.0%
<b>Other Dollars</b>	\$126,340	\$19,054	\$0	\$0	\$0	\$0
% of Other Dollars	19.2%	9.0%	0.0%	0.0%	0.0%	0.0%
<b>Total Dollars</b>	<b>\$657,134</b>	<b>\$212,573</b>	<b>\$202,197</b>	<b>\$264,528</b>	<b>\$327,463</b>	<b>\$359,394</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$657,134</b>	<b>\$869,707</b>	<b>\$1,071,904</b>	<b>\$1,336,432</b>	<b>\$1,663,895</b>	<b>\$2,023,289</b>

	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017
<b>Federal Dollars</b>	\$235,325	\$217,291	\$208,655	\$236,232	\$173,153	\$550,092
% of Dollars	85.5%	90.8%	76.6%	85.7%	92.3%	95.8%
<b>State Dollars</b>	\$40,055	\$21,988	\$46,615	\$37,360	\$14,478	\$23,932
% of Dollars	14.5%	9.2%	17.1%	13.5%	7.7%	4.2%
<b>Other Dollars</b>	\$0	\$0	\$17,035	\$2,205	\$0	\$0
% of Other Dollars	0.0%	0.0%	6.3%	0.8%	0.0%	0.0%
<b>Total Dollars</b>	<b>\$275,380</b>	<b>\$239,279</b>	<b>\$272,305</b>	<b>\$275,797</b>	<b>\$187,631</b>	<b>\$574,024</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$2,298,669</b>	<b>\$2,537,948</b>	<b>\$2,810,253</b>	<b>\$3,086,050</b>	<b>\$3,273,681</b>	<b>\$3,847,705</b>
<b>Total Dollars since April 2013</b>	<b>Federal: \$10,376,470</b>	<b>State: \$1,237,448</b>	<b>Other: \$342,083</b>	<b>Total: \$11,956,001</b>		