

2017 AAA Access Committee Work Plan: QTR 3

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 6% in 2014) from law enforcement and emergency responders by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services.	AAA & APS Staff	Offer two trainings; increase total referrals	First training occurred in Sun Prairie 6/28/17; second training scheduled for December 2017.
	Encourage 60 racially-diverse seniors (20 each year) to take charge of their health care decisions prior to crisis situations by providing information, through one APS-led workshop in the community and then linking and assisting African American, Latinx, and Asian seniors to complete and file Health Care Power of Attorney Documents as measured by the number of diverse seniors self-reporting completion of a Health Care Power of Attorney (HC-POA) within three months of the workshop.	AAA & APS Staff	Focus on African American community: develop brochure & PowerPoint presentation NLT 16 April (National Health Care Decisions Week); present throughout community. Then focus on Latinx & Asian community.	APS had a Health Care & Durable Power-of-Attorney booth at the Triad Conference 10/6/17; 36 individuals took POAHC forms, 30 people took DPOA documents forms. 15 individuals stated they had existing POAs (31 White, 3 African American, 1 Native American & 1 Asian).
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point Case Managers and Student Interns.	AAA & APS Staff	Train Case Managers & Student Interns	Training completed 5/23/17
			Distribute Consumer Protection Repair Kits to seniors	Focal Point Case Managers were alerted to a website which lists 199 free publications to address consumer protection—in English & Spanish (https://www.bulkborder.ftc.gov/publications).
			Counsel individual clients regarding reporting and repairing finances after a scam	Focal Point Case Managers estimate they counseled over 170 seniors concerning financial scams January-June 2017. This includes one-on-one and group presentations. Several also featured articles in their newsletters which has a broader reach.

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Services in Support of Caregivers	Assist four private or public Human Resource Offices in Dane County to develop policies and procedures or initiate programs to enable current and future caregivers to provide services to individuals.	AAA Manager, Caregiver Coordinator & Caregiver Alliance	Contact four private/public HR offices and offer Caregiving services	Working with Caregiver Alliance members to schedule future outreach efforts to employees
			Collaborate with HR offices to develop Caregiving policies/procedures or initiate programs helping their employees	Working with Caregiver Alliance members to develop these services
	Enhance resources within the caregiver community by creating a comprehensive user-friendly toolkit to be made available through support services for seniors.	AAA Manager, Caregiver Coordinator &	Continued from 2016: Finalize and post on website & social media	Toolkit in process of writing & formatting with help from Caregiver Alliance members.
	Establish a comprehensive, locally-focused collection site for caregiver resources available in Dane County libraries.	AAA Manager & Caregiver Coordinator	Continued from 2016: Establish digital source of information	In process searching for a volunteer library coordinator to manage an open-source database available to caregivers.