

# The Value of PHAB Accreditation

Strengthening Health Departments to Better Serve their Communities



## **Quality Improvement**

The percentage of respondents who said accreditation stimulates quality and performance improvement opportunities.<sup>1</sup>





### **Partnerships**

The percentage of respondents who said that since becoming accredited, their health department's relationships with local community stakeholders have improved.<sup>1</sup>





### **Accountability**

The percentage of respondents who said accreditation improves accountability to external stakeholders.<sup>1</sup>





#### Strengths/ Weaknesses

The percentage of respondents who said accreditation allows the health department to better identify strengths and weaknesses.<sup>1</sup>



#### Workforce

"By far the best [outcome of accreditation] is the validation for staff. They are really proud of accomplishing accreditation, and really proud of doing things the right way."2

#### Resources

"The work we have done to become accredited has helped us obtain other grants. Going through our CHA and CHIP goals, having a strategic plan in place, they have probably helped us secure some grants that we may not have obtained if we had not had those."<sup>2</sup>

- <sup>1</sup> NORC evaluation survey of health departments one year after they were accredited, as of Oct. 2016.
- <sup>2</sup> Responses to interviews/surveys as part of NORC evaluation.