



Dane County

Minutes - Final Unless Amended by Committee

Area Agency on Aging - Access Committee

Consider:

Who benefits? Who is burdened?

Who does not have a voice at the table?

How can policymakers mitigate unintended consequences?

Monday, April 4, 2022

2:00 PM

via Zoom

The Monday April 4, 2022 AAA Access Committee meeting is being held virtually. The public can access the meeting with the Zoom application or by telephone.

To join the meeting in Zoom, click the following link (after you fill out the form, the meeting link and access information will be emailed to you):

https://us02web.zoom.us/webinar/register/WN_Wytaj2jPTA6sLQxrIWlyBQ

This link will be active until the end of the meeting.

To join the meeting by phone, dial-in using one of the following three phone numbers:

1-833-548-0276

1-833-548-0282

1-888-788-0099

When prompted, enter the following Webinar ID: 824 5717 4037

If you want to submit a written comment for this meeting, or send handouts for committee members, please send them to MATULLE.CINDY@COUNTYOFDANE.COM. In the subject line please state: Written Comment for this meeting or Handouts for this meeting. Please include the name of the meeting and date.

PROCESS TO PROVIDE PUBLIC COMMENT: ANY MEMBERS OF THE PUBLIC WISHING TO REGISTER TO SPEAK ON/SUPPORT/OPPOSE AN AGENDA ITEM MUST REGISTER USING THE LINK ABOVE (even if you plan to attend using your phone).

Registrations to provide public comment will be accepted until 30 minutes prior to the beginning of the meeting.

Staff and Guests Present: Katie Gallagher, Jim Krueger, Cindy Matulle, Sridevi Mohan, Betsy Strahin and Angela Velasquez.

A. Call To Order

Chair HOCHKAMMER called the meeting to order at 2pm. (Insert Attendance)

Chair HOCHKAMMER announced that Sridevi Mohan is the new AAA Manager. MOHAN gave a brief background.

Present 8 - BARBARA BOUSTEAD, JENNIFER BROWN, GERRY DERR, JON HOCHKAMMER, CAROL LORENZ, SRIDEVI MOHAN, KATE MCGINNITY, and DIANE FARSETTA
Absent 1 - DIANNE LEIGH

B. Consideration of Minutes

[2021](#) February 7, 2022 Minutes
[MIN-645](#)

Attachments: [2022_0207_AAA Access Committee Minutes](#)

A motion was made by LORENZ, seconded by MCGINNITY, that the minutes be approved. The motion carried by the following vote:

Ayes: 8 - BOUSTEAD, BROWN, DERR, HOCHKAMMER, LORENZ, MOHAN, MCGINNITY and Farsetta
Absent: 1 - LEIGH

C. Action Items

1. Nomination of Committee Chair and Vice-Chair

HOCHKAMMER volunteered to stay on as Chair unless there were any other nominations. No other nominations were presented.

A motion was made by DERR, seconded by BROWN, to approve HOCHKAMMER as the AAA Access Committee Chair. The motion carried by the following vote:

Ayes: 8 - BOUSTEAD, BROWN, DERR, HOCHKAMMER, LORENZ, MOHAN, MCGINNITY and Farsetta
Absent: 1 - LEIGH

BROWN volunteered and LORENZ nominated BROWN to serve as Vice-Chair. No other nominations were presented.

A motion was made by LORENZ, seconded by BOUSTEAD, to approve BROWN as the AAA Access Committee Vice-Chair. The motion carried by the following vote:

Ayes: 8 - BOUSTEAD, BROWN, DERR, HOCHKAMMER, LORENZ, MOHAN, MCGINNITY and Farsetta
Absent: 1 - LEIGH

2. 2023 Case Management Formula

[2021](#)
[ACT-486](#) Case Management Formula

Attachments: [Case Management Formula](#)

AAA Aging Program Specialist Angela Velasquez presented the formula to committee members. Discussion among members about how this formula was created so there is equity in services provided. VELASQUEZ is researching the FTE of the contracts to determine if Case Managers are meeting the requirement or are we asking too much of them. BOUSTEAD wanted to make sure that the 2020 Census data will be used instead of the 2010 Census as minority populations have shifted during that time.

A motion was made by BOUSTEAD, seconded by MCGINNITY, to approve the Case Management Formula for funding based on presentation. The motion carried by the following vote:

Ayes: 8 - BOUSTEAD, BROWN, DERR, HOCHKAMMER, LORENZ, MOHAN, MCGINNITY and Farsetta

Absent: 1 - LEIGH

D. Presentations

1. 2021 Case Management Survey Results

[2021](#)
[PRES-234](#) 2021 Case Management Survey Results

Attachments: [PREZ2021 - AAA Case Management Survey - Access Committee](#)

Dane County Human Services Program Analyst Betsy Strahin presented to summary of the Case Management survey that was sent to clients. Strahin asked questions from board members. VELASQUEZ shared that NewBridge Latinx Coordinator left during the time of survey and data for those clients was not gathered with the staffing shortage and case management having 8-10 week waiting list. VELASQUEZ mentioned this is a department wide issue

NewBridge Associate Director Katie Gallagher shared they tried to find volunteers to help with getting the Spanish Speaker survey done but the case management time is so behind they were not able to assist with this either.

NewBridge Executive Director Jim Krueger shared many of their Spanish speaking older adults cannot read Spanish and would take a great deal of time to complete. This is another barrier to getting the survey completed. Krueger would like Dane County to hire Spanish-speaking staff to do these surveys as one survey could take three hours to complete. Krueger asked that other surveys not be done during the Medicare-D Open Enrollment time.

2. WI DOT & UW-Milwaukee Transportation Study

[2021](#) 2021 Transportation Survey
[PRES-238](#)

Attachments: [Older Adult Transportation Service Survey](#)

VELASQUEZ presented the slideshow of a transportation survey data collected by UW-Milwaukee in the summer of 2021. The survey included internet access questions, as the State of Wisconsin Medicare transportation is very heavy on scheduling rides using technology requiring comfort in using smart phones with internet access. VELASQUEZ answered Committee Member's questions. FARSETTA mentioned having Eric from the State of Wisconsin Transportation office as being involved in studying the needs of rural seniors.

E. Reports to Committee

1. 2023 AAA Budget Priorities

VELASQUEZ talked about how housing and transportation came up as the top two areas of concern from the Case Management data over the past year. Focal Point Director's brought up Case Management as an area where more funding is needed. The population of aging adults continues to grow and the complexity of cases is taking longer to process. The number of people that are being seen is decreasing because of the increase in time dedicated to the older adults being served now. More staff is needed to process more older adults. This has been the only area raised to date by focal points that is in need for more funding. VELASQUEZ is looking at staffing and time committed to each case to determine what/where the need is.

2. Chair & Staff Reports

None.

F. Future Meeting Items and Dates

Next meeting: Monday, 2 May 2022, 2 pm via Zoom

Future Topic: Discussion of the State of Wisconsin transportation program Veyo.

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

None.

I. Adjournment

A motion was made by BOUSTEAD, seconded by HOCHKAMMER, that the meeting be adjourned at 3:37 pm. The motion carried unanimously on voice vote.

Minutes respectfully submitted by AAA Clerk III Cindy Matulle.