

# AAA Committee Recommendation Report

## Report to the AAA Board

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Date: 4 October 2021

From:  Access Committee  Legislative/Advocacy Committee  Nutrition/Wellness Committee

### History/Related Actions

At the 7/6/21 Access Committee meeting, AAA Client-Centered Case Management Standards was discussed and resulted in the following recommendation:

*AAA Manager Cheryl Batterman presented the updated standards. UW-Madison School of Social Work Professor Dr. Tracy Schroepfer, NewBridge Case Management Supervisors Jennifer Brown and Jodie Castaneda, and City of Madison Senior Services Manager Sally Jo Spaeni were part of a work group to review the standards approved by the AAA Board on 8/5/19. Their goal was to ensure the standards reflected nationally approved culturally and linguistically appropriate case management services. For the past year, the work group worked closely with community members representing the African American, Black, Latinx, and SE Asian ethnic groups to recommend changes to the standards. Two members were former Case Managers and thus familiar with the Case Management Program.*

*Motion made by LORENZ, seconded by MCGINNITY to approve the Case Management Standards as presented and forward to the AAA Board for final approval. The motion carried by the following vote:*

*Ayes 6 BOUSTEAD, BROWN, DERR, HOCHKAMMER, LORENZ, LEIGH, and MCGINNITY  
Absent 2 FLAD and MOHAN*

### Financial/Budget/Other Resource Implications (if any)

None

### Recommendations

To approve the attached AAA Client-Centered Case Management Standards

### Attachments

AAA Client-Centered Case Management Standards