

2021 AAA Access Committee Work Plan: QTR 3

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 4% in 2017) from law enforcement by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services and following up annually to determine if additional training is needed.	APS staff	Law enforcement participates in Collaborative Stabilization Coalition (CSC) crisis stabilization training events and steering committee.	Sgt Shimko trained 15 caregivers as to the role of Law Enforcement in October 2021. AGP supervisor provided training to 108 MyChoice team members on 10/19/21 about guardianship. Also trained 35 ICAs (IRIS consultants) about guardianship on 9/20/21. EAN Supervisor provided training to 145 MyChoice team members on 10/12/21 on EAN/AAR.
	Work with community resources, identify and train 6 Persons of Color volunteers to work with racially-diverse senior adults to take charge of their health care decisions prior to crisis situations by providing information and completing Health Care Power of Attorney (HC-POA) documents.	APS staff	APS provides information and training to Cultural Diversity staff at NewBridge to enhance their knowledge about the importance of completing HCPOA documents with racially diverse older adults.	Working with the NewBridge Diversity staff, trainings were developed on Advanced Directives for the Black, Latinx & Hmong communities; 9 Hmong staff received training on 10/22/21 & will work with clients to complete the document. 11 Latinx older adults participated on 10/8/21; materials were translated into Spanish & a Spanish interpreter was available. A training for the Black community was schedule in September 2021 but there were no participants; it will be rescheduled for 2022.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point case managers and student interns, as measured by: (1) Number of presentations made by case managers and seniors in attendance; and (2) Number of individual clients counseled regarding reporting and repairing finances after a scam.	AAA & APS staff	<p>Train Case Managers & Student Interns</p> <p>Counsel clients regarding reporting and repairing finances after a scam</p>	<p>Presentations on Identity Theft: Protect & Prevent and Identity Theft and Data Breach Awareness: Data Privacy & Security for Businesses offered at CM training on 9/28/21</p> <p>30 clients were counselled during QTR 3 (99 YTD total); Waunakee ran scams article in July newsletter with distribution of 900; Stoughton ran scams & frauds article in September newsletter with distribution of 1,200</p>

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Services in Support of Caregivers	<p>Improve caregiver’s ability to provide care and meet caregiving responsibilities in at least 75 new caregivers, with particular attention to diversity of caregivers served (Persons of Color, LGBTQ), through the use of comprehensive assessment, pre-post caregiver status evaluation, intensive case management, and caregiver grants for respite and supplemental needs, as measured by the number of caregivers receiving case management/caregiver grants and the percent of caregivers indicating an improved caregiving situation upon post-evaluation.</p>	<p>AAA Aging Program Specialist & Caregiver Specialist</p>	<p>75 caregivers (to include POC & LGBTQ) receive intensive assistance to better meet caregiving responsibilities</p>	<p>Completed a total of 69 assessments YTD and awarded 61 grants for a total of \$81,800.</p>
	<p>Increase succession planning as demonstrated by at least 100 new caregivers/families completing Caregiver Succession Plans and pursuant documents for when they are no longer able to provide caregiving for a care recipient.</p>	<p>AAA Aging Program Specialist & Caregiver Specialist</p>	<p>100 new caregivers/ families completed plans</p>	<p>With every caregiver call to the program for options counseling, a planning discussion was included with referrals and connections to planning resources.</p>
	<p>Improve access to caregiver grants by caregivers of color by increasing the number of grants provided to caregivers of color each year by 5% from the baseline determined at year end 2018.</p>	<p>AAA Aging Program Specialist & Caregiver Specialist</p>	<p>Award grants to 16 POC caregivers</p>	<p>Awarded a YTD total of 9 grants to family caregivers in underserved communities including 7 Black caregivers, 1 LantinX caregiver, and one LGBTQIA family for 14.75% of grant total.</p>

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Services to People with Dementia	<p>Promote and encourage participation in dementia prevention & awareness education and early diagnosis by (1) dementia partners offering awareness and prevention education/activities in differing geographic locations, targeting smaller community/civic groups (such as Rotary, Lions, Kiwanis, church groups in more rural areas) and businesses throughout Dane County, reaching a minimum of 1,000; and (2) normalizing memory screening by ADRC trained screeners by marketing and conducting it as routine screening (like blood pressure and hearing) at health/wellness or community fairs throughout Dane County resulting in an increase of 10% more screens over 3 years. (Baseline of 219 screens in 2017)</p>	ADRC staff	<p>In person memory screens not occurring during pandemic. Meanwhile, DCS will continue to reach out to past hosts of memory screens to survey interest in resuming this activity when safe for consumers and to let past clinic locations know that if someone contacts them about a memory screen to direct them to ADRC. Will offer outreach & educational events virtually.</p>	<p>I&As & DCS administered screens virtually. DCS also administered MoCA virtually. One cognitive screening event in community took place & others were scheduled; however, remaining events were cancelled due to COVID. Re-training scheduled for I&As on topic of cognitive screening. DCS received referrals from memory diagnostic clinics. Educational events have taken place virtually & in person (Dementia 101, Brain Health, and other dementia related topics).</p>
	<p>Reduce the likelihood of dementia related crisis trauma of persons with dementia through increased family crisis planning in conjunction with first responders (police, fire, EMS, Crisis) and decreased emergency detentions through the completion of the Dementia Crisis Planning Tool for First Responders by a minimum of 200 families.</p>	Focal Points/AAA, DCS/ADRC & DPS/APS staff	<p>Focal Point CMs will complete 50 tools; DCS will educate public about tool & provide to consumers requesting. ADRC track numbers offered to community.</p>	<p>Focal Point CMs completed 14 tools with clients in QTR 3 (45 YTD total). DCS & DPS provided education to caregivers & larger community groups re: use of First Responder Tool. Bundles were created with First Responder Tool, instructions, File of Life & purple angel stickers for door jams. Approximately 20 sent & tracked.</p>
	<p>Ensure Dane County is Dementia Friendly to persons with dementia by educating and recruiting champions in individual communities willing to lead the process for making individual communities dementia friendly, as measured by adding 2 new Dementia Friendly Communities.</p>	ADRC staff	<p>DCS & Dementia Team work with Dementia Friendly communities to maintain status & help reinvigorate existing communities as needs change; none disband due to pandemic.</p>	<p>Dementia Friendly Community Leader meetings held monthly. Majority of Dementia Friendly communities meet (virtually) thru 2021 and include advertisement, recruitment, sponsoring virtual programming, joining chambers of commerce, retraining Dementia Friendly businesses & seeking new businesses to target. Many were able to complete in-person outreach & recruitment. DCS & ADRC Dementia Team staff attend local Dementia Friendly community meetings as able.</p>