Substitute No. Update Resolution No. 2022 RES-168

Title of Resolution or Ord. Amd.:

Majority

Sponsor:

Vote Required:

Doyle

Ordinance Amendment No.

RECLASSIFICATION OF DCIM CLERK III TO CUSTOMER SUCCESS MANAGER

Two-Thirds

 \checkmark

Policy Analysis Statement:

Brief Description of Proposal -

Dane County Information Management (DCIM) requested a reclassification audit of the position # 186 Clerk III to a new managerial position. After careful review, DCIM determined that in a primarily remote environment a fully dedicated clerk position was no longer needed for the division - creation of this new position will better serve the needs in DCIM.

Current Policy or Practice -

Reclassification of vacant positions requires county board approval.

Impact of Adopting Proposal -

If approved, the following position number 186 would move from a Clerk III G-13 position to a newly created Customer Success Manager position in the M-13 range.

Fiscal Estimate:

Fiscal Effect (check all that apply) - Budge	Budget Effect (check all that apply)				
✓ No Fiscal Effect Results in Revenue Increase Results in Expenditure Increase Results in Revenue Decrease Results in Expenditure Decrease	No Budget Effect Increases Rev. Budget Decreases Rev. Budget Decreases Exp. Budget Decreases Exp. Budget Decreases Position Authority Decreases Position Authority				

Narrative/Assumptions about long range fiscal effect:

Due to retirements and vacancies there will be no budget impact.

Expenditure/Revenue Changes:

	Current	Year	Annualized			Current	Year	Annualized	
Expenditures -	Increase	Decrease	Increase	Decrease	Revenues -	Increase	Decrease	Increase	Decrease
Personal Services					County Taxes				
Operating Expenses					Federal				
Contractual Services					State	\$0			
Capital	0				Other				
Total	0	\$0	\$0	\$0	Total	\$0	\$0	\$0	\$0

Personnel Impact/FTE Changes:

N/A

Prepared By:					
Agency:	Administration	Division:	Information Management	t	
Prepared by:	Sam Olson	Date:	8/17/2022	Phone [.]	608-283-2970
Reviewed by:		Date:		Phone:	