



**Case Statistics for Disability Benefit Specialists
September 2019**

ADRC Disability Benefit Specialists Data
October 1, 2018 to September 30, 2019

Case Report Summary

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Past 12 Months
Total Cases Opened	40	30	31	35	31	31	43	35	26	33	23	24	382
Total Cases Closed	45	31	39	25	37	31	53	36	24	17	35	29	402
Total Carry Over Cases	239	234	233	225	235	229	229	219	218	220	236	224	N/A
Total Cases Served	279	264	264	260	266	260	272	254	244	253	259	248	N/A
Current Open Cases	234	233	225	235	229	229	219	218	220	236	224	219	N/A

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues, being worked on.)

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019
Age												
18-20	0	0	6	1	0	0	5	2	5	4	2	2
21-29	3	2	4	4	7	4	9	7	3	2	2	2
30-39	9	6	2	7	5	6	12	4	4	8	8	1
40-49	10	7	3	5	7	7	5	10	2	11	2	4
50-59	17	12	15	14	11	9	10	12	11	8	8	15
Other	1	3	1	4	1	5	2	0	1	0	1	0

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	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019
Gender												
Female	23	16	15	21	17	13	24	21	9	18	10	10
Male	17	14	16	14	14	18	19	14	17	14	13	14
Other	0	0	0	0	0	0	0	0	0	1	0	0

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019
Income												
Low Income (120% or less Federal Poverty Level)	27	14	24	21	21	21	25	25	20	26	17	15
Non-Low Income	11	13	5	7	8	9	13	6	4	5	3	8
Unknown	2	3	2	7	2	1	5	4	2	2	3	1

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Living Arrangement												
Homeless or Shelter	3	1	4	7	2	5	3	1	2	4	4	1
Lives Alone	13	8	4	8	8	9	7	7	5	6	8	9
Lives with Others	22	20	22	16	17	15	31	23	18	22	11	13
Nursing Home	0	1	0	1	0	0	0	0	0	0	0	0
Other	0	0	0	1	2	1	1	0	0	1	0	0
Residential Care	0	0	0	0	0	0	1	0	0	0	0	0
Unknown	2	0	1	2	2	1	0	4	1	0	0	1

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019
Race/Ethnicity												
White	25	21	17	22	15	24	25	19	18	22	16	16
American Indian	0	0	0	0	0	0	0	0	0	0	0	0
Asian	5	2	2	0	2	1	1	4	3	2	1	1
Black	5	5	7	3	8	2	9	5	3	5	5	5
Native Hawaiian	0	0	0	1	0	0	0	0	0	0	0	0
Hispanic	3	0	1	5	0	0	5	2	0	0	0	3
Unknown	2	2	4	4	6	4	5	6	2	4	1	0

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Disability												
Blind, Low-Vision	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	2	0	1	1	3	1	7	3	1	3	4	1
DD Only	1	0	1	0	3	1	5	1	2	2	1	1
DHH (Deaf/Hard of Hearing)	0	0	0	1	0	1	0	0	0	1	0	0
MI Only	3	3	7	3	2	3	2	4	4	4	2	4
PD and DD	1	2	1	0	2	0	0	0	1	0	1	1
PD and MI	16	7	11	18	7	16	10	11	6	12	5	8
PD Only	12	13	5	7	11	7	9	9	8	4	6	8
PD, DD and MI	1	2	1	1	1	1	2	0	1	1	0	1
Unknown	4	3	4	4	2	1	8	7	3	6	4	0

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DBS Issues – Closed Cases

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Past 12 Mths
Community –Based Services													
Family Care/IRIS/Partnership	0	0	0	0	1	0	0	0	0	0	0	1	2
Employment-Training													
DVR (Vocational Rehab) Services	0	0	0	1	0	0	0	0	0	0	0	0	1
Ticket to Work/Work Incentives	0	0	0	0	0	1	1	0	0	0	0	0	2
Income Supports													
Disability Insurance, Private/Group	0	1	0	0	0	0	0	0	0	0	0	0	1
FoodShare	1	1	2	1	1	2	0	0	0	0	1	2	11
General Assistance (Tribal/County)	4	2	1	4	0	1	6	1	0	0	1	6	26
SSI Caretaker Supplement (CTS)	0	0	0	0	1	0	0	0	0	0	1	1	3
SSI/SSDI Eligibility	36	21	24	12	24	23	40	28	19	14	25	15	281
SSI/SSDI Post Entitlement	4	7	2	3	8	4	7	7	4	0	6	5	57

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Insurance													
Health Insurance, Employer/Group Pol	0	1	0	0	0	0	0	0	0	0	0	0	1
Health Insurance, Indiv Policy	0	0	0	0	0	0	0	0	1	1	0	1	3
Medicare Supp.	0	0	1	0	0	0	2	0	0	0	1	0	4
Medical Entitlements													
BadgerCare+	0	2	0	0	1	1	1	0	2	1	1	2	11
MAPP (Medicaid Purchase Plan)	4	2	6	2	2	4	2	1	2	0	2	4	31
Medicaid Coverage, Items/Services	0	0	0	1	0	1	0	1	0	0	2	0	5
Medicaid Disability Determination	1	0	2	0	2	0	0	1	0	0	1	1	8
Medicaid Financial Eligibility	1	0	3	0	0	0	1	1	2	0	0	1	9
Medicare Advantage Options/Enrollment	0	0	3	0	2	0	0	0	0	0	2	0	7
Medicare Coverage, Items/Services	0	0	0	0	0	0	0	0	0	0	3	1	4
Medicare Eligibility, General	0	1	2	1	4	0	4	2	1	1	1	0	17
Medicare Part D Options/Enrollment	4	5	7	3	4	2	2	2	1	0	2	0	32

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QMB/SLMB/SLMB+	0	1	2	0	2	1	0	0	2	0	2	1	11
Other													
Benefit Check-Up	22	19	20	12	22	21	36	29	13	3	17	20	234
Other, Within DBS Program Scope	0	0	0	0	0	0	3	3	0	0	2	0	1
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	1	0	0	0	8
Uncovered Health Costs													
Bill Reduction	0	0	1	0	0	1	0	0	0	0	1	0	3
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	1	1
Undefined-Update needed													
Other, Info-Referral	0	0	0	1	0	0	0	0	0	0	1	0	3

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

October 1, 2018 through September 30, 2019

Number of Inquiries: 415
(If you take an average of 15 minutes per contact, this averages out to 104 hours)

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Monetary Impact of Cases Closed						
	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019
Federal Dollars	\$421,544	\$348,979	\$405,955	\$140,665	\$296,008	\$205,214
% of Dollars	92.1%	91.9%	91.4%	90.8%	87.9%	96.1%
State Dollars	\$36,297	\$28,867	\$38,148	\$14,178	\$40,872	\$8,338
% of Dollars	7.9%	7.6%	8.6%	9.2%	12.1%	3.9%
Other Dollars	\$0	\$2,026	\$0	\$0	\$0	\$0
% of Other Dollars	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%
Total Dollars	\$457,841	\$379,872	\$444,103	\$154,843	\$336,880	\$213,552
Cumulative Dollars – 12 mth period	\$457,841	\$837,713	\$1,281,816	\$1,436,659	\$1,773,539	\$1,987,091

	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019
Federal Dollars	\$570,116	\$332,468	\$259,470	\$17,114	\$420,704	\$175,566
% of Dollars	90.7%	94.9%	91.4%	100%	95.0%	81.4%
State Dollars	\$56,356	\$17,830	\$24,409	\$0	\$19,502	\$39,997
% of Dollars	9.0%	5.1%	8.6%	0.0%	4.4%	18.6%
Other Dollars	\$2,000	\$0	\$0	\$0	\$2,832	\$0
% of Other Dollars	0.3%	0.0%	0.0%	0.0%	0.6%	0.0%
Total Dollars	\$628,472	\$350,298	\$283,879	\$17,114	\$443,038	\$215,562
Cumulative Dollars – 12 mth period	\$2,615,563	\$2,965,861	\$3,249,740	\$3,266,854	\$3,709,892	\$3,925,454
Total Dollars since April 2013	Federal: \$17,554,153	State: \$1,895,858	Other: \$424,356	Total: \$19,874,367		