



Dane County

Minutes - Final Unless Amended by Committee

Specialized Transportation Commission

*Consider: Who benefits? Who is burdened?
Who does not have a voice at the table?
How can policymakers mitigate unintended consequences?*

Thursday, March 21, 2019

5:30 PM

210 Martin Luther King Jr. Blvd
Madison, WI 53703
Room 321

CCB - Room 321

A. Call To Order

Also, present, Ben Lyman as a Specialized Transportation Commission member.
Waiting on County resolution.

Others present: Mary Schmelzer, Jane Betzig, and Jan Neitzel Knox

Chair M. Veldran, called the committee meeting to order at 5:35pm.

Ben Lyman was introduced as a new Specialized Transportation Commission member.

Present 6 - JENNIFER HARDESTY, MATT VELDRAN, CARL DUROCHER, HEIDI WEGLEITNER, BILL CARTER, and DIANE HARLESS

B. Consideration of Minutes

1. [2018](#) Feb 21, 2018 Minutes
[MIN-504](#)

Attachments: [February 21, 2019 Minutes](#)

A motion was made by DUROCHER, seconded by HARLESS, that the Minutes be approved. The motion carried by the following vote:

Ayes: 5 - HARDESTY, VELDRAN, DUROCHER, CARTER and HARLESS

Abstain: 1 - WEGLEITNER

2. [2018](#) March 11, 2019 Minutes
[MIN-511](#)

Attachments: [March 11, 2019 Minutes](#)

A motion was made by DUROCHER, seconded by CARTER, that the Minutes be approved. The motion carried by the following vote:

Ayes: 5 - HARDESTY, VELDRAN, DUROCHER, CARTER and HARLESS

Abstain: 1 - WEGLEITNER

C. Action Items

None

D. Presentations

1. Metro Transit - Nancy Senn, Paratransit Manager

Senn explained from 2013 through 2017, prior to the implementation of Family Care in Dane County, a steady increase in Paratransit rides occurred. See trends attachment. Family Care transition occurred from 2/1/18 - 5/1/18. When comparing 2017 ridership data to 2018 data, ridership decreased 47%. See comparison attachment. A work group is preparing a report on the impact of Family care related to number of Paratransit rides.

Senn also discussed Paratransit Performance Indicators: number of trips, types of trips, mobility status of rides, ride cancellation, bus timeliness and customer service data.

Metro contracts with three transportation providers to provide all paratransit rides. Metro no longer owns paratransit vehicles.

Metro is in the process of recertifying all paratransit riders in order to update records. Most participants will complete an application to receive recertification. In-Person-Assessments will be required for all new Paratransit participants.

1. [2018 PRES-125](#) METRO TRANSIT HANDOUTS

Attachments: [2017 to 2018 Ridership Comparison](#)

[Paratransit Performance Indicators - Dec 2018](#)

[Paratransit Ridership Trend 2013 - 2017](#)

E. Reports to Committee

1. [2018 RPT-558](#) REPORT HANDOUTS

Attachments: [2014 to 2018 Ride Details](#)
[2014 to 2018 Ride Trends](#)
[2018 Ride Summary](#)

Betzig discussed ridership details and trends from 2014 to 2018. See Ride Summary Detail and Ride Trends attachments. Volunteer Driver rides continue to increase as the aging population grows. Most rides are medical and home delivered meals. The County Coordinated Group Rides drastically decreased from the impact of Family Care. GAS and RSG group rides to nutrition, grocery shopping and general shopping decreased slightly. In 2019 transportation outreach Meet and Greet meetings will be scheduled at all Dane County Focal Points to increase DCDHS transportation program awareness to staff and seniors. The Transportation Call Center continues to be one of a kind in the region and call volume grows.

Betzig summarized the 2018 total rides. See attached 2018 Rides Pie Chart. Total rides provided from Dane County Transportation is 245,567. The Call Center authorized 38,787 of those rides.

F. Future Meeting Items and Dates

1. April 11, 2019 at NewBridge Madison, Inc. 5:15 pm
2. May 16, 2019 TBD

G. Public Comment on Items not on the Agenda

None

H. Such Other Business as Allowed by Law

Mary Schmelzer, RSVP Co-Manager, briefly shared RSVP Driver Escort Program Demographics 2018. Attached.

[2018 RPT-580](#) 2018 Driver Escort Demographics 032119

Attachments: [2018 RSVP Driver Escort Demographics 032119](#)

I. Adjourn

A motion was made by DUROCHER, seconded by CARTER, that the meeting be adjourned. The motion carried by the following vote:

Meeting adjourned at 6:26 p.m.

Ayes: 6 - HARDESTY, VELDRAN, DUROCHER, WEGLEITNER, CARTER and HARLESS

Respectfully submitted by Jan Neitzel-Knox