



## Dane County Department of Human Services

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Joe Parisi  
DANE COUNTY EXECUTIVE

October 22, 2020

TO: HHN Committee, other interested parties  
FROM: Shawn Tessmann  
RE: October 2020 Update

Below is my update for October, 2020.

The next phase of the strategic planning process includes conducting community listening sessions. These will be posted in on our website and we already have some former or current clients who have expressed interest in providing feedback to the Department as we develop our strategic priorities. The dates for the sessions are as follows:

1. Tues 11/17 2:00-3:30
2. Tues 11/17 5:00-6:30
3. Wed 11/18 5:00-6:30
4. Thurs 11/19 2:00-3:30

The BHRC is doing a “soft” opening as of November 23<sup>rd</sup>, 2020. We will be partially staffed and focused on operational mechanics and making sure our referral processes are as complete and streamlined as possible. We are very excited about this development in our community. Full marketing to the community will take place in the first quarter of 2021.

Chad Lillethun delivered a comprehensive report on fines and fees to the Public Protection and Judiciary Committee on October 14<sup>th</sup>. If you’re interested, the session was recorded and should be available in Legistar.

We continue to monitor community spread and the metrics associated with the Job Center staffing and hours. The latest available information suggests about 25 customers per day are using Job Center services. Most of the services sought are those provided by clerical staff with the most frequent usage being to pick up mail for those without a permanent street address. We will continue to evaluate staffing and make adjustments if demand for appointments lags.

Badger Prairie residents remain—as of the most current testing protocol completed this last weekend—free of the coronavirus.

We are working with the City and all community partners to explore the potential for additional shelter options and hotel rooms within our existing allocation before Winter sets in.