DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	Kavanaugh's Esquire Club, Sherman Avenue, Madison
Date of Visit	12-27-23
Completed By	Linda Fuller

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
X	INO	IN/A	0 1
X			Were you greeted as you came in?
X			If needed, was the contribution system explained?
A			Did the seating arrangement allow for new participants to be integrated into
	37		the group?
	X		Was there an announcement time?
	X		Were new participants introduced to the group?
X			Did the site appear clean & neat?
X			Were the bathrooms clean?
	X*		Was there a bulletin board or place where notices were posted, such as
v			activity calendars or menus
X			Was the site accessible to a handicapped person?
X			Did participants at the site, seem to mix well together?
Com	ments	S:	Variety of table sizes/configuration allowed participant choice of single to
			larger group seating; ramp in back for wheeled devices; people with
			wheelchairs and walkers could readily maneuver in spaces; *NewBridge
			newsletter available at registration desk. There were no announcements
			while I was at the site (12:30-1:15)
		11/4	
Yes	No	N/A	Participants
X			Were participants friendly to you as a newcomer?
X			Did participants seem to enjoy talking to each other?
			Did participants seem happy with the following?
		1	
X			a) the site manager
X			a) the site manager b) the volunteers
X X			
X			b) the volunteers
X X X	ments	6:	b) the volunteers c) the food
X X X Com	,		b) the volunteers c) the food d) the program
X X X Com	ments	s: N/A	b) the volunteers c) the food d) the program Site Manager
X X X Com	,		b) the volunteers c) the food d) the program Site Manager Was the site manager readily identified (for example, the manager was
X X X Com Yes X	,		b) the volunteers c) the food d) the program Site Manager Was the site manager readily identified (for example, the manager was wearing a badge or name tag)?
X X X Com Yes X	,		b) the volunteers c) the food d) the program Site Manager Was the site manager readily identified (for example, the manager was wearing a badge or name tag)? Was the site manager friendly to participants and volunteers?
X X X Com Yes X X	No	N/A	b) the volunteers c) the food d) the program Site Manager Was the site manager readily identified (for example, the manager was wearing a badge or name tag)? Was the site manager friendly to participants and volunteers? Was the site manager helpful to people with special needs?
X X X Com Yes X X	,	N/A	b) the volunteers c) the food d) the program Site Manager Was the site manager readily identified (for example, the manager was wearing a badge or name tag)? Was the site manager friendly to participants and volunteers? Was the site manager helpful to people with special needs? People with walkers and wheelchairs seated at tables; walkers moved to
X X X Com Yes X X	No	N/A	b) the volunteers c) the food d) the program Site Manager Was the site manager readily identified (for example, the manager was wearing a badge or name tag)? Was the site manager friendly to participants and volunteers? Was the site manager helpful to people with special needs? People with walkers and wheelchairs seated at tables; walkers moved to common area to allow easy movement between table; manager comments
X X X Com Yes X X	No	N/A	b) the volunteers c) the food d) the program Site Manager Was the site manager readily identified (for example, the manager was wearing a badge or name tag)? Was the site manager friendly to participants and volunteers? Was the site manager helpful to people with special needs? People with walkers and wheelchairs seated at tables; walkers moved to

			NewBridge.
Yes	No	N/A	Volunteers
	Χ		Were volunteers readily identified by a name tag?
Х			Did volunteers seem to enjoy their work and know what was expected of them?
Comments:		S:	Volunteers wearing gloves and aprons; 'waitress' employed by restaurant
Yes	No	N/A	Reservations
		Χ	Was making the reservation easy?
X			Was parking available close to the site?
Χ			Did the site have efficient and accurate registration procedures?
Comments:		S:	
Yes	No	N/A	Food
Χ			Did the meal look good?
Χ			Did the food taste good?
X X X			Was the meal served on time?
Χ			Were the people serving the meal clean and wearing aprons?
Χ			Did the food served seem to be at the right temperature?
			(Hot food hot, cold food cold)
	X		Was there a lot of left-over food on people's plates?
Comments:		S:	Tables quickly cleaned after participants left; menu included in site report
Overall			Large separate sunny room reserved for meal site participants;
Feedback:			restaurant entry very dark on sunny day; transition from sunshine to very dark room was difficult visual adjustment; strong glare in room, reduced somewhat by blinds; tasty food, friendly volunteers and waitress
			answered all questions. Pleasant bright setting with cloth napkins and good- natured banter between volunteers and participants