ADRC Board Meeting August 11, 2025

Independent Living Support Grant (ARPA Funding made this available – from DHS)
Dane was one of 14 counties that applied and utilized the grant. 97% of funding stay local.

Sept. 1 2023 through June 30, 2025 – Length of Grant (was to be done by March 31, 2025)

Process

Eligibility/Enrollment – Earn less than 300% of Federal Poverty Level and have one qualifying functional need. Not on Medicaid (nor Family Care or IRIS) or living in a licensed or certified residential facility. Spousal income didn't count and no deductible.

Had wait list prior to starting Sept. 1, 2023. Closed it off at approximately 1200 people. Enrolled with a Service Plan approximately 800 people.

Focal Point Case Managers – made approximately 1/3 to ½ of referrals

Self Referrals made up the rest (through publication by ADRC or word of mouth)

Service Planning

Changes in Service Planning
Service Plan Submission
ADRC was more heavily involved than originally planned

Vendor/NPP Enrollment to be paid for services

Vendor/NPP Enrollment was challenging.
Vendor Payment processing was challenging
ADRC was more heavily involved than planned

Changing Fiscal Employer Agent – January 2025

Reassignment/Turnover – DHS in role with FEA

ADRC Role in Payment Processing – increased as the grant went on, particularly from January to June of 2025.

ADRC Staffing

HR Role
Supervisor Time
Turnover – FTE

Recommendations – Future Program

- Start program with a trial stage
- Consider limiting the scope of service/good selection
- Prior to wait list, be clear that this grant doesn't pay for regular bills and doesn't pay for co-payments
- Consider limiting the times Service Plan could be changed
- Use Plain Language – Supportive Home Care doesn't make sense. Use common words to describe what services/goods are available.
- Computer literacy and access to a computer – an assumption was made that participants had these skills
- Review what paperwork is essential, ROI's and Signatures (much time was spent, only to find out it wasn't necessary)
- Keep most Eligibility requirements
    - Significant, chronic mental health did pose a barrier to self direction for this grant
    - Homelessness posed a barrier to this grant (hard to get services/goods)
- WisTech Accessibilty Assessment could be helpful, but sometime repetitive
- Independence First ordering process was helpful to obtain goods
- Provide clear information about how taxes would work for providers, NPP's and reimbursements for PPTs.
- Explore alternative funding sources in absence of further federal funding
- Periodic training for ADRC staff, vendors and NPP's to use the software

ILSP's Most Successful Goods and Services

Home Modifications
- Bathroom (Walk-in showers, grab bars)
- Ramps, Extended walkways
- Stair Lifts
- Moving Laundry to the main floor
- HVAC (breathing)
- Flooring and carpeting (trip hazards, and for wheelchair/walker usage)

Equipment
- Toileting- related needs (bidets, shower chairs, elevated toilets, grab bars, shower mats, adjustable shower head, incontinence supplies, catheter systems)
- Mobility (scooters, power wheelchairs, walkers)
- Adjustable beds & mattresses
- Lift chairs
- Bed rails
- Air purifiers
- Visual Aids (Eyeglasses, magnifiers, etc), Hearing Aids
- Miscellaneous adaptive aids (orthopedic shoes, can openers, clothing)

Supportive Home Care
- Agencies and NPP's
- Decluttering and deep-cleaning services

Most of these services/goods – insurance limitations and no other source to pay for them