

2018 AAA Access Committee Work Plan–QTR 4 DRAFT

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 6% in 2014) from law enforcement and emergency responders by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services.	AAA & APS staff	Offer two trainings; increase total referrals	Training scheduled for McFarland Police & EMS 10/18/18; due to the restructuring of the Madison area Focal Points, training will be delayed until early 2019 and have one that encompasses all 4 sectors of the new Madison Senior Coalition.
	Encourage 60 racially-diverse seniors (20 each year) to take charge of their health care decisions prior to crisis situations by providing information, through one APS-led workshop in the community and then linking and assisting African American, Latinx, and Asian seniors to complete and file Health Care Power of Attorney Documents as measured by the number of diverse seniors self-reporting completion of a Health Care Power of Attorney (HC-POA) within three months of the workshop.	AAA & APS staff	Focus on Asian community this year	A Power of Attorney for Health Care training occurred 6/21/18 for the Community Developmental Authority staff along with Edgewood nursing students; the students provide nursing assistance at CDA. This was a train the trainer event and approximately 20 individuals participated.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point Case Managers and Student Interns.	AAA & APS staff	Train Case Managers & Student Interns	Completed 4/28/18
			Counsel individual clients regarding reporting and repairing finances after a scam	Focal Point Case Managers reported counseling 33 seniors in QTR 1, 88 in QTR 2, and 48 in both QTR 3 & 4.

2018 AAA Access Committee Work Plan–QTR 4 DRAFT

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Services in Support of Caregivers	Use comprehensive assessment, pre-post caregiver status evaluation to more intensively provide caregiver case management services to reduce stress and improve ability to provide care.	Caregiver Coordinator	70 Caregivers receive intensive assistance to better meet caregiving responsibilities	From Jan 17 – October 9: 137 caregivers have been assessed using the new application & evaluation for 2018; and there is currently a total of 83 caregivers receiving services provided by NFCSP funding ytd. All caregivers receiving services have been mailed customer satisfaction surveys.
	Collaborate with Teleconnect System for call-in support program by informing Dane County caregivers of this program focused on relieving caregiver stress and isolation.	AAA Aging Program Specialist, Caregiver Coordinator	Teleconnect Call-in program information is provided monthly through Caregiver Newsletter and to all caregivers seeking information & assistance	Monthly issues of Caregiver Chronicles continue to grow at approximately 10 – 15 requests per month.

2018 AAA Access Committee Work Plan–QTR 4 DRAFT

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Services to People with Dementia	Develop a county-wide standard and best-practices criteria to help define Dementia-Friendly Communities and Memory Cafes to provide uniformity and ensure program stability and consistency.	AAA & ADRC staff	Create standard & criteria using Fox River Valley's template	Continuing to bring Memory Café Leaders together bi-annually. Worked with AAA to award over \$23K grants to 13 Memory Cafés. Ongoing support and promotion of Memory Cafes. New café started Middleton in August and in Oregon in October.
	Expand community awareness of dementia and/or the Silver Alert Program by creating 15 educational opportunities at community locations to promote livable communities in Dane County.	AAA & ADRC staff	Work with State Silver Alert coord. to make presentations to ADRC, Case Managers & seniors	Completed in 2017
	<u>Added:</u> Coordinate two evidence-based programs (Virtual Dementia Tours and Brain & Body Fitness) and continue expanding Dementia Friendly Communities throughout Dane County	ADRC Staff	<u>Virtual Dementia Tours:</u> ADRC staff, Support Groups & Law Enforcement	Provided Virtual Dementia Tours for Agrace Hospice, Edgewood College Social Work Students, DeForest & Shorewood police, Oregon Senior Center/Day Center volunteers & staff, and Clark St. School in Middleton. Quote from Oregon director: “They LOVED that training. The two regular Adult Day Program staff were so pleased with it. One said to me, “I don’t think we could have offered a better training than that. We could talk (to the volunteers) ‘til we were blue in the face and never have them understand what that virtual dementia experience taught them.”

2018 AAA Access Committee Work Plan–QTR 4 DRAFT

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Services to People with Dementia	Added: Coordinate two evidence-based programs (Virtual Dementia Tours and Brain & Body Fitness) and continue expanding Dementia Friendly Communities throughout Dane County	ADRC Staff	<u>Brain & Body Fitness</u> : Match consumers with trained volunteers	Matched 4 volunteers with consumers this quarter. Planning to work with the School of Nursing again in the spring to find more volunteers.
			<u>Dementia Friendly Communities</u> : work with communities/businesses	Continuing to meet monthly with Dementia Friendly Leaders. Many of the groups are working to create caregiver kits that are now available at local libraries & in the community. Those who currently have these include: Mt. Horeb, Monona, Cottage Grove & Waunakee. (Stoughton & Sun Prairie are working on creating theirs.) Ongoing training of businesses & working towards the 2018 Impact Report.
			<u>Dementia Friendly Communities</u> : work with communities/businesses	Developed a Financial Train the Trainer course that is offered bi-annually; 20 people in attended first training. Current programs: Journeys for people living with dementia & their caregivers (8 hour program over two days); Boot Camp for caregivers (4 hour program); DICE evidence-based program for caregivers (14 caregivers attended); support group for male caregivers offered monthly. Ongoing outreach to a variety of venues. Working with City of Madison planners to address age/dementia friendly environments. Training new police recruits, 911 operators, CDA staff & police, and EMS & Fire personnel. Assisting to spread the word about the First Responder tool; helping families utilize this tool one on one.