



SYSTEM PERFORMANCE MEASURES

TORRIE KOPP MUELLER

COC COORDINATOR

MAY 5, 2025

SYSTEM PERFORMANCE MEASURES

- Complete picture of preventing and ending homelessness
- Extent to which homelessness is rare, brief and a one-time experience
- Where to target efforts to become more effective
- How to prioritize system and program resources
- How to achieve continuous improvement

HIGH PERFORMING COMMUNITY

- A designation that a CoC meets all requirements in Subpart E of 24 CFR 578
- The Collaborative Applicant must apply for the designation
- Must provide:
 - A report showing how CoC funds received in the previous year were expended
 - A specific plan for how grant funds will be expended; and
 - Information establishing the CoC meets the performance standards

HIGH PERFORMING COMMUNITY STANDARDS

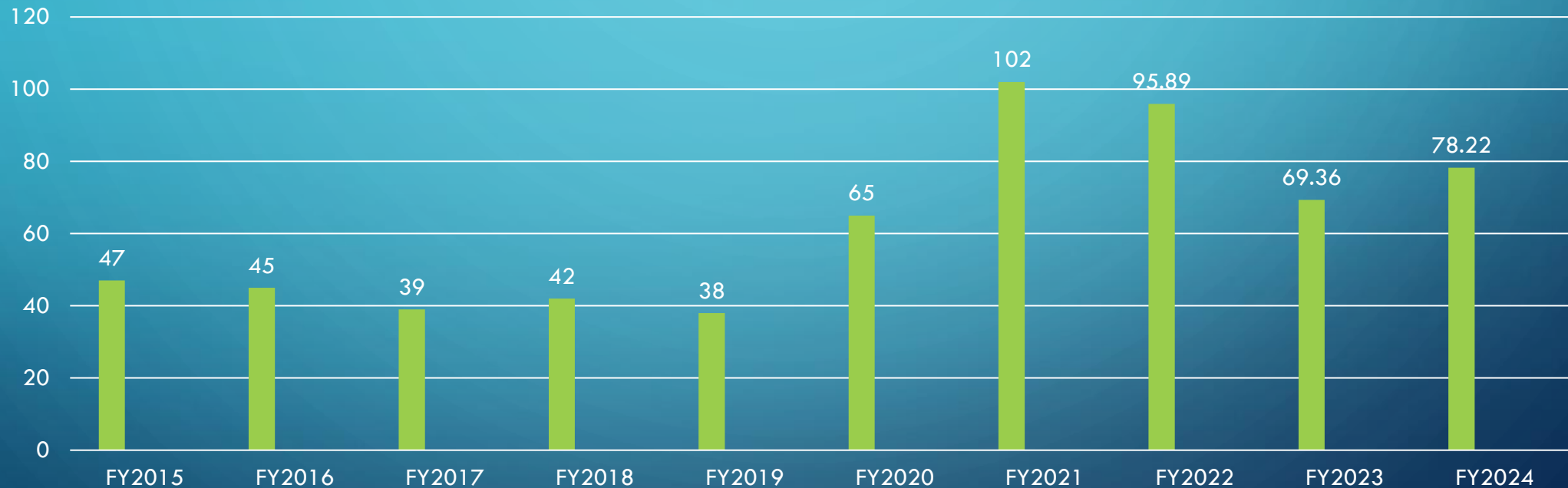
- Mean length of homelessness
 - Fewer than 20 days OR was reduced by at least 10% from the preceding federal fiscal year
- Reduce returns to homelessness
 - Less than 5% become homeless within the next 2 years OR decrease of 20% from preceding federal fiscal year
- HMIS Coverage
 - Must have a bed coverage rate of at least 80%
- Additional language for communities with permission to serve Category 3 homeless (doesn't pertain to us)
- All metropolitan cities and counties within the CoC's geographic area must have a comprehensive outreach plan, including specific steps for identifying and referring people experiencing homelessness to appropriate housing and services in the that geographic area

HUD SYSTEM PERFORMANCE MEASURES

- 7 measures
- Looks at Federal Fiscal Year
(October 1st – September 30th)
- Dane County, all programs in HMIS
- Compare communities to themselves

MEASURE 1A: AVERAGE LENGTH OF TIME HOMELESS IN HMIS

Persons in Emergency Shelter(ES) and Safe Haven(SH)



MEASURE 2: THE EXTENT TO WHICH PERSONS WHO EXIT TO PERMANENT HOUSING RETURN TO HOMELESSNESS

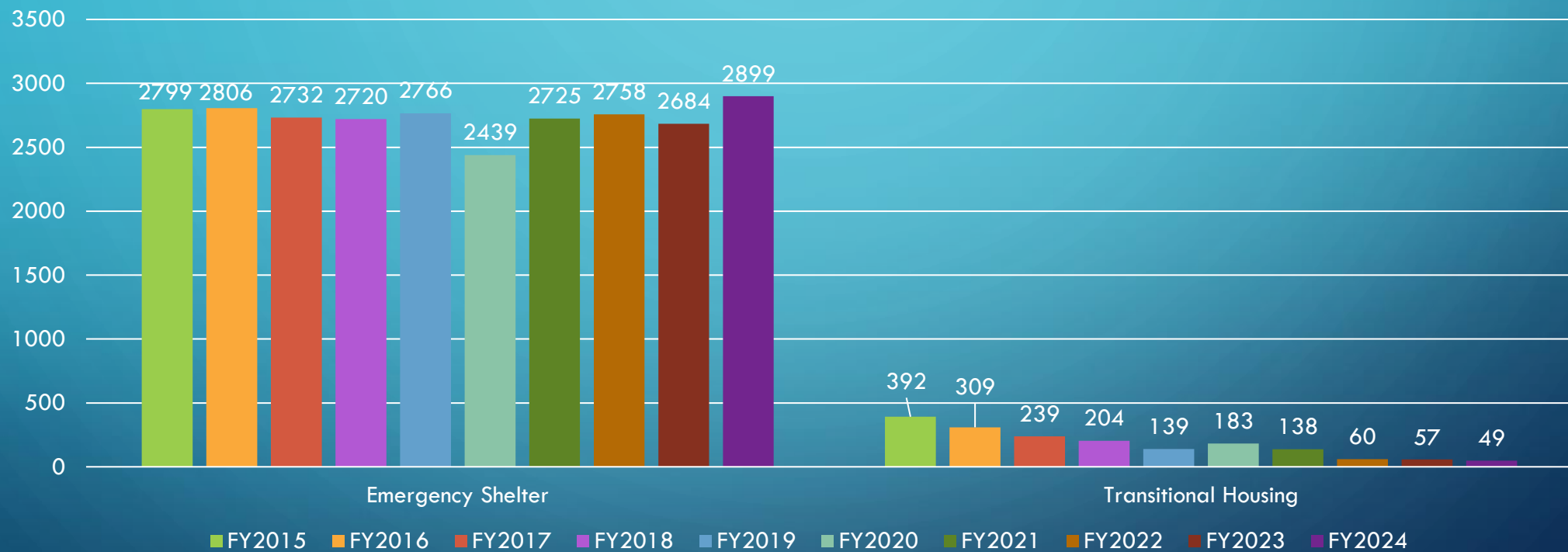
Returns in less than 6 months



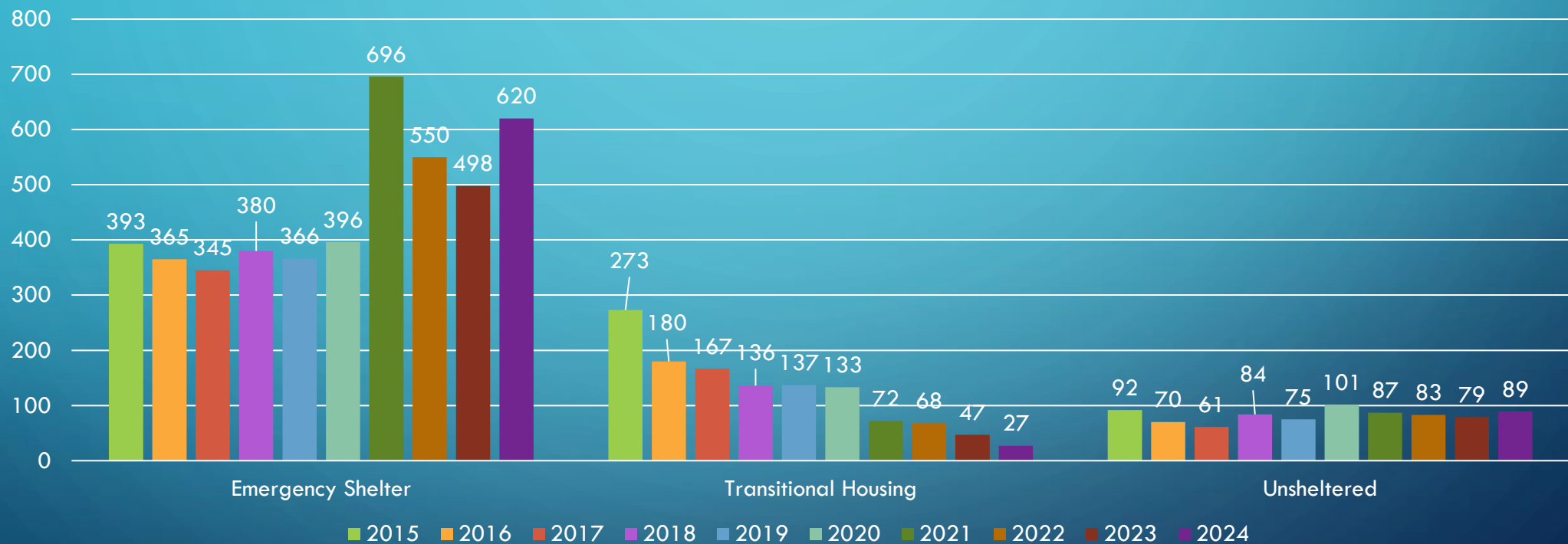
Returns in 2 years



MEASURE 3: NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS – ANNUAL COUNT



MEASURE 3: NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS – POINT IN TIME

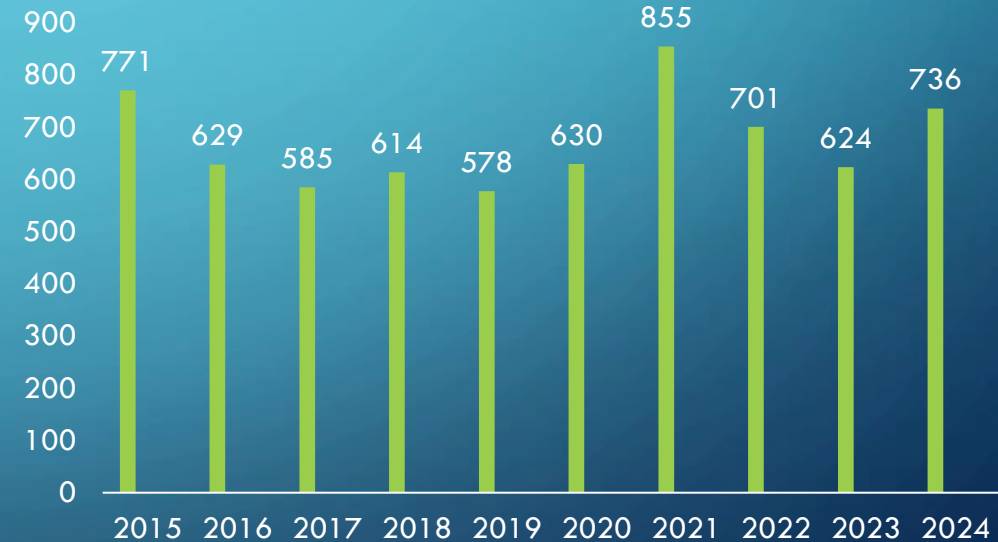


TOTALS: ANNUAL COUNT & PIT

ANNUAL COUNT

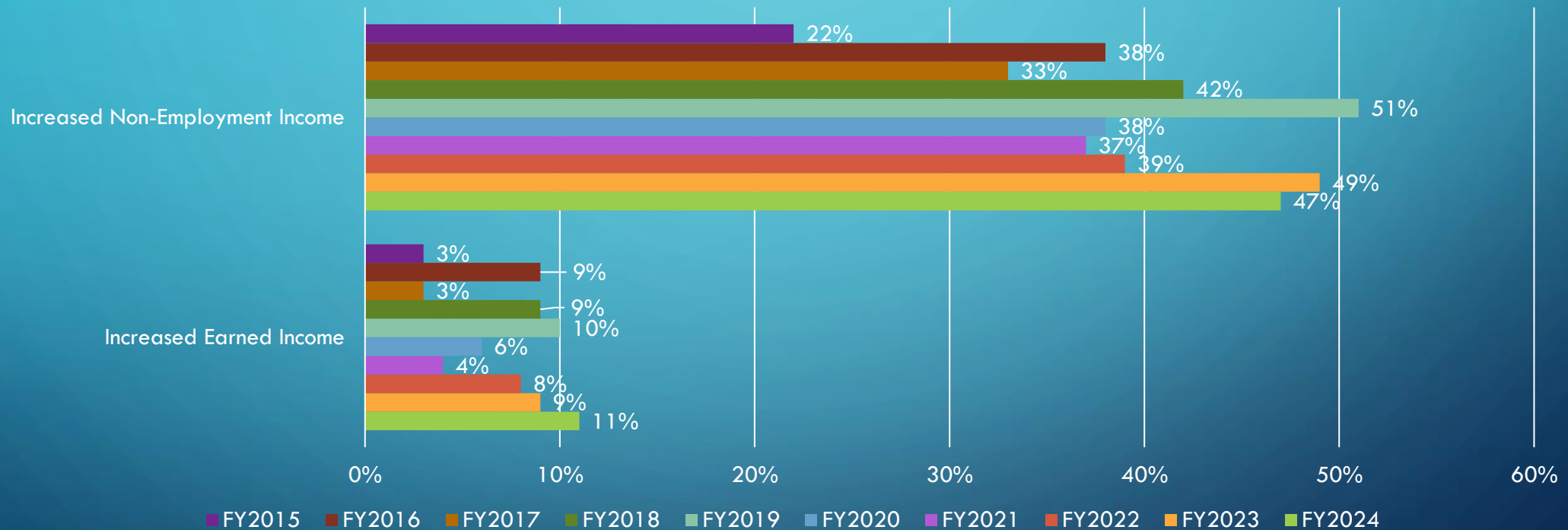


POINT IN TIME COUNT

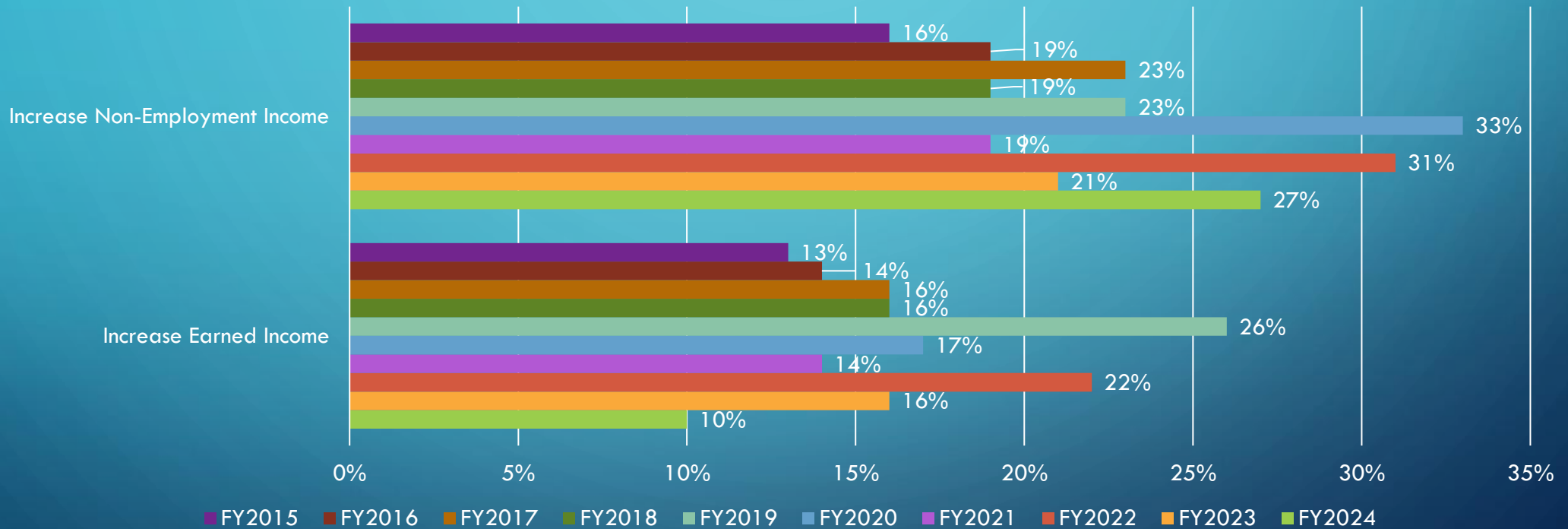


MEASURE 4: EMPLOYMENT & INCOME GROWTH

INCREASE IN INCOME FOR STAYERS



INCREASE IN INCOME FOR LEAVERS



MEASURE 5: NUMBER OF PERSONS WHO BECOME HOMELESS FOR THE FIRST TIME

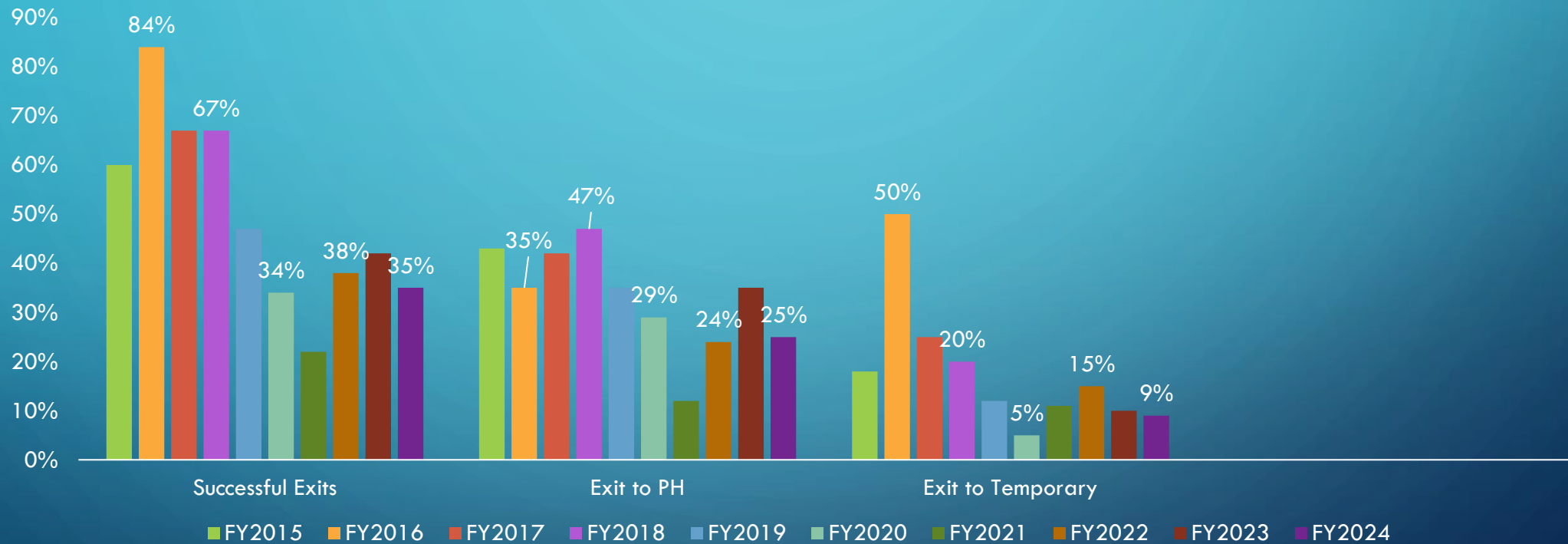
NEWLY HOMELESS PERSONS ENTERING ES, TH, SH AND PH PROJECTS



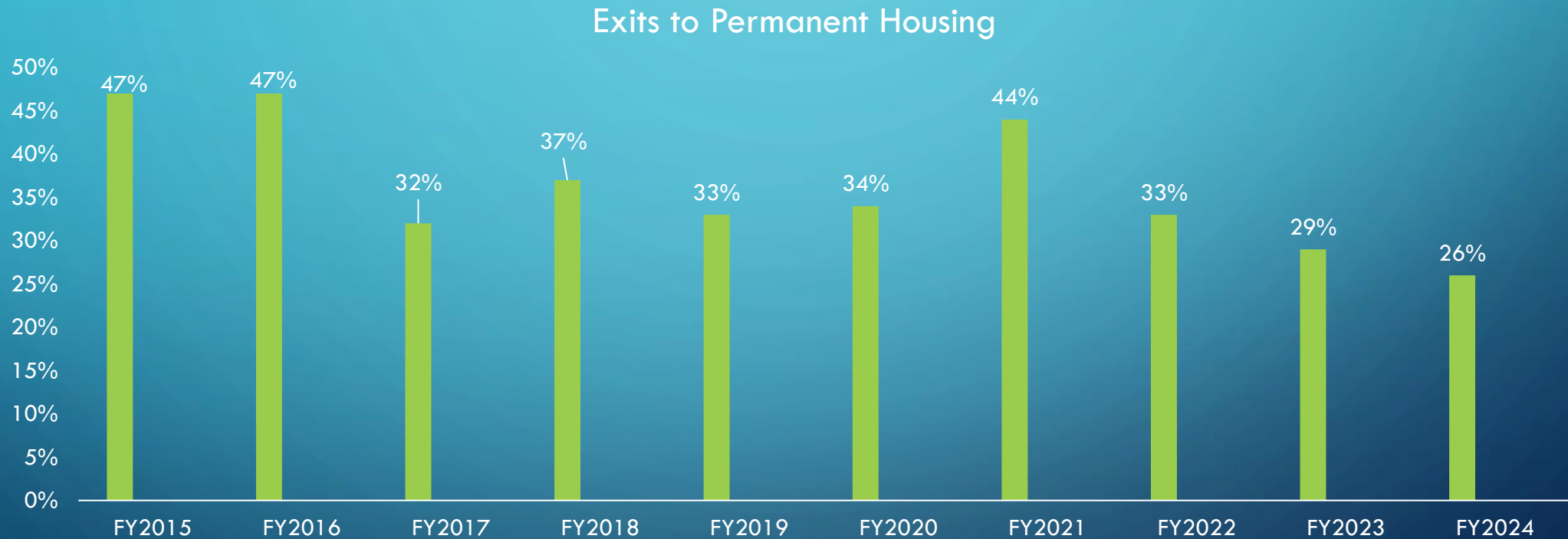
MEASURE 6: HOMELESS PREVENTION AND HOUSING PLACEMENT OF THOSE IN CATEGORY 3 OF HOMELESS DEFINITION

- Category 3: families with children or youth under the age of 25 who are considered homeless under other federal statutes because of their living situation but are not literally homeless
- Only measured in High Performing Communities
- Currently there are no HPC's in the country

METRIC 7A: EXITS FROM STREET OUTREACH



METRIC 7B1: EXITS FROM EMERGENCY SHELTER, TRANSITIONAL HOUSING, RAPID REHOUSING



METRIC 7B2: RETENTION OF PERMANENT HOUSING

Retained or Exited to other PH

