



Aging & Disability Resource Center

OF DANE COUNTY

Connecting People With The Assistance They Need

**Case Statistics for Disability Benefit Specialists
February 2015**

ADRC Disability Benefit Specialists Data
March 1 2014 to February 28 2015

Case Report Summary

	March 2014	April 2014	May 2014	June 2014	July 2014	Aug 2014	Sept 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Past 12 Months
Total Cases Opened	36	28	47	31	30	22	28	41	24	27	27	21	362
Total Cases Closed	24	29	65	24	30	18	16	15	16	23	21	24	305
Total Carry Over Cases	115	127	126	108	115	115	119	131	157	165	169	175	N/A
Total Cases Served	151	155	173	139	145	137	147	172	181	192	196	196	N/A
Current Open Cases	127	126	108	115	115	119	131	157	165	169	175	172	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	March 2014	April 2014	May 2014	June 2014	July 2014	Aug 2014	Sept 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015
Age												
18-20	2	3	1	1	1	3	0	1	1	2	3	1
21-29	4	2	9	5	3	2	1	6	1	5	3	1
30-39	2	8	4	2	6	1	2	4	1	6	2	2
40-49	7	2	16	9	5	4	3	8	9	5	6	4
50-59	20	12	17	13	14	11	18	19	11	8	12	13
Other	0	1	0	1	1	1	4	2	1	0	0	0

	March 2014	April 2014	May 2014	June 2014	July 2014	Aug 2014	Sept 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015
Gender												
Female	24	18	25	14	16	12	20	28	10	11	14	10
Male	11	10	21	17	14	10	8	12	14	15	12	11
Other	0	0	1	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	19	22	29	23	19	16	25	27	16	15	21	14
Non-Low Income	12	6	13	7	4	5	1	11	8	10	5	6
Unknown	4	0	5	1	7	1	2	2	0	1	0	1

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Living Arrangement												
Homeless or Shelter	2	2	8	3	2	1	2	2	5	4	2	2
Lives Alone	6	7	12	7	7	7	3	8	4	5	8	4
Lives with Others	25	16	23	18	14	11	17	26	14	15	13	12
Nursing Home	0	1	0	0	2	0	2	0	1	1	0	0
Other	0	0	1	0	0	0	0	0	0	0	0	0
Residential Care	0	0	0	1	0	0	1	1	0	1	0	0
Unknown	2	2	3	2	5	3	3	3	0	0	3	3

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Race/Ethnicity												
White	30	25	33	23	27	19	22	31	18	19	20	17
American Indian	1	0	0	0	0	0	0	0	0	0	0	0
Asian	1	1	2	1	0	1	1	0	0	2	1	0
Black	3	1	10	6	3	1	5	8	5	4	4	2
Native Hawaiian	0	0	0	0	0	0	0	0	0	1	0	0
Hispanic	1	1	3	2	0	1	0	1	0	2	2	0
Unknown	0	0	0	0	0	0	1	0	1	0	0	2

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Disability												
BLV	1	0	0	0	1	0	0	0	0	0	0	0
DD and MI	1	2	0	1	0	0	0	1	0	2	3	2
DD Only	0	0	3	6	0	0	0	0	1	0	2	1
DHH (Deaf/Hard of Hearing)	1	1	1	0	0	0	0	0	0	0	0	0
MI Only	7	2	9	5	7	3	5	6	3	5	7	3
PD and DD	2	0	1	0	1	3	2	1	3	2	2	2
PD and MI	13	14	20	12	10	8	9	18	5	10	4	5
PD Only	8	9	13	7	11	7	10	12	11	7	5	7
PD, DD and MI	2	0	0	0	0	0	0	1	0	0	2	0
Unknown	0	0	0	0	0	1	2	1	1	0	1	1

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DBS Issues – Closed Cases

	Mar 2014	April 2014	May 2014	June 2014	July 2014	Aug 2014	Sept 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care (e.g. CIP, COP)	0	0	0	0	1	0	0	0	0	0	0	0	1
Family Care-IRIS- Partnership-PACE	0	0	0	0	0	0	0	0	0	0	0	0	0
Transportation	0	1	0	0	0	1	0	0	0	0	0	1	3
Consumer, Non- Insurance													
Consumer Fraud (Unfair Sales Practice, etc.)	0	0	1	0	0	0	0	0	0	0	0	0	1
Financial Counseling	0	1	0	0	0	0	0	0	0	0	0	0	1
Employment- Training													
Ticket to Work-Work Incentives	0	0	0	0	0	0	0	0	0	0	0	0	0

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DVR (Vocational Rehabilitation Services)	1	1	1	3	1	0	1	1	0	1	0	2	12
Housing													
Housing, Other	1	0	1	1	1	0	0	0	0	0	0	0	4
Housing, Subsidized – Eligibility/Tenant Rights	0	0	1	0	0	0	1	0	0	0	0	0	2
Utility Assistance (LIHEAP, SafeLink, etc.)	0	1	2	0	0	1	1	0	0	0	0	0	5
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	1	1
FoodShare	1	2	7	1	1	0	2	2	2	1	2	1	22
General Assistance (Tribal/County)	0	0	0	0	2	1	2	1	0	0	1	0	7
Retirement Benefits	0	0	1	0		0	0	0	0	0	0	0	1
SSI/SSDI Eligibility	11	18	48	14	21	13	10	11	10	15	13	18	202
SSI/SSDI Post Entitlement	0	1	3	1	2	1	2	0	1	1	1	0	13

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Unemployment Compensation	0	0	0	1	0	0	0	0	0	0	0	0	1
Insurance													
Health Insurance, COBRA	0	0	0	1	0	0	0	0	0	0	0	0	1
Health Insurance, Employer/Group Policy	1	0	1	0	0	0	0	0	0	0	0	0	2
Health Insurance, Individual Policy	1	0	2	1	1	2	0	1	2	0	1	2	13
Medicare Supplement	1	2	0	1	0	0	0	0	0	1	0	0	5
Medical Entitlements													
BadgerCare+	6	8	11	1	3	1	1	1	2	1	4	3	42
BadgerCare+Basic	0	0	0	0	0	0	0	0	0	0	0	0	0
BadgerCare+Core	0	1	0	0	0	0	0	0	0	0	0	0	1
MAPP (Medicaid Purchase Plan)	6	5	3	3	3	5	2	3	1	1	3	5	40
Medicaid Coverage, Items/Services	0	3	1	0	0	1	0	0	0	1	1	2	9
Medicaid Disability Determination	0	1	3	0	2	0	0	0	0	0	0	3	9

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Medicaid Financial Eligibility	1	3	1	1	2	0	0	1	1	0	0	1	11
Medicare Advantage Options/Enrollment	0	1	0	0	0	0	0	0	0	2	0	0	3
Medicare Coverage, Items/Services	1	1	0	1	0	1	1	0	1	2	0	0	8
Medicare Eligibility, General	1	3	1	3	0	1	0	1	1	1	1	2	15
Medicare Part D Options/Enrollment	2	3	0	2	2	0	0	1	2	3	1	2	18
QMB/SLMB/SLMB+	1	0	1	3	1	0	0	0	0	0	0	0	6
Other													
Benefit Check-Up	0	0	3	0	1	0	0	0	1	0	0	0	5
Other, Outside DBS Program Scope	0	1	0	0	0	0	0	0	1	0	0	0	2
Referral Services													
Private Attorney, Non-Pro Bono	0	1	0	0	0	0	0	0	0	0	0	0	1
Uncovered Health Costs													
Bill Reduction	0	0	1	0	0	0	0	0	0	0	0	0	1
Charity Care	1	0	0	0	0	0	0	0	0	0	0	0	1

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Dental Services, Free/Reduced Cost	0	2	0	0	0	0	0	0	0	0	1	0	3
Healthcare Services, Free/Reduced Cost	0	0	1	0	0	0	0	0	0	0	0	0	1
Prescription Assistance Programs	1	0	0	1	0	0	0	0	0	0	0	0	2
Undefined-Update needed													
Other, Information- Referral	0	1	4	2	0	1	0	0	0	1	0	0	9

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Monetary Impact of Cases Closed						
	Mar 2014	Apr 2014	May 2014	June 2014	July 2014	Aug 2014
Federal Dollars	\$76,240	\$196,803	\$335,443	\$148,140	\$80,147	\$152,202
% of Dollars	77.0%	75.0%	91.4%	80.7%	79.8%	93.3%
State Dollars	\$20,488	\$63,173	\$23,393	\$35,365	\$20,333	\$9,935
% of Dollars	20.7%	24.1%	6.4%	19.3%	20.2%	6.1%
Other Dollars	\$2,259	\$2,404	\$8,269	\$0	\$0	\$922
% of Other Dollars	2.3%	0.9%	2.3%	0.0%	0.0%	0.6%
Total Dollars	\$98,987	\$262,380	\$367,105	\$183,505	\$100,480	\$163,059
Total Dollars past twelve months	\$98,987	\$361,367	\$728,472	\$911,977	\$1,012,457	\$1,175,516

	Sept 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015
Federal Dollars	\$122,399	\$193,754	\$166,072	\$76,229	\$185,961	\$367,206
% of Dollars	95.9%	85.2%	96.4%	85.3%	92.3%	89.6%
State Dollars	\$5,122	\$33,645	\$6,127	\$13,103	\$15,587	\$42,324
% of Dollars	4.0%	14.8%	3.6%	14.7%	7.7%	10.3%
Other Dollars	\$156	\$0	\$0	\$0	\$0	\$278
% of Other Dollars	0.1%	0.0%	0.0%	0.0%	0.0%	0.1%
Total Dollars	\$127,677	\$227,399	\$172,199	\$89,332	\$201,548	\$409,808
Total Dollars past twelve months	\$1,303,193	\$1,530,592	\$1,702,791	\$1,792,123	\$1,993,671	\$2,403,479
Total Dollars since April 2013	Federal: \$2,856,645	State: \$425,706	Other: \$52,183	Total: \$3,334,534		

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**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

March 1, 2014 through February 28, 2015

Number of Inquiries: 364