



Dane County

Minutes - Final-revised

Area Agency on Aging - Access Committee

Consider:

Who benefits? Who is burdened?

Who does not have a voice at the table?

How can policymakers mitigate unintended consequences?

Monday, March 4, 2019

2:30 PM

AAA/ADRC, 2865 N. Sherman Ave., Room 109
Madison, WI 53704

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A. Call To Order

Staff & Guests Present: Cheryl Batterman, Jane De Broux, Howard Thomas, and Angela Velasquez

Chair Hochkammer called the meeting to order at 2:33 pm.

Present 6 - JON HOCHKAMMER, FRAN BARMAN-PAULSON, SRIDEVI MOHAN, NORA HAMMER, BARBARA BOUSTEAD, and CAROL LORENZ
Absent 3 - ELAINE DESMIDT, GERRY DERR, and PAMELA FLAD

B. Consideration of Minutes

[2018](#) MINUTES FROM FEBRUARY 8, 2019
[MIN-471](#)

Attachments: [2019_0208_AAA Access Committee Mtg](#)

A motion was made by LORENZ, seconded by BARMAN-PAULSON, to approve the minutes. The motion carried by the following vote:

Ayes: 6 - HOCHKAMMER, BARMAN-PAULSON, MOHAN, HAMMER, BOUSTEAD and LORENZ
Absent: 3 - DESMIDT, DERR and FLAD

C. Action Items

1. CASE MANAGEMENT FUNDING FORMULA: 2020 BUDGET

[2018
ACT-349](#)

2019 CASE MANAGEMENT FUNDING FORMULA

Attachments: [2019 CM Funding Formula](#)

AAA Manager Cheryl Batterman provided a synopsis of the Case Management Funding Formula and stated Focal Point Directors suggested no changes for 2020.

A motion was made by HOCKHAMMER, seconded by BOUSTEAD, to recommend that the AAA Board approve the Case Management Funding Formula for 2020 without change. The motion carried by the following vote:

Ayes: 6 - HOCHKAMMER, BARMAN-PAULSON, MOHAN, HAMMER, BOUSTEAD and LORENZ

Absent: 3 - DESMIDT, DERR and FLAD

2. 2020 AAA BUDGET PRIORITIES

Batterman has requested input from Focal Point Directors and other POS agencies, and is working with Dane County Adult Community Services colleagues to establish priorities. At present, there are eight priorities on the draft list: Adult Day Care, Case Management, Healthy Aging Coordinator, Mental Health Services, Nutrition-Catered Meals, Nutrition-Site Management, RSVP Driver Escort Services, and Supportive Home Care. Batterman provided a synopsis of each item, stated the list is alphabetical, and said the priorities are likely to change as federal/state 2020 funding levels are finalized. Regular updates will be provided.

This was not acted on

D. Presentations

1. CAREGIVER PROGRAM UPDATE -- JANE DE BROUX

[2018
PRES-114](#)

2018 DANE COUNTY CAREGIVER PROGRAM SUMMARY

Attachments: [2018 Dane County Caregiver Program Summary](#)

Dane County Caregiver Coordinator Jane De Broux provided an overview of the 2018 program year and explained Caregiver Grants, which averaged \$1,000/per grant, are meant to provide transitional help for the caregiver. In the process of facilitating the grants, De Broux and AAA Intern Olivia Orenca learn more about caregivers' needs and provide information about sustainable long-term options that may help their situation. The state implemented pre- and post-grant assessments in 2018, necessitating that De Broux be responsible for overseeing the completion of each application. Prior to these assessments, Focal Point Case Managers and Aging & Disability Resource Center staff submitted the majority of applications. The state also instituted post-grant consumer satisfaction surveys in 2018, with 20 percent of the statewide responses being returned by Dane County residents.

E. Reports to Committee

1. CASE MANAGEMENT POWERPOINT

This was not acted on

[2018](#)
[RPT-492](#)

DANE COUNTY CASE MANAGEMENT POWERPOINT DRAFT

Attachments: [Dane County Case Management PowerPoint 022119 DRAFT](#)

This item appears on the agenda erroneously. The material was covered during the February meeting.

2. MED D ENROLLMENT RESULTS (2017 & 2018)

[2018](#)
[RPT-493](#)

2017 MED D ENROLLMENT RESULTS

Attachments: [2017 Med D Enrollment Results](#)

[2018](#)
[RPT-494](#)

2018 MED D ENROLLMENT RESULTS

Attachments: [2018 Med D Enrollment Results](#)

Batterman reported efforts began in 2017 to quantify the financial savings that case managers provide to consumers by helping them find the best prescription drug plan option. It's believed totals were underreported in 2017 and 2018. Work is underway to establish countywide reporting criteria using Elder Benefit Specialist guidelines.

3. CHAIR & STAFF REPORTS

Batterman introduced Barbara Boustead and welcomed her to the committee. Boustead shared that she worked as a clinical social worker for more than 40 years in a variety of human service agencies, medical and educational settings, and was in private practice in New Jersey for 15 years as a marriage and family therapist. She became a Dane County resident in 2002 and worked at Journey Mental Health Center in the Emergency Services Unit, retiring in 2016. She was an adjunct faculty member and field supervisor in the UW-Madison School of Social Work from 2009-11. In 2011, Boustead opened Mary's Daughter LLC, which provides daily money management services to seniors and veterans. She has been active with Dementia Friendly Financial Professionals, the Financial Abuse Specialist Team in Dane County, and the Continuity of Care group.

Velasquez reported seniors are enjoying two eight-unit virtual reality systems purchased for the Focal Points with additional Older Americans Act funding awarded in October 2018. The system is developed specifically for older adults to promote socialization and brain health by allowing individuals to experience activities together, then have a discussion afterward. Velasquez shared the story of one senior who hadn't been in his farm fields for years and was thrilled to have the virtual experience of returning to the fields. A group at the Oregon Area Senior Center recently took a virtual tour of Africa.

Batterman reported a group of experienced case managers has started the process of reviewing the Case Management Program's policies, procedures, logic diagram, and standards and will offer suggestions for updates – an exercise that is undertaken every five years. The National Association of Social Workers updated its standards manual in 2017 with an emphasis on the code of ethics involving technology advances – an area of emphasis in Dane County as well. Upon completion, the updates will be presented to this committee for approval prior to it being presented to the AAA Board.

Batterman is conducting a review of the Case Management ShareFile, an online resource she created in 2017 that includes more than 40 categories. She will provide a demonstration of the ShareFile at a future meeting.

F. Future Meeting Items and Dates

NEXT MEETING: MONDAY, 1 APRIL 2019, 2:30 PM @ AAA/ADRC

With the recent addition of new members, Hochkammer asked if the current meeting time works well for the group. Members confirmed the first Monday of the month at 2:30 pm remains a good option.

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

None.

I. Adjournment

A motion was made by **BOUSTEAD**, seconded by **HAMMER**, to adjourn. The motion carried by the following vote:

Ayes: 6 - HOCHKAMMER, BARMAN-PAULSON, MOHAN, HAMMER, BOUSTEAD and LORENZ

Absent: 3 - DESMIDT, DERR and FLAD

This meeting adjourned at 3:34 pm.

Minutes respectfully submitted by Howard Thomas, AAA Clerk III.