



# Health & Human Needs/Public Protection & Judiciary Committees

RI International  
August 5, 2021



# Outline of Presentation



- Introduction of RI Team
- RI Experience
- RI National Outcomes
- Scope of Work
- Q&A



# RI Team



- Jamie Sellar, LPC – Chief Strategy Officer
- Tom Castellanos - Executive VP of Facilities
- Wayne Lindstrom, PhD, VP of Business Development and Consulting
- Ken Anderson, MFC - Consultant
- Carlos Mackall, LMSW – VP, Northeastern US



# RI Provider Experience

## 30 years



- Facility-based crisis services
- Mobile Crisis Services
- Call Center Operations
- 24/7 BH Urgent Care Centers
- FSP/ACT
- Inpatient
- Crisis Respite
- Campus of Connection
- Temporary & Permanent Supportive Housing
- Board & Care
- Supported Employment
- Peer Support
- Traditional & Non Traditional Outpatient Services
- SUD Services (Detoxification, MAT, Residential, Outpatient)









# RI Thought Leadership



- ***Crisis Now*** (2016 – National Action Alliance)
- ***SAMSHA National Guidelines for Behavioral Health Crisis Care*** (Feb 2020)
- **Interdepartmental Serious Mental Illness Coordinating Committee (ISMCC)**
- ***Zero Suicide*** (2014 – National Action Alliance)
- **National 988 Crisis Services Learning Community Jam**
- Consulting in 8 states, 2 countries and 16 counties (last 2 years)
- Seminal Research in Peer Support Services (Ashcroft)



# International Peer Leadership

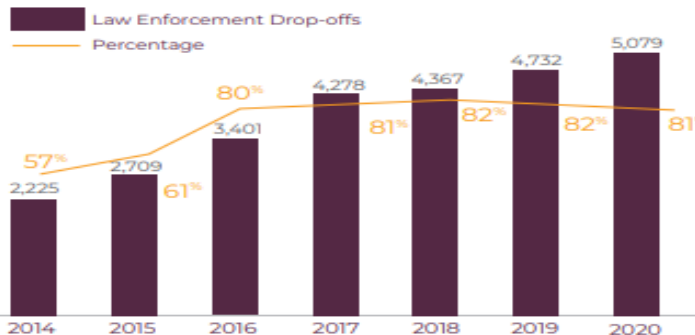


- 2nd largest employer of Peer Support Specialists in the World Behind the US Federal Government (VA).
  - Approximately 50% of our 1,400 employees self-identify with lived experience
  - A pioneer in the use of peer support in crisis services
  - A major contributor to the seminal research that established peer support as a SAMHSA Evidence-based Best Practice.
  - Provided more than 14,000 individuals in 21 states & 4 countries in Peer Employment Training.



# Community Impact

## PEORIA CRISIS RECOVERY CENTER LAW ENFORCEMENT DROP-OFFS



**Client Satisfaction**  
**91%**

One of the largest employers of peers in the world

**50%** of employees with lived experience

**Originators** of the **living room model** in crisis care in 2002

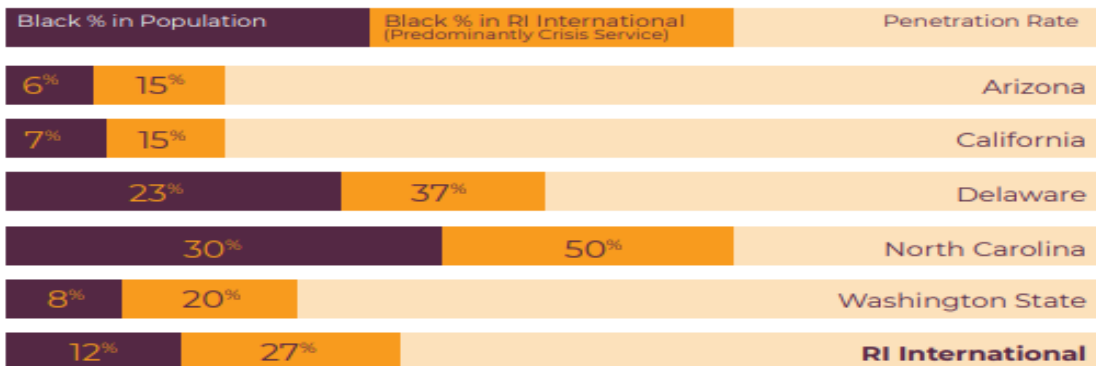
Contracted for **direct services** in **10 States** and **2 Countries**

Largest peer credentialing training provider in the world

**21 States**  
**4 Countries**

**Law Enforcement Drop-Offs:**  
**6,735**

## Providing Access for African American Clients and Communities



**913** 2020 Peer Employment Training (PET) Graduates

**14,560** PET Graduates Total to date

**Lives Touched by Crisis Programs:**  
**31,809**





# Project Scope of Work



- Conducting a study of the existing crisis care continuum available in Dane County;
- Complete a comparative analysis of the current crisis response system against Crisis Now best practices;
- Recommend an implementation plan for the development of the Crisis Triage & Restoration Center;
  - To be located in a safe & accessible location
  - With identification of needs, design elements, costs, timelines, & partnerships needed in order to make the development of this center feasible & sustainable.

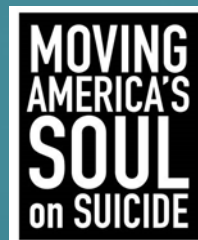


# Thank You!

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Crisis Now: Transforming Services is Within Our Reach

