

# DANE COC: THEN AND NOW

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# Applying & Qualifying for Housing Programs

## Then

- ❑ Multiple Applications
- ❑ Multiple Waitlists
- ❑ Screening and Barriers to Program Entry
- ❑ Are you ready for housing?
- ❑ Who does your case manager know?
- ❑ Willingness to accept services

## Now

- ❑ Coordinated Entry
- ❑ Priority List
- ❑ Housing First: low/no barriers to entry
- ❑ Based on needs level and length of homelessness
- ❑ House people quickly, then offer services
- ❑ Attempt to find “right” level of service
- ❑ Anecdotal evidence of cost savings to our community

# Maintaining Program Participation/Housing

## Then

- Mandatory participation in case management
- Mandatory follow through on case plan
- Quick to exit from a program

## Now

- Mandatory for case manager to continuously work on engagement/offer of services
- Participant driven case management
- If program not working out, bring to Housing Placement Meeting
- Loss of housing doesn't result in loss of services/program

# Funding and Performance

## Then

- State/Federal funds split up between the same programs/agencies year to year
- Performance looked at as individual agency or program

## Now

- Formalized process for state/federal funds
- Review team & Approval by Board of Directors
- Systems Performance Measures

# More Improvements

- Part of the Zero Initiative to end veteran and chronic homelessness
- Systems Map: A better understanding for what our community needs
- Community Plan: road map for program focus and funding priorities
- CoC Coordinator Position

# What's Next?

- Enhance Coordinated Entry
- Refine Priority List
- Implement more funder collaborations
- Official release of Community Plan
- Find new ways to fund supportive services
- Regularly communicate about Systems Performance
- Refine system for monitoring state/city/federal funded programs
- Explore training opportunities for best practices

# Questions?

