

DANE COUNTY
POLICY AND FISCAL NOTE

☒ Original	☐ Update	Substitute No. _____
Sponsor: Furman		Resolution No. 2026 RES-036
Vote Required: Majority ☒		Ordinance Amendment No. _____
Two-Thirds _____		3/4 _____

Title of Resolution or Ord. Amd.:

AUTHORIZING A CONTRACT FOR AURELIAN VOICE ASSISTANT PLATFORM

Policy Analysis Statement:

Brief Description of Proposal -

This resolution authorizes the 1 year subscription of a platform that will answer and process non-emergency calls

Current Policy or Practice -

Public Safety Communications currently uses Comtech-Solacom interactive voice response unit that is outdated and redirects approximately 12% of non-emergency callers, but cannot affect dispatch or create a call

Impact of Adopting Proposal -

Aurelian would actively query callers to create a call for dispatch, redirect or provide information to caller's request, potentially reducing up to 45% of PSC's non-emergency call volume

Fiscal Estimate:

Fiscal Effect (check all that apply) -

- ☐ No Fiscal Effect
☐ Results in Revenue Increase
☒ Results in Expenditure Increase
☐ Results in Revenue Decrease
☐ Results in Expenditure Decrease

Budget Effect (check all that apply)

- ☒ No Budget Effect
☐ Increases Rev. Budget
☐ Increases Exp. Budget
☐ Decreases Rev. Budget
☐ Decreases Exp. Budget
☐ Increases Position Authority
☐ Decreases Position Authority
Note: if any budget effect, 2/3 vote is required

Narrative/Assumptions about long range fiscal effect:

If effective would increase operational costs based on call volume the platform resolves

Expenditure/Revenue Changes:

	Current Year		Annualized			Current Year		Annualized	
	Increase	Decrease	Increase	Decrease		Increase	Decrease	Increase	Decrease
Expenditures -					Revenues -				
Personal Services									
Operating Expenses	\$155,000								
Contractual Services									
Capital									
Total	\$155,000	\$0	\$0	\$0	Total	\$0	\$0	\$0	\$0

Personnel Impact/FTE Changes:

None

Prepared By:

Agency: PublicSafetyCommunications
Prepared by: Luis Bixler
Reviewed by: Austin Scheib

Division:
Date: 5/1/26
Date: 5/1/26
Phone: 608-267-2507
Phone: 6082832914