

**DANE COUNTY
POLICY AND FISCAL NOTE**

<input checked="" type="checkbox"/> Original	<input type="checkbox"/> Update	Substitute No. _____
Sponsor: McCarville		Resolution No. 2019 RES-457
Vote Required:		Ordinance Amendment No. _____
Majority	Two-Thirds	

Title of Resolution or Ord. Amd.:

AWARD OF CONTRACT FOR QUALITY ASSURANCE AND QUALITY CONTROL SERVICES for the PUBLIC SAFETY COMMUNICATIONS DEPARTMENT

Policy Analysis Statement:

Brief Description of Proposal -

Funds were authorized in the 2020 budget to be used by PSC to outsource the QA for our law enforcement, fire & EMS call taking.

Current Policy or Practice -

We currently attempt to use 3-4 communicators to assess our fire & EMS call taking performance.

Impact of Adopting Proposal -

This will result in the development of better standard operating guidelines/procedures (SOG/SOP) because of the QA/QI. This will ultimately then result in a much improved and consistent call taking by our communicators.

Fiscal Estimate:

Fiscal Effect (check all that apply) -

- No Fiscal Effect
- Results in Revenue Increase
- Results in Expenditure Increase
- Results in Revenue Decrease
- Results in Expenditure Decrease

Budget Effect (check all that apply)

- No Budget Effect
 - Increases Rev. Budget
 - Increases Exp. Budget
 - Decreases Rev. Budget
 - Decreases Exp. Budget
 - Increases Position Authority
 - Decreases Position Authority
- Note: if any budget effect, 2/3 vote is required

Narrative/Assumptions about long range fiscal effect:

Expenditure/Revenue Changes:

	Current Year		Annualized			Current Year		Annualized	
	Increase	Decrease	Increase	Decrease		Increase	Decrease	Increase	Decrease
Expenditures -					Revenues -				
Personal Services					County Taxes				
Operating Expenses					Federal				
Contractual Services					State				
Capital					Other				
Total	\$0	\$0	\$0	\$0	Total	\$0	\$0	\$0	\$0

Personnel Impact/FTE Changes:

Prepared By:

Agency: Public Safety Communications	Division: Support Services	
Prepared by: Kevin Fosso	Date: 3/27/20	Phone: 608-283-2914
Reviewed by: John Dejung	Date: 3/27/20	Phone: 608-267-1911