

Short Description of Goods/Services	Remote 9-1-1 Call Taking Positions
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Date	March 24, 2020
Department	Public Safety Communications
Name	Rich McVicar
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Phone	608-283-2911
Purchasing Officer	Carolyn Clow

Vendor Name	Solacom Technologies
Vendor MUNIS #	26965
Requisition #	-
Requisition Year	2020
Total Cost	\$59,857.34

A VENDOR QUOTE MUST BE ATTACHED TO THE WAIVER FOR APPROVAL

Provide a detailed	description of the goods/services intended to be
purchased:	

The hardware, software and services requested on this waiver will allow remote 9-1-1 call-taking. The four units requested could be deployed to individuals isolated at separate locations, and provide additional flexibility in operating the Center. They will also be connected with and operating seamlessly with the existing equipment at the main 911 center in the City-County Building and the backup center at the East District Campus. These units can be used in the current Covid 19 pandemic and also in future events where staff may need to be deployed off site.

These units will be able to be used for many years to come and will be part of the maintenance plan with the primary and backup Solacom equipment that is used in the 911 Center itself.



Procurement Exception List (place an "X" next to any that apply)		
	Emergency Procurement	
Х	Only one vendor possesses the unique and singularly available ability to meet the Department's requirements	
	Unique and specific technical qualifications are required	
	A special adaptation for a special purpose is required	
	A unique or opportune buying condition exists	

Provide a detailed explanation as to why the competitive bidding (RFB/RFP) process cannot be used. Also provide a detailed justification in relation to the Procurement Exception chosen:	
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The Solacom Guardian client software is the same proprietary software as that used in the 911 Center and the hardware interface box is also specific to this manufacturer's solution. Pricing is consistent with the original procurement (RFP 115107) and contract (13120). No other hardware or software would be able to interface with the existing system to provide the opportunity for remote call taking.	

Bid Waiver Approval (Purchasing Use Only)

Under \$37,000 Controller Approval	Date

\$37,000 or over Personnel & Finance Committee Approval Date	
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