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**2023 RES-281**

**AWARDING CONTRACT TO GARTNER, INC  
DCDHS – FISCAL & MANAGEMENT SRVCS DIVISION**

The Dane County Department of Human Services (DCDHS) Fiscal & Management Services Division requests to award a major contract for electronic health record (EHR) modernization research and advisory services to Gartner, Inc. To identify service providers, the Purchasing Division identified qualified vendors included on the State of Wisconsin cooperative agreement. This cooperative purchase will use State of Wisconsin contract # 505ENT-O21-NASPOITRSRC-02

The Department of Human Services strategic plan includes a major information system upgrade effort to identify and engage a consultant for information system modernization review and evaluation. The department interviewed two qualified vendors with cooperative contracts for IT Research and Advisory Services and assessed cost, proposals, work samples and reference feedback before selecting Gartner.

The engagement with Gartner would give the department expert analysis and guidance from a vendor with experience in systems modernization and EHR planning. Targeted consulting services are requested to produce an actionable systems infrastructure roadmap that includes recommendations for a system purchase with functionality that extends beyond clinical behavioral health service needs to include client case management support across the human service spectrum (e.g., aging, housing, transportation).

The engagement will include planning, interviews with stakeholders, analysis and deliverables of a Readiness Assessment and Recommendation Report, Business Capability Model, Electronic Health Record Solution Alternatives Analysis, and an Electronic Health Record Roadmap and Sourcing Strategy.

DCDHS is one of few Wisconsin county human services departments which is not already using a commercially purchased electronic health record system. The current DCDHS landscape includes disparate data systems with limited functionality. These systems are used to track services and submit over \$60,000,000 in Medicaid claims and authorizations annually.

The total amount of funds to be awarded in a 2024 contract to Gartner, Inc. is \$300,000. The purchase is funded with existing 2024 information system improvement funding.

NOW, THEREFORE, BE IT RESOLVED that the following contract be awarded and that the County Executive and County Clerk are hereby authorized and directed to sign the agreement on behalf of Dane County, and that the Controller is authorized to issue payments related to the execution of the contract.

<u>Vendor</u>	<u>Amount</u>
Gartner, Inc.	\$300,000