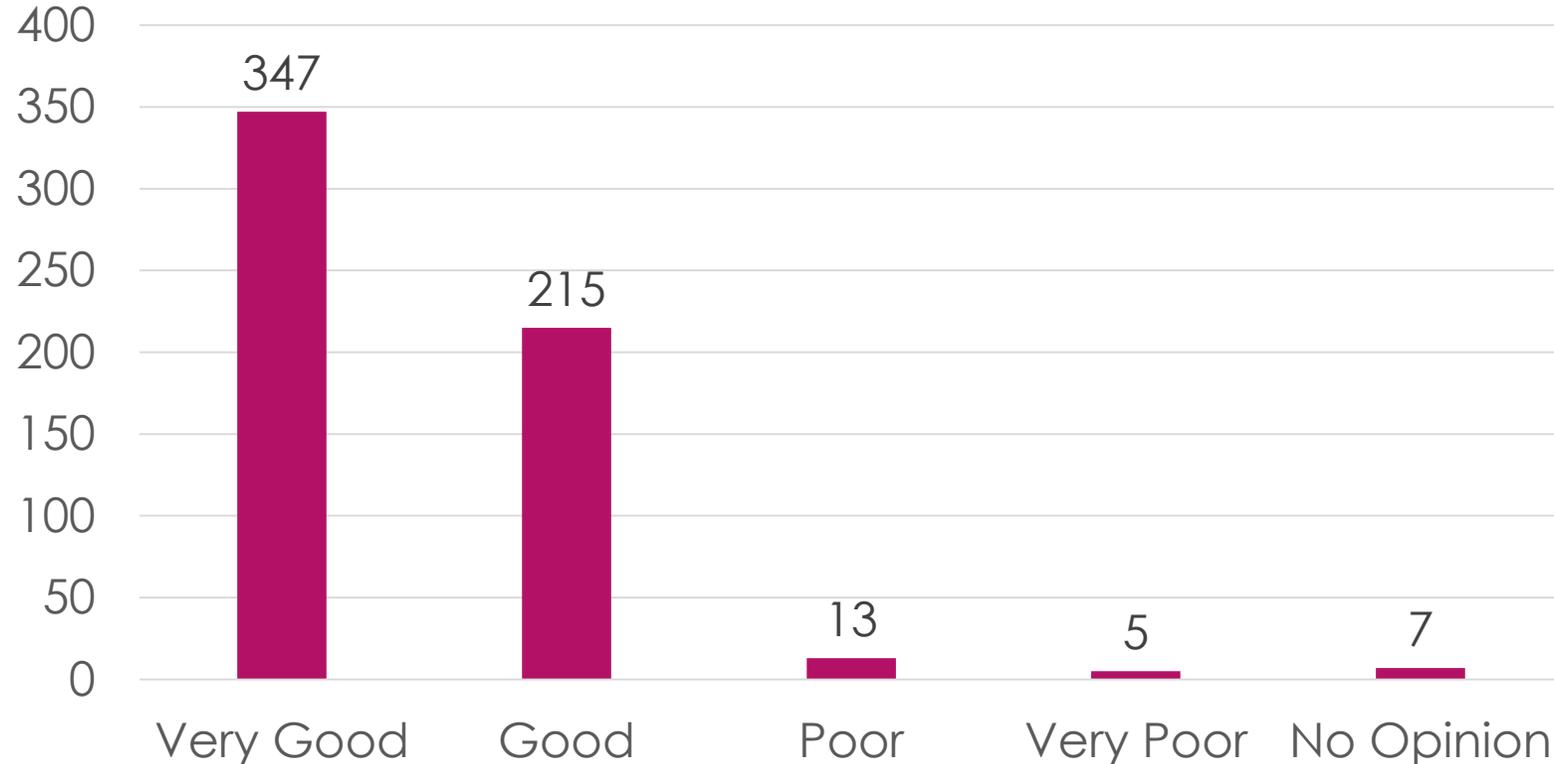


# Dane County Congregate Satisfaction Survey 2019

RESPONDENTS: 592

# Q1: How would you rate the taste of the food?

Responses: 587 Skipped: 5

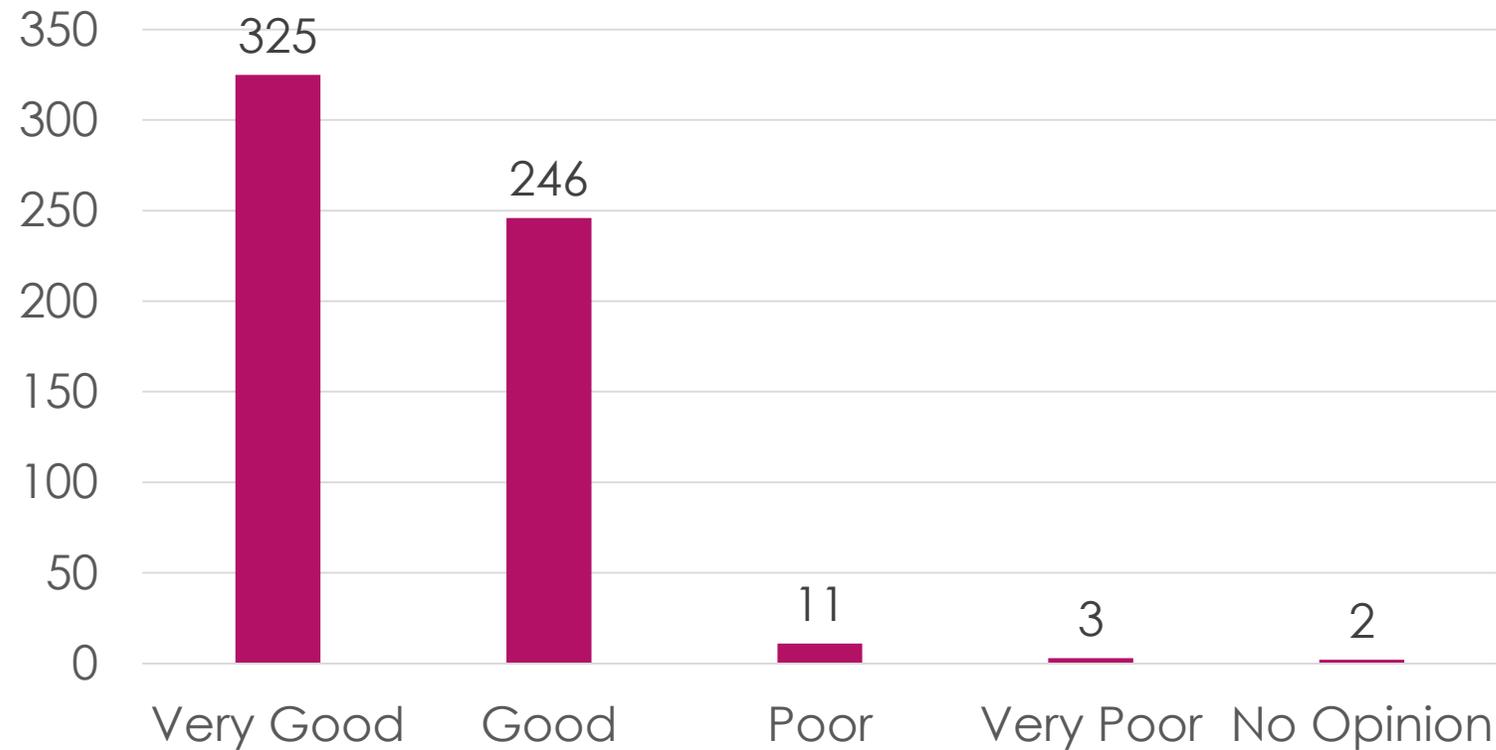


2019:  
96% Satisfied  
3% Not Satisfied  
1% No Opinion

2018:  
89% Satisfied  
11% Not Satisfied

# Q2: How would you rate the appearance of the food?

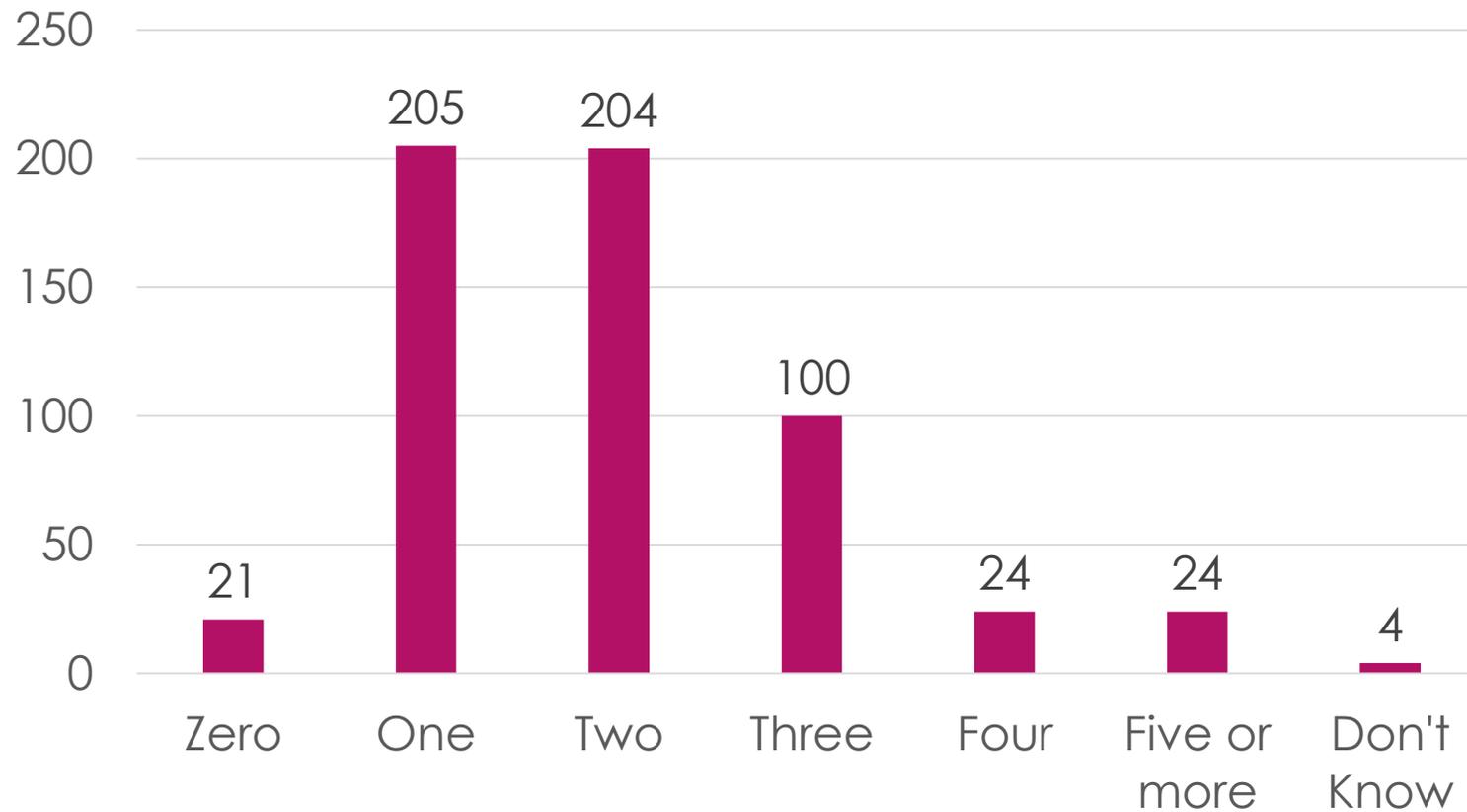
Responses: 587 Skipped: 5



97% Satisfied  
2% Not Satisfied  
1% No Opinion

# Q3: How many servings of fruit do you usually eat per day?

Responses: 582 Skipped: 10



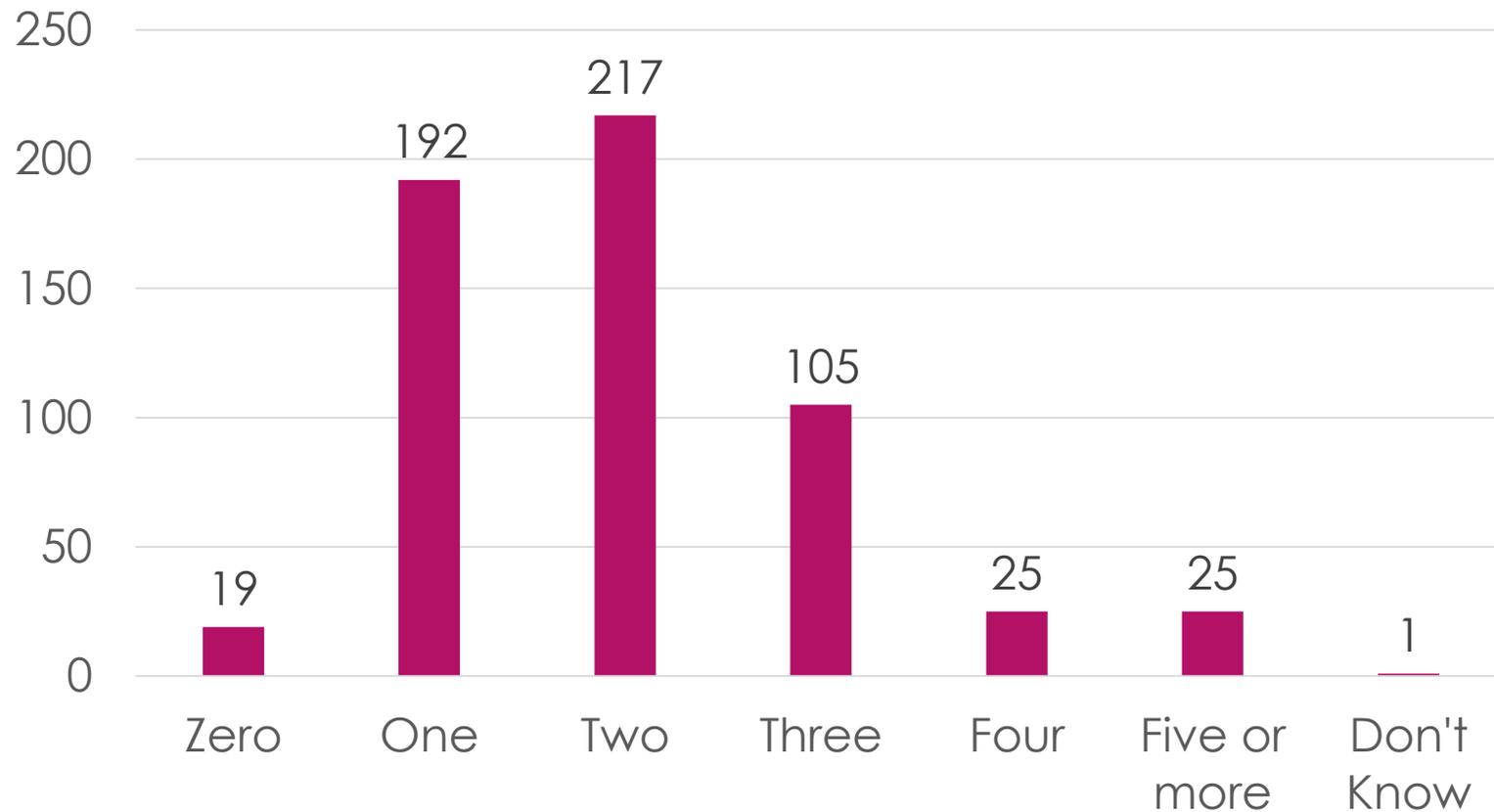
60% Consume recommended amount

39% Consume less than the recommended amount

<1% Don't know

# Q4: How many servings of vegetables do you usually eat per day?

Responses: 584 Skipped: 8



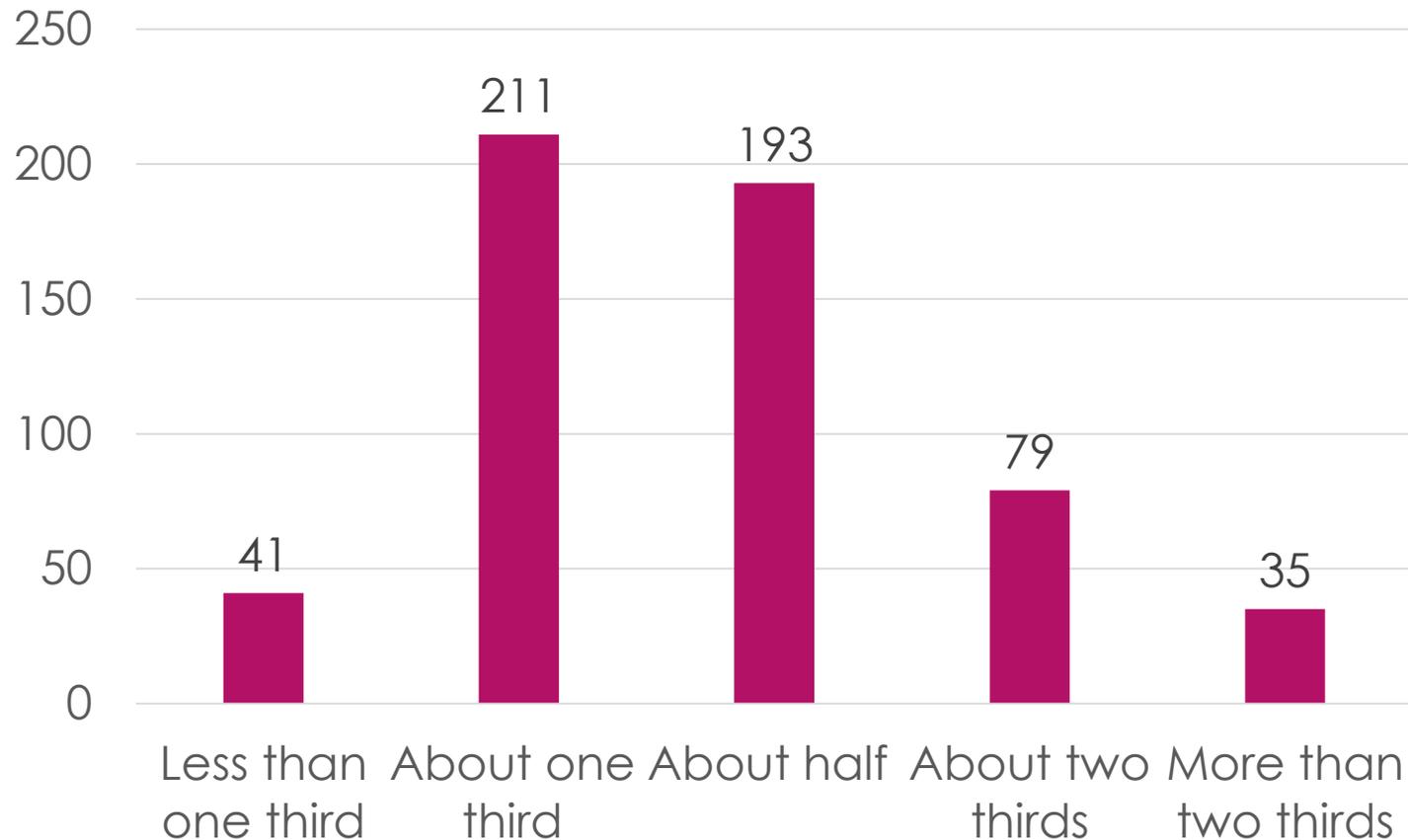
27% Consume the recommended amount

73% Do not consume the recommended amount

<1% Don't know

# Q5: When you eat at the dining center, how much of your total daily food intake is from this meal?

Responses: 559 Skipped: 33



2019:

45% Less than half

35% Half

20% More than half

2018:

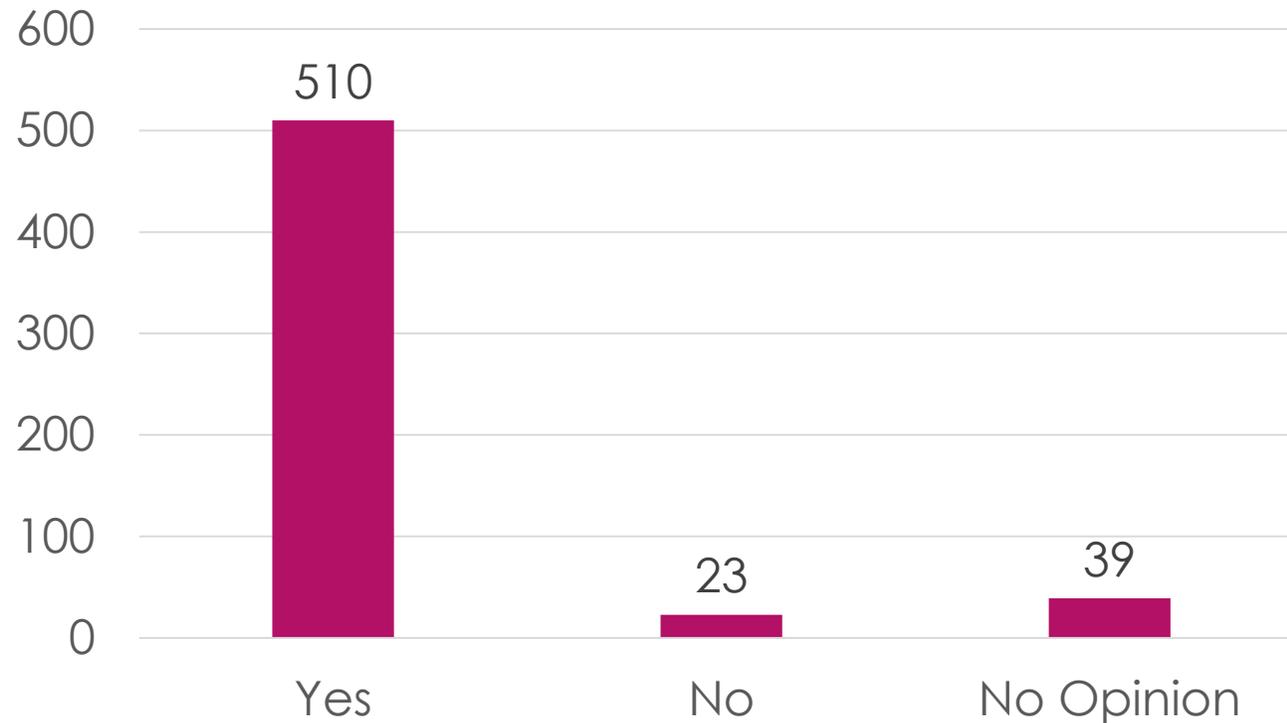
36% Less than half

41% Half

36% More than half

# Q6: Are the hot foods hot when served?

Responses: 572 Skipped: 20



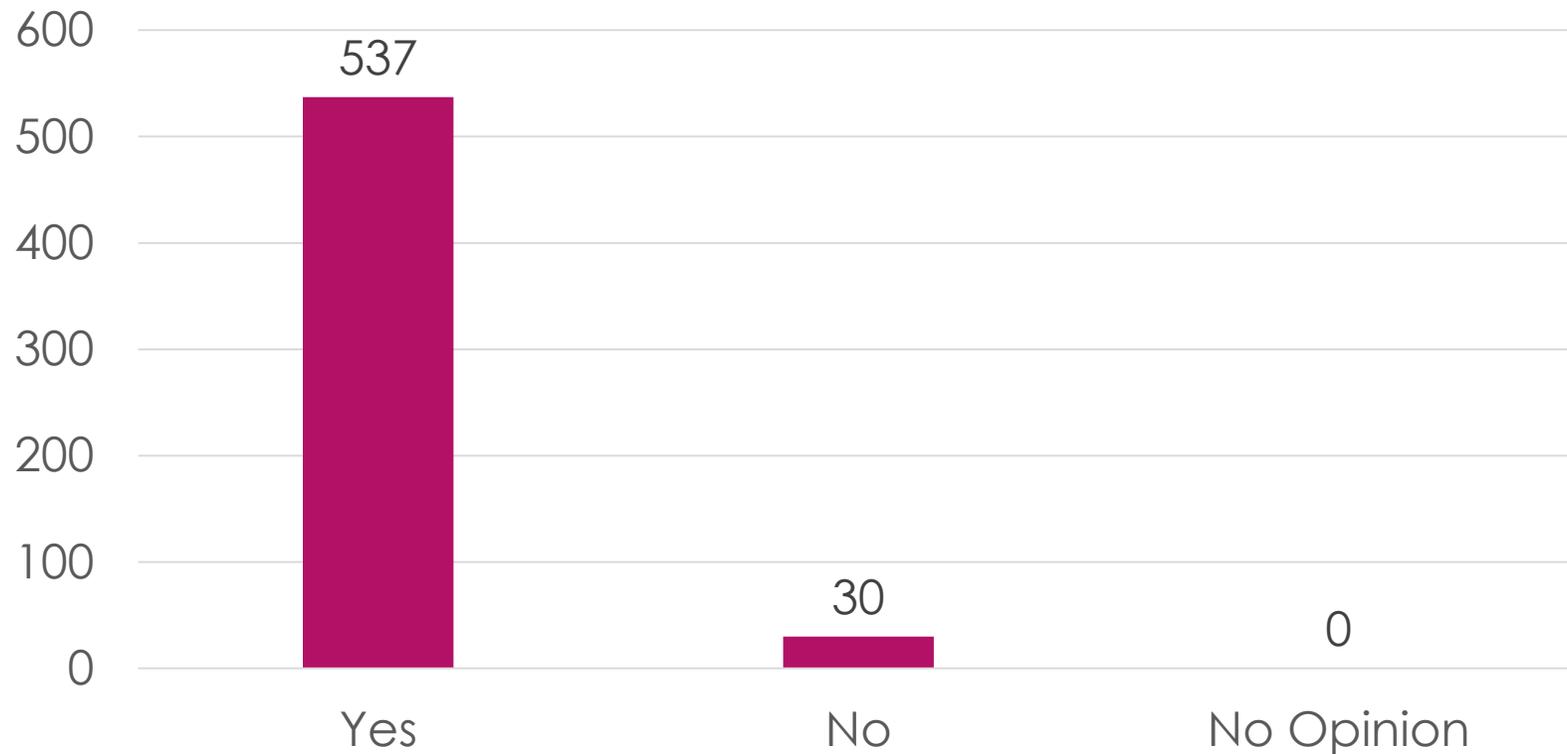
89% Yes

4% No

7% No Opinion

# Q7: Are the cold foods cold when served?

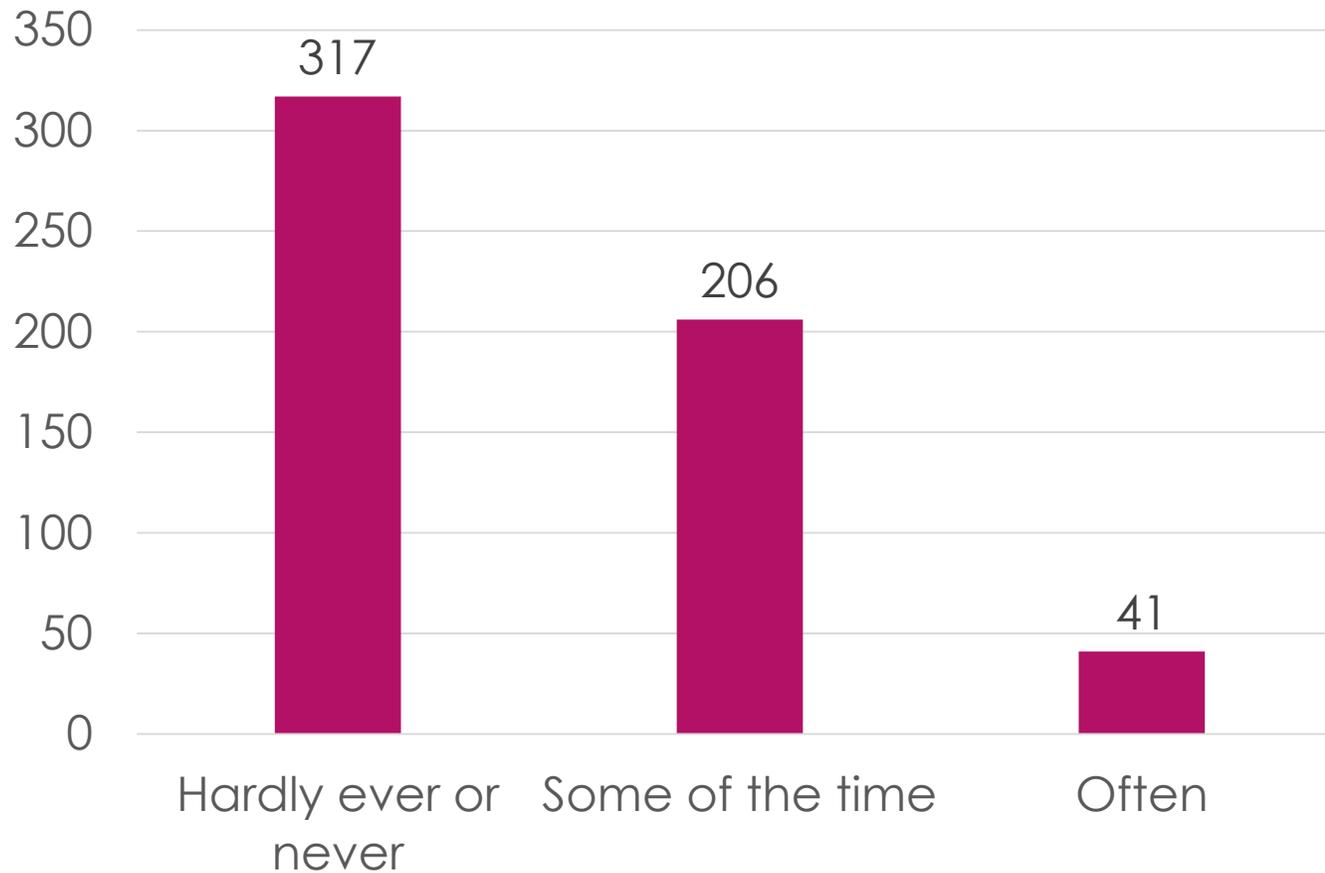
Responses: 567 Skipped: 25



95% Yes  
5% No

# Q8: How often do you feel lonely?

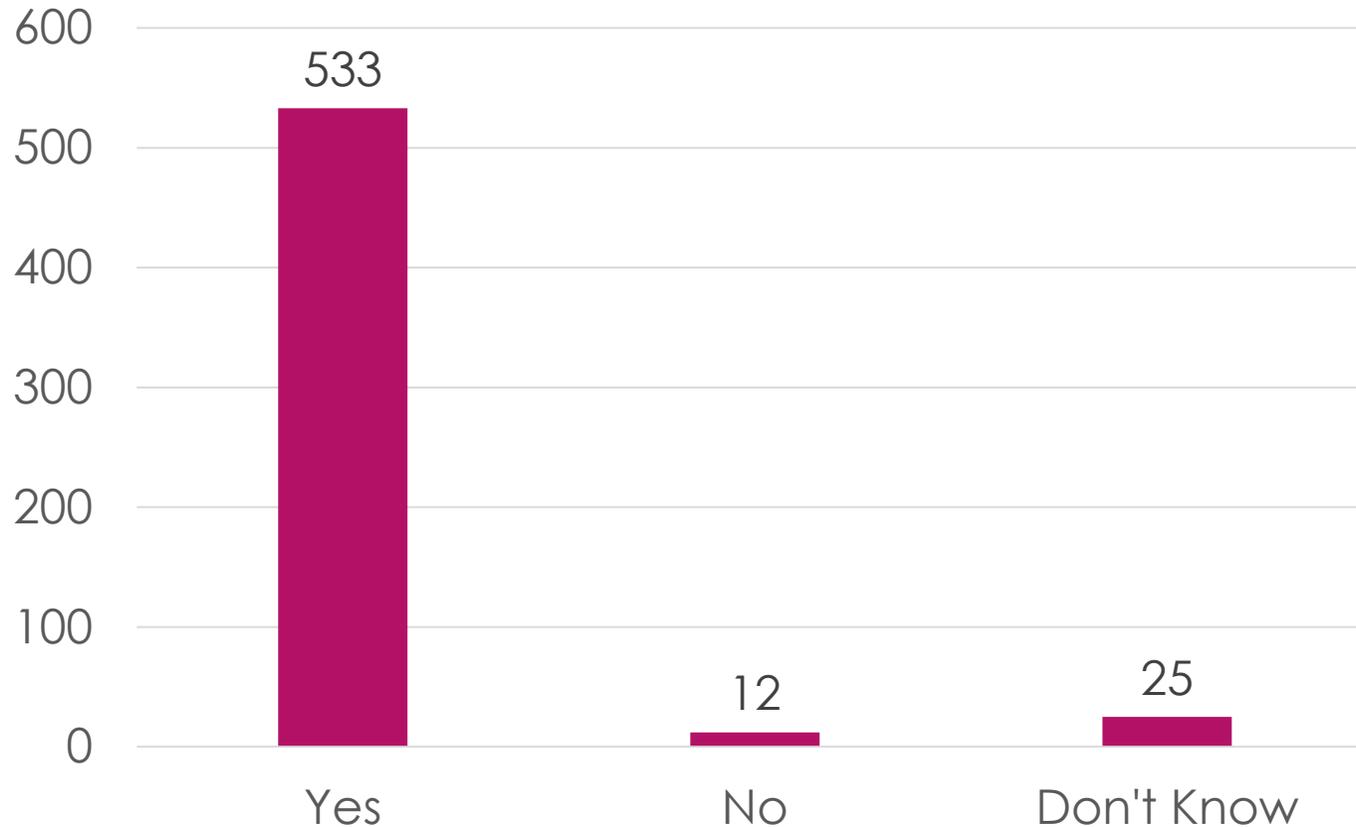
Responses: 564 Skipped: 28



56% Never/Rarely  
37% Sometimes  
7% Often

# Q9: Would you recommend the Dining Program to a friend or family member?

Responses: 570 Skipped: 22



94% Yes

2% No

4% Don't know

# Q10: What prevents you from attending the dining center more often?

- ❖ Lack of or cost of transportation
- ❖ Other activities with friends
- ❖ Appointments
- ❖ Arthritis
- ❖ Bad health
- ❖ Bad weather
- ❖ Choose to eat at other places
- ❖ Dietary concerns
- ❖ Distance
- ❖ I forget
- ❖ I only come on bingo days
- ❖ I still do some cooking
- ❖ The menu
- ❖ Too many carbohydrates

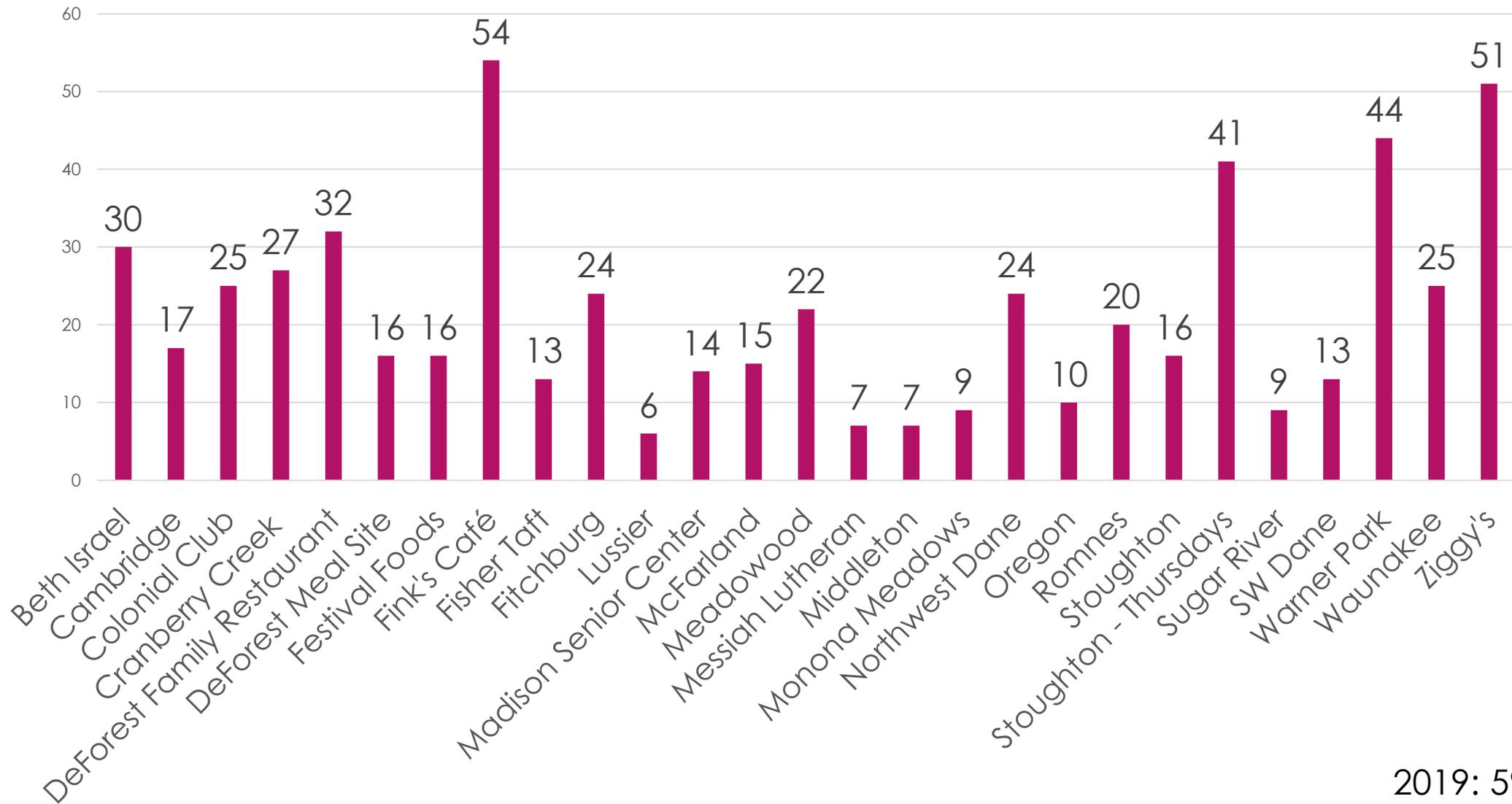
# Q11: If there is one thing you especially appreciate about the Dining Program, what would that be?

- ❖ Friendliness of staff
- ❖ Taste of food
- ❖ Having a balanced and complete meal
- ❖ The ability to eat with friends and relatives
- ❖ Atmosphere of the dining site
- ❖ Availability
- ❖ Being in the company of others
- ❖ Being served
- ❖ Affordable
- ❖ Don't have to cook for myself
- ❖ Food portions
- ❖ Ability to eat fruits and vegetables
- ❖ Location
- ❖ Variety

# Q12: If you could change one thing about the Dining Program what would that be?

- ❖ More variety
- ❖ Larger servings
- ❖ Add the carbohydrate count to menus
- ❖ Add more days
- ❖ Change the menu more often
- ❖ Better desserts
- ❖ Too many carbohydrates
- ❖ Add condiments
- ❖ Too much sodium
- ❖ Don't overcook the vegetables
- ❖ Fewer cold meals
- ❖ Warmer food
- ❖ Have music or entertainment during the meal
- ❖ Less fatty food
- ❖ More salads
- ❖ More color variety in meals
- ❖ Fewer repeats

# Meal Site Respondents



2019: 592 Respondents  
2018: 507 Respondents