

2017 AAA Access Committee Work Plan

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 6% in 2014) from law enforcement and emergency responders by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services.	AAA & APS Staff	Offer two trainings; increase total referrals	
	Encourage 60 racially-diverse seniors (20 each year) to take charge of their health care decisions prior to crisis situations by providing information, through one APS-led workshop in the community and then linking and assisting African American, Latinx, and Asian seniors to complete and file Health Care Power of Attorney Documents as measured by the number of diverse seniors self-reporting completion of a Health Care Power of Attorney (HC-POA) within three months of the workshop.	AAA & APS Staff	Focus on African American community: develop brochure & PowerPoint presentation NLT 16 April (National Health Care Decisions Week); present throughout community. Then focus on Latinx & Asian community.	
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point Case Managers and Student Interns.	AAA & APS Staff	Train Case Managers & Student Interns	
			Distribute Consumer Protection Repair Kits to seniors	
			Counsel individual clients regarding reporting and repairing finances after a scam	

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Services in Support of Caregivers	Assist four private or public Human Resource Offices in Dane County to develop policies and procedures or initiate programs to enable current and future caregivers to provide services to individuals.	AAA Manager, Caregiver Coordinator & Caregiver Alliance	Contact four private/ public HR offices and offer Caregiving services	Contacted DOT in 2016; contacted DWD in 2017
			Collaborate with HR offices to develop Caregiving policies/procedures or initiate programs helping their employees	DOT: presented to 200+ employees live & via web in 2016. Program archived for employees, and EAP provided with resource materials.
	Enhance resources within the caregiver community by creating a comprehensive user-friendly toolkit to be made available through support services for seniors.	AAA Manager, Caregiver Coordinator & Caregiver Alliance	Continued from 2016: Finalize and post on website & social media	
Establish a comprehensive, locally-focused collection site for caregiver resources available in Dane County libraries.	AAA Manager & Caregiver Coordinator	Continued from 2016: Establish digital source of information		