

5310 Projects - Dane County 2015

Grantee: County of Dane

Project: Mobility Management

January through March 2015

Contract: Jane Betzig

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Phone: 608-242-6489

The Dane County's One-Call Center (608-242-6489) is open for anyone to call and provides detailed specialized transportation information, referrals to transportation programs or providers, eligibility determination, ride authorization, or other services. Information on all available transportation resources in Dane County is provided, including both county-funded and other programs. There is no charge for services

Objectives:

1. To provide 1820 hours of Call Center operation annually
2. To respond to 2500 requests for information, referral or ride authorization annually.
3. To provide direct authorization or directed ("warm") referrals resulting in 15,000 rides annually.

2015 Report	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	TOTAL
Number of hours of operation.	496				
Number of requests for information, referral or ride authorization.	1,015				
Number of rides resulting from direct authorization or referrals..	10,039				

Trip Purpose	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total
Education/Training					
Employment	7,102				
Medical	282				
Nutrition	53				
Shopping/Personal	2				
Social/Recreational	0				
Other	2,600				
TOTAL RIDES	10,039				