

ACS Division 2015 & 2016 Work Plans



Presentation to
Health & Human Needs Committee
Long Term Support Committee
June 8, 2016

Service Areas



- œ Adult Protective Services
- œ Aging & Disability Resource Center
- œ Alternative Sanctions - MH & Substance Use related
- œ Area Agency on Aging of Dane County
- œ Developmental Disabilities - Adults & Children
- œ Long Term Care - Older Adults, Adults with Physical Disabilities and Chronic Health Conditions
- œ Mental Health - Adults
- œ 15,000+ people served annually (excl. ADRC)

2015 Work Plan



17 Initiatives

Successful or Mostly Successful = 11

Limited or No Progress = 6

2015 Successes



- ❧ ADRC: Dementia Care Grant implementation; Increasing scanning/ paperless functionality
- ❧ Adult Protective Services: Training and materials for guardians
- ❧ DD Services: HS Transition and empowerment training for DD parents and families; Summer employment for DD consumers age 18 - 21; Medication reviews for consumers with multiple medications

2015 Successes



- ❧ Inpatient Care: Facilitating admissions to BPHCC from MMHI's Gero-psychiatric Unit
- ❧ MH Services : Implementation of the CCS Program; Improving measurable program outcomes
- ❧ Transportation Services: Twilight Sedation Rides, Revolving Car Loan Program, Bus Buddy and Mobility Training services

2015 Limited or No Progress



- ❧ Alternative Sanctions: OWI Court timeliness of service; implement a risk assessment tool
- ❧ Inpatient Care: Development of a crisis home for people with dementia; controlling WMHI/MMHI costs; limiting use of out of county IMD facilities
- ❧ MH Services: Exploring contract payment methods such as units x unit cost
- ❧ Transportation Services: Increasing utilization of services targeting Veterans

2016 Work Plan



A mix of continuing and new initiatives

2016 Work Plan

Continuing Initiatives



∞ Inpatient care

∞ CCS

∞ MH outcomes

∞ OWI Court

∞ APS Training
(Police, EMS)

∞ Transportation

2016 Work Plan

New Initiatives



- ❧ ADRC: African American Caregiver Grant, Healthy Living with Diabetes prevention program
- ❧ Alternative Sanctions: Genesis Jail Re-entry program
- ❧ DD: Update Supportive Living guidelines & hold SL summit

2016 Work Plan

New Initiatives



- ❧ MH: New Behavioral Resource Specialist position
- ❧ Transportation: Increase Time Bank volunteer provided rides for dialysis and cancer treatments
- ❧ All ACS: Increase joint planning with BPHCC on admissions & discharges; Family Care planning

ACS Division Major Issues



Six Major Issues for 2016 - 2018

Major Issues



- ❧ Growth in Aging Population
- ❧ Inpatient Care
- ❧ MA Comprehensive Community Services
- ❧ Services for People in the Court System
- ❧ Revenue Compliance
- ❧ Family Care Planning

Major Issues



❧ Growth in Aging Population

❧ Impacts the Area Agency on Aging, Adult Protective Services, and Inpatient Care

❧ Inpatient Care

❧ Factors driving utilization include Suicide Prevention, Lack of Access to Treatment, Willingness to Accept Treatment, Dementia Care, Community Safety, Services of Managed Care Programs

Major Issues



❧ MA Comprehensive Community Services

- ❧ July 2015 = no consumers or revenue
- ❧ Dec 2015 = 78 consumers
- ❧ May 2016 = 214 consumers (all ages)
- ❧ Currently revenue of \$270,000 / month and growing

❧ Areas needing attention include:

- ❧ Program compliance incl. complete, accurate records to prevent audit exceptions
- ❧ Adequacy of the CCS Provider Network
- ❧ IT System

Major Issues



❧ Services for People in the Court System

- ❧ Alternatives to Arrest
- ❧ Services to Inmates
- ❧ Services after Release from Jail
- ❧ Treatment Courts

❧ Revenue Compliance

- ❧ 2006: \$123.7 M
- ❧ \$25.5 GPR, **\$98.2 Rev**
- ❧ 2016: \$174.4 M
- ❧ \$25.5 GPR; **\$148.9 Rev**
- ❧ 68 Distinct Revenues

Major Issues



- ❧ Family Care Planning
- ❧ Need to identify steps to take to prepare for FC 2.0
- ❧ Need to plan for handling the 3 - 6 month transition: consumers, families, providers, ADRC role, staff coverage, etc
- ❧ Budgetary planning: \$17 million 1st year county contribution; impact once Family Care arrives
- ❧ Impact on continuing county responsibilities, esp. Adult Protective Services & inpatient care

Questions?

