



# Dane County

## Minutes - Final Unless Amended by Committee

### Area Agency on Aging Board

*Consider:*

*Who benefits? Who is burdened?*

*Who does not have a voice at the table?*

*How can policymakers mitigate unintended consequences?*

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Monday, May 6, 2019

3:45 PM

AAA/ADRC, 2865 N. Sherman Ave., Room 109  
Madison WI 53704

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Madison WI 53704

#### A. Call To Order

*Staff & Guests Present: Cheryl Batterman, Shawn Tessmann, Howard Thomas,  
and Angela Velasquez*

**Chair Kretschman called the meeting to order at 3:47 pm.**

- Present** 8 - FRAN BARMAN-PAULSON, CAROLE L. KRETSCHMAN, DIANNE LEIGH,  
RICHARD KILMER, MELISSA RATCLIFF, DONALD ASHBAUGH, PAMELA FLAD,  
and SRIDEVI MOHAN
- Absent** 3 - MATT VELDRAN, NIKOLE JONES, and TED BUNCK

#### B. Consideration of Minutes

[2019](#) MINUTES FROM APRIL 1, 2019  
[MIN-014](#)

**Attachments:** [2019\\_0401\\_AAA Board Mtg](#)

**A motion was made by RATCLIFF, seconded by KILMER, that the minutes be  
approved. The motion carried by the following vote:**

- Ayes:** 8 - BARMAN-PAULSON, KRETSCHMAN, LEIGH, KILMER, RATCLIFF, ASHBAUGH,  
FLAD and MOHAN
- Absent:** 3 - VELDRAN, JONES and BUNCK

#### C. Action Items

##### 1. NUTRITION/WELLNESS COMMITTEE MEMBER APPOINTMENT(S)

*Batterman stated Oregon Area Senior Center Director Rachel Brickner wishes to join the  
Nutrition/Wellness Committee as a representative from a rural community. Two additional  
openings remain for community representatives.*

**A motion was made by RATCLIFF, seconded by FLAD, to appoint Rachel  
Brickner to the Nutrition/Wellness Committee. The motion carried by the  
following vote:**

**Ayes:** 8 - BARMAN-PAULSON, KRETSCHMAN, LEIGH, KILMER, RATCLIFF,  
ASHBAUGH, FLAD and MOHAN

**Absent:** 3 - VELDRAN, JONES and BUNCK

*Veldran arrived at 3:54 pm.*

**Present** 9 - FRAN BARMAN-PAULSON, CAROLE L. KRETSCHMAN, DIANNE LEIGH, MATT  
VELDRAN, RICHARD KILMER, MELISSA RATCLIFF, DONALD ASHBAUGH,  
PAMELA FLAD, and SRIDEVI MOHAN

**Absent** 2 - NIKOLE JONES, and TED BUNCK

#### D. Presentations

##### 1. OUTSIDE THE BOX: AN EXPERIENCE OF BEING OLDER IN DANE COUNTY

*No presentation.*

##### 2. THE RIVER FOOD PANTRY'S SENIOR PROGRAMS (CHARLES MCLIMANS)

*Charles McLimans, President and CEO of The River Food Pantry in Madison, distributed the organization's 2018 Community Impact Report, provided an overview of its activities and answered Board members' questions. The River serves more than 1,000 households each week. Approximately 25 percent of people served are seniors. Unlike other area food pantries, The River serves residents from all parts of the county. The organization recently partnered with NewBridge Madison to allow volunteers to shop for homebound seniors – a service 30 households are using. The River partners with Community Action Coalition for Southern Wisconsin to provide financially eligible seniors with a 26-pound box of food that yields the equivalent of five to six meals a month. The River recently added a sixth weekly community meal after St. Paul Lutheran Church, 2126 N. Sherman Avenue, discontinued its weekly meal that drew many seniors. McLimans invited Board members to tour The River, 2201 Darwin Road, and to volunteer with the organization.*

#### E. Reports to Board

##### 1. STATE & FEDERAL REPORT (MINOGUE)

*No report.*

##### 2. BOARD MEMBER REPORTS

## a. AAA ACCESS COMMITTEE (BARMAN-PAULSON, FLAD, MOHAN)

*Mohan reported the Committee made changes to the Client-Centered Case Management Policy & Procedures document and voted to recommend that the Board approve both it and the Client-Centered Case Management Logic Diagram. Updates were received on the first-quarter Case Management Service Reports, the first-quarter 2019 Access Committee Work Plan, and the 2020 AAA Budget Priorities Draft. Committee members were encouraged to attend one of two remaining public hearings being conducted this month by the Aging & Disability Resource Center of Dane County's Board to solicit feedback about consumers' experiences with the ADRC, Partnership, Family Care and IRIS, and to learn about unmet needs for older adults and people with disabilities.*

## b. AAA LEGISLATIVE/ADVOCACY COMMITTEE (BUNCK &amp; KRETSCHMAN)

*Batterman reported the Committee continues to monitor and advocate against cuts to senior program funding in the President's proposed 2020 federal budget. Batterman reported there are 337 registrants for the Wisconsin Aging Advocacy Network-sponsored Aging Advocacy Day on 14 May at the State Capitol – up from 190 in 2018 -- and recommended that Board members participate in 2020.*

## c. AAA NUTRITION/WELLNESS COMMITTEE (BARMAN-PAULSON &amp; LEIGH)

*Barman-Paulson reported the Committee met in April at Waunakee Senior Center and is scheduled to meet on 14 June at Cranberry Creek Café, one of the Dane County Elder Nutrition Program My Meal-My Way restaurant sites. The April meeting included a discussion about the feasibility of providing home-delivered meals (HDMs) on weekends throughout Dane County. Weekend HDMs were discontinued to Madison residents in 2017 due to a funding shortfall and have not previously been available to Dane County residents outside of Madison because the delivery infrastructure didn't allow it. Committee members are in consensus that any resumption of weekend HDMs would need to include service to all areas of the county.*

## d. DANE COUNTY HEALTH &amp; HUMAN NEEDS COMMITTEE (KILMER, VELDRAN)

*Kilmer and Veldran reported Journey Mental Health Center, with whom Dane County contracts to provide services, is scheduled to deliver the results of its internal audit to the Committee on 9 May. Kilmer will provide copies of the audit to Board members who are interested. The purpose of the audit is to review expenses, including salary and overhead, and to ensure a strategic plan of services to Dane County residents is place.*

## e. DANE COUNTY HUMAN SERVICES BOARD (RATCLIFF)

*Ratcliff reported the Board is partnering with Wisconsin Family Ties -- a statewide, parent-run organization that works with families that include children with social, emotional or behavioral challenges – to form a focus group to determine if there are gaps in mental health services offered to juveniles.*

## f. DANE COUNTY SPECIALIZED TRANSPORTATION COMMISSION (VELDRAN)

*Veldran reported the April meeting was cancelled. The next meeting is scheduled for 16 May.*

### 3. BOARD MEETING PRESENTATIONS

*Batterman reported she continues to work with Kretschman to construct a list of potential educational presentations and solicited suggestions.*

### 4. BOARD MEMBER BIOS

[2019](#) AAA BOARD MEMBER BIOS DRAFT  
[RPT-024](#)

**Attachments:** [AAA Board Member Bios DRAFT](#)

*Batterman reported the purpose of the document is to help new members learn the backgrounds of fellow Board members and asked that she be contacted about any changes individuals would like to make to their bios.*

## 5. CHAIR & STAFF REPORTS

*Batterman introduced Shawn Tessmann, who began her duties as Dane County Department of Human Services (DCDHS) Director on 1 April 2019. Tessmann, who served as DCDHS Economic Assistance and Work Services Administrator since 2016 and previously worked for a number of state of Wisconsin agencies, thanked Board members for the invitation to attend and stated she has been meeting with as many staff members, boards, and other county partners as possible during her early days in the job.*

*Batterman reported Elder Nutrition Program Dietitian Mary Browning retired in March after serving Dane County seniors for 21 years. Alyce Reichenbacher was hired to fill two part-time openings: Registered Dietitian and Healthy Aging Coordinator for evidence-based health promotion classes such as Healthy Living with Diabetes, Healthy Living with Chronic Pain, Living Well, and Powerful Tools for Caregivers. It's the first time AAA has funding to hire a Healthy Aging Coordinator, duties previously performed by AAA Aging Program Specialist Angela Velasquez. Reichenbacher, who will be employed by NewBridge Madison and work in the AAA office on a contract basis, began her duties on 25 April 2019.*

*Velasquez reported Dane County was awarded a \$254,000 grant from the State of Wisconsin to be spent over 18 months in an effort to decrease the number of emergency detentions in both the frail elder and developmentally disabled populations – a rate that has increased with the transition to Managed Care Organizations (MCOs) as part of Family Care, Partnership, and IRIS. Among the initiatives is training MCO direct-care staff how to better manage behavioral issues prior to the situation escalating to a detention incident. The funding will be used to pay MCO direct-care staff a \$500 stipend to attend training by the Alzheimer's Association of Wisconsin and the Waisman Center that allows them to better de-escalate behavioral challenges. The MCOs will receive reimbursement for the employees' missed work hours. Another grant goal will be increasing the communication between MCOs when a patient changes providers so emergency detention prevention plans are more easily shared. Velasquez worked with two DCDHS colleagues -- Adult Protective Services Program Manager Beth Freeman and Development Disabilities Program Manager Monica Bear -- to write the grant proposal, which was ranked the top application by the State's review panel and was one of five awarded. Freeman and Bear will facilitate the grant activities.*

*Batterman reported AAA staff recently participated in the Wisconsin Department of Health Services' Change Leader Academy, a two-day workshop to gain knowledge and skills to conduct projects and build continuous quality improvement into day-to-day work.*

*Batterman reported Public Consulting Group (PCG) conducted the first of five scheduled focus group sessions this week. PCG is conducting research and facilitating stakeholder input for a comprehensive review of the existing mental health and substance use services systems for Dane County residents of all ages.*

*Batterman reported work continues on 2020 AAA budget priorities, which are being monitored by the three Board subcommittees. Current priority areas for seeking increased funding include case management, nutrition catering and site management, mental health services, and RSVP driver escort services. The priorities won't be finalized for the Board's consideration until proposed Older Americans Act funding levels for 2020 are determined.*

*Batterman reported a three-person review committee recently scored the Leck and Mally*

grants. Awarding both grants will be an action item for approval on the Board's June agenda.

Velasquez is working with Sara Koenig, Elder Nutrition Program Manager for the Wisconsin Department of Health Services/Division of Public Health, to submit a proposal for a Federal Innovation Demonstration Grant to further demonstrate the Dane County Elder Nutrition Program's My Meal-My Way restaurant model for nationwide replication. The grant would provide approximately \$168,000 over three years to produce a replication manual, test the impact on current Dane County My Meal-My Way sites in terms of diner participation and diner donations when they are open more than one day a week, and pay for those additional meals. The potential sites that would expand service days are Cranberry Creek Café (Madison) and Fink's Café (Mount Horeb). A new restaurant site specializing in ethnic cuisine would also be opened. Dane County would partner with Barron, Crawford, and Portage counties in executing the project.

Velasquez recently provided data to City of Madison staff that illustrates Dane County is distributing a disproportionately high amount of its Elder Nutrition Program funding to Madison sites as the City continues its policy of not financially supporting the Elder Nutrition Program, and reiterated the importance that the City should contribute financially.

Velasquez and Batterman will meet this week with Cindy Ofstead, Wisconsin Department of Health Services Aging Director, as part of a continuing effort to advocate for change in the State's Older Americans Act funding formula for distribution to counties. AAA staff believe the current funding formula places Dane County at a disadvantage. The State will share details of its proposed changes to the funding formula during the meeting.

## F. Future Meeting Items and Dates

NEXT MEETING: MONDAY, 3 JUNE 2019, 3:45 PM @ AAA/ADRC

## G. Public Comment on Items not on the Agenda

None.

## H. Such Other Business as Allowed by Law

None.

## I. Adjournment

A motion was made by VELDRAN, seconded by RATCLIFF, to adjourn. The motion carried by the following vote:

**Ayes:** 9 - BARMAN-PAULSON, KRETSCHMAN, LEIGH, VELDRAN, KILMER, RATCLIFF, ASHBAUGH, FLAD and MOHAN

**Absent:** 2 - JONES and BUNCK

*This meeting adjourned at 5:09 pm.*

*Minutes respectfully submitted by Howard Thomas, AAA Clerk III.*