1 **2020 RES-433**

AUTHORIZING NEW POSITIONS FOR BEHAVIORAL HEALTH DCDHS – ADULT COMMUNITY SERVICES (ACS) DIVISION

4 The Dane County Department of Human Services (DCDHS) has experienced growth in the

- 5 funding, number of contracts, and complexity of programs in the Behavioral Health area over
- 6 the last few years. The department recently opened the Behavioral Health Resource Center.
- 7 where eight new department staff are tasked with providing access to information about
- 8 behavioral health and other resources in Dane County along with expert assistance with system
- 9 navigation. Other behavioral health initiatives are on the horizon in Dane County. The
- department is currently seeking a consultant to develop an implementation plan for the
- 11 establishment of a Crisis Triage and Restoration Center. The department is also collaborating
- with the City of Madison to pilot a Crisis Response Team that will be comprised of a Community
- Paramedic and a Crisis Worker. With additional programming, there is a need to develop what
- are currently very modest quality assurance activities within the department.
- 15 The current staff of one manager and four program specialists are responsible for managing an
- adopted budget of more than \$36 million that delivers approximately 35 different kinds of service
- 17 by contracting with more than 50 agencies through 125 different programs in order to assist
- Dane County residents with recovery from behavioral health concerns. The multiple statutes,
- 19 administrative rules, and funding requirements dictating how these services are delivered, adds
- 20 to the complexity of managing this unit. The behavioral health programs are part of a continuum
- of behavioral health care that spans across different provider and payer networks. Part of the
- work of this unit is also collaborating with multiple parts of the community to assure that
- individuals' needs are being met. The increasing need to measure outcomes for existing and
- 24 new programs also adds to the administrative burden in this area. Existing staff have little time
- to shepherd new initiatives in addition to managing the existing continuum of care.
- In order to properly manage this burgeoning area of the department, it is crucial to add a second
- 27 Manager to this area, two more Program Specialists to support the work of the unit, and a
- 28 Program Analyst who will be able to assist with outcome measurement and quality assurance
- 29 activities. Finally, additional clerical support will be critical to maintaining the efficient operation
- 30 of this area.

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- NOW, THEREFORE, BE IT RESOLVED that position authority in the Human Services
- Department is increased by 5.0 FTE, effective 7/1/2021, so as to add 1.0 FTE Behavioral Health
- 33 Manager, 2.0 FTE Behavioral Health Program Specialists, 1.0 Human Services Program
- Analyst, and 1.0 FTE Clerk I-II within the ACS Division of the Department of Human Services.

ORG	FTE	CLASSIFICATION	COST Per Class Eff. 7/1/21	TOTAL COST
6046	1.00	BH Manager (M-12)	\$61,050	\$61,050
6046	2.00	BH Program Specialists (P-10)	\$54,350	\$108,700
6039	1.00	HS Program Analyst (P-11)	\$57,800	\$57,800
6040	1.00	Clerk I-II (G 7-10)	\$39,600	\$39,600
	5.00	Total Staffing		\$267,150

BE IT FURTHER RESOLVED that the following expenditure accounts be adjusted in the

36 Department of Human Services:

Expenditure Accounts Org	Object	Account Title	Amount
460000	21640	Miscellaneous Operating Exp	(\$267,150)
460000	10009	Salary	\$113,550
460000	10099	Retirement	\$8,900
460000	10108	Social Security	\$8,600
460000	10117	Health	\$37,800
460000	10153	Dental	\$2,550
460000	10171	Disability Insurance	\$300
460000	10180	Life Insurance	\$300
460000	10250	Salary Savings	(\$2,250)
39000	10009	Salary	\$38,900
39000	10099	Retirement	\$3,100
39000	10108	Social Security	\$2,950
39000	10117	Health	\$12,600
39000	10153	Dental	\$850
39000	10171	Disability Insurance	\$100
39000	10180	Life Insurance	\$100
39000	10250	Salary Savings	(\$800)
40000	10009	Salary	\$22,950
40000	10099	Retirement	\$1,850
40000	10108	Social Security	\$1,750
40000	10117	Health	\$12,600
40000	10153	Dental	\$850
40000	10189	Workers Compensation	\$50
40000	10250	Salary Savings	(\$450)
		Total	\$0