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3 **2022 RES-167**

4 **AUTHORIZING PURCHASE OF MICROSOFT UNIFIED SUPPORT RENEWAL**

5 Dane County Information Management utilizes a service provided by Microsoft  
6 Corporation annually. This service provides critical 24/7 support, health and assessment  
7 checks, proactive monitoring, on-demand assessments, root cause diagnostics and  
8 training among other benefits. Dane County entered into a five year agreement on  
9 September 14, 2019 under contract number 13728. This service is renewed annually.

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11 The cost to renew this service from September 14, 2022 through September 14, 2023 is  
12 \$103,279.25. Funding for this annual renewal is included in the 2022 budget. The cost  
13 for last year's agreement was significantly higher than in years past and was expected  
14 due to the amount of additional licenses procured for working from home. This year the  
15 cost is approximately 30% less as we were able to utilize unused credits to provide a  
16 discount to the overall cost.

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18 NOW, THEREFORE, BE IT RESOLVED that the County Executive is authorized to enter  
19 into an agreement with Microsoft Corporation to extend renewal of Unified Support for a  
20 period of twelve months effective on September 14, 2022.  
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