

Fee Type	Current Contract with ViaPath	Rejected Smart Contract	Proposed Under ViaPath New Contract	Proposed Under ViaPath New Contract Revised
Free Calls	No	No, but 2 free messages per week	No	1 call up to 10 minutes a day (no roll over); \$0.30/per resident/per day value
Debit and Collect Calls (local or interstate)	\$.07 / min	\$.03 / min	\$.03 / min	\$.03 / min
Video Visitation (remote)	\$.12 / min	\$.12 / min	\$.12 / min	\$.12 / min
Video Visitation (on site)	free	free	free	free
Written message or photo attachment FROM or TO fam/friends (billed to sender)	\$.25 / per written message and per photo attachment received	Written SMS Message (up to 100 characters): \$0.10/message; Written "Email" Message (up to 30,000 characters) \$0.50/message; Photo Delivery Per Photo Received \$0.50	\$.50 / per message and per photo received	\$.25 / per message and per photo received
Messaging to Friends & Family (Billed to sender)	No Fee	See above	\$0.06/min	No Fee
Tablet Use	\$0.00/min	\$0.00/min	\$0.00/min	\$0.00/min
Fees and accessories	Replacement headphones \$4.00 / unit, Tablet content (standard) \$.05 / min, promotional \$.03 / min	Basic SmartEntertainment: \$0.00/min, Premium SmartEntertainment: \$0.03; SmartEd and SmartReentry Content \$0.00/min	Replacement headphones \$4.00 / unit, basic or promo content \$.06 / min	Replacement headphones \$4.99 / unit, basic or promo content \$.06 / min *Basic content includes tablet use across multiple applications simultaneously including movies, music, written messaging, games. When multiple applications are used concurrently, a single charge of \$0.06 per minute applies.
Tablet Replacement	\$299/tablet to county	Free	\$200/tablet to county	\$200/tablet to county
Indigent services	\$12,500 free phone calls per year	\$25,000 free phone calls per year	\$25,000 free phone calls per year	\$25,000 free phone calls per year
Transaction fees	Multiple, up to \$5.95 / transaction, set-up fees, etc.	None	None for third-party money transmitter, automated payments, etc.	None for third-party money transmitter, automated payments, etc.
Administrative Fees to County	\$6,500 per month from November 1, 2025 through the end of the extension period (\$78,000/year)	Term 1: \$269,000.00 Term 2: \$277,070.00 Term 3: \$285,382.10 Term 4: \$293,943.56 Term 5: \$302,761.87	\$0	\$0
Contract term	11/1/2025 through 10/31/2026	3 years, 2 years renewal terms (November 1, 2025 - October 31, 2030)	3 years with 2 optional extensions (not a "major contract" requiring Board approval for extensions but could be requested or added to resolve clauses)	3 years with 2 optional extensions via board approval
Link to Contract	2025 RES 179 - https://dane.legistar.com/View.ashx?M=F&ID=14842754&GUID=96A5ACF6-BB8F-4DA2-8E8B-BB9AE4063ACC	2025 RES-056 https://dane.legistar.com/View.ashx?M=F&ID=14782948&GUID=6A6EB1AE-595C-4A4F-BF8B-A4108BAFB808	https://dane.legistar.com/View.ashx?M=F&ID=15329853&GUID=FAB046FC-1AA9-44C6-B3FE-055C8EE70AFC 2025 RES 414	https://dane.legistar.com/View.ashx?M=F&ID=15380772&GUID=B3752C0E-FD7F-4124-A8E4-9B8AB64766084 2025 RES 414