



DEMENTIA CRISIS PROGRAM



DEMENTIA CRISIS PROGRAM SPECIALIST

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Housed within Adult Protective Services division

➤ **Overall goal**

Promoting stabilization in place efforts for persons with dementia.

ACTIVITIES

- Establish relationships with facilities and MCO's to provide training and support up stream as we get ahead of crisis situations
- Work with professional and family caregivers to create safety plans with the goal of reducing crises
- Provide education about dementia care to police, crisis staff and professional caregivers
- Develop diversion settings including home care services and assisted living facilities that may assist during a behavioral crisis
- Support individuals who have been emergently detained and assist with discharge planning and support of individual and family following placement
- Coordinate Dementia Support Team

DEMENTIA SUPPORT TEAM

➤ **Overall Goal** - to reduce the need for emergency detention and inpatient hospitalization at the institutes and assist with future care if hospitalization is required.

Partners: Dr. Lynn Verger, The Alzheimer's & Dementia Alliance Staff, Dementia Program Specialist, Adult Protective Services Manager

Activities:

- This team meets to problem solve situations when an individual is at risk of losing their placement due to an expression of their disease that is causing them to be unsafe in their current environment. The goal is to support them where they are, if at all possible.
- This team will also support individuals who have been in an emergency detention as they leave the institute, with the goal of supporting them in their new placement.

First Responder Tool

When assisting persons with Dementia

Date Completed: _____

Please remember **TALK** Tactics:

Take it slow

Ask simple questions

Limit reality checks

Keep eye contact

Dementia
Friendly



My Name: _____ Date of Birth: ____/____/____

My Address: _____

Home Phone: _____ Cell Phone: _____

Language(s) I speak and understand: _____

Name I prefer to be called: _____ Weapons in the home? No Yes: _____

(type)

Location of Weapons: _____

Emergency Contact (CALL FIRST):

Name Address Phone Number

Emergency Contact (CALL SECOND):

Name Address Phone Number

Medical Conditions: _____

Allergies: _____

Pain Areas: _____ Preferred Hospital: _____

Are you Do Not Resuscitate (DNR): _____ Yes _____ No

Power of Attorney for Healthcare: _____

Guardian: _____ (Name) _____ (Phone)

Guardian: _____ (Name) _____ (Phone)

Sensory Aides Needed: ___Hearing Aids ___Glasses ___Walker ___Cane ___Other: _____

Comfort items to take with me: _____

*Please attach medication list



COLLABORATIVE STABILIZATION COALITION

Partners: Dane County Human Services, Journey Mental Health, Madison Police, MCO's, facilities, the State of Wisconsin, The Alzheimer's Association, The Alzheimer's & Dementia Alliance, The Ombudsman Program for Dane County, The Waisman Center, The ADRC of Dane County

- **Overall goal:** to reduce the need for emergency detention and inpatient hospitalization at the institutes and assist with future care if hospitalization is required.

Served: people with dementia and those with ID & DD

Accomplishments: Training events, breaking down barriers and communication gaps, debriefing challenging situations for better outcomes.

QUESTIONS & ANSWERS ABOUT DEMENTIA RELATED CALLS

- How do you know if someone has dementia?
- This facility says they cannot support an individual due to their “behaviors”. What next?
- This family member is struggling to care for their loved one at home because of their behavior, how can we help them?
- They want to “ED” this individual. What do I do?
- How do you know if it’s dementia or another type of MH issue?
- Is there a place we can take people with “behaviors”?

**** All behaviors are a way for a person with dementia to communicate an unmet need!! ****