

1 **2022 RES- 291**

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3 **AMENDMENT TO SOLACOM GUARDIAN CALL TAKING SOLUTION AND PHONE UPDATE**  
4 **CONTRACT**

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6 Dane County Public Safety Communications (PSC) utilizes Solacom, a subsidiary of Comtech  
7 Telecommunications Corporation, to provide a telecommunications platform that allows staff to  
8 manage telephone communications. Solacom provides maintenance, which includes software  
9 updates and a 24 hour, 7 day a week support to ensure functionality of phone integration  
10 services. This contract amendment extends the maintenance agreement through December 31,  
11 2027 and also includes a telecom equipment refresh to be completed in 2023. Guardian Call  
12 Taking is a critical and essential element between the PSC and the community to communicate  
13 effectively.

14 NOW, THEREFORE, BE IT RESOLVED that the Dane County Board of Supervisors does  
15 authorize a contract amendment to Dane County Contract #13120 with the total cost being  
16 \$1,346,674.01 and that the County Executive and County Clerk are authorized to execute the  
17 agreement.

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