

**DANE COUNTY  
POLICY AND FISCAL NOTE**

<input checked="" type="checkbox"/> Original	<input type="checkbox"/> Update	Substitute No. _____
Sponsor: Andrae		Resolution No. 291
Vote Required:		Ordinance Amendment No. _____
Majority <input checked="" type="checkbox"/>	Two-Thirds	

Title of Resolution or Ord. Amd.:

**AMENDMENT TO SOLACOM GUARDIAN CALL TAKING SOLUTION AND PHONE UPDATE CONTRACT**

**Policy Analysis Statement:**

Brief Description of Proposal -

Solacom provides maintenance, which includes software updates and a 24 hour, 7 day a week support to ensure functionality of phone integration services. This amendment extends maintenance through December 31, 2027 and a phone update to be completed in 2023.

Current Policy or Practice -

Dane County Public Safety Communications (PSC) currently uses Solacom's Guardian Call Taking Solution for telephone integration of 911 and non-emergency phone calls.

Impact of Adopting Proposal -

Adopting this proposal allows PSC to continue to maintain a platform that allows for reliable communications to the public to request emergency and non-emergency services.

**Fiscal Estimate:**

Fiscal Effect (check all that apply) -

- No Fiscal Effect
- Results in Revenue Increase
- Results in Expenditure Increase
- Results in Revenue Decrease
- Results in Expenditure Decrease

Budget Effect (check all that apply)

- No Budget Effect
  - Increases Rev. Budget
  - Increases Exp. Budget
  - Decreases Rev. Budget
  - Decreases Exp. Budget
  - Increases Position Authority
  - Decreases Position Authority
- Note: if any budget effect, 2/3 vote is required

**Narrative/Assumptions about long range fiscal effect:**

This amendment ensures proper functionality of telephone integration systems ensuring proper health and performance of the Guardian Call Taking platform. This amendment does not incur any additional budget costs from PSC's 2023 budget.

**Expenditure/Revenue Changes:**

	Current Year		Annualized			Current Year		Annualized	
	Increase	Decrease	Increase	Decrease		Increase	Decrease	Increase	Decrease
Expenditures -					Revenues -				
Personal Services					County Taxes				
Operating Expenses					Federal				
Contractual Services					State				
Capital					Other				
Total	\$0	\$0	\$0	\$0	Total	\$0	\$0	\$0	\$0

**Personnel Impact/FTE Changes:**

No Personnel Impact

**Prepared By:**

Agency: Public Safety Communications	Division:	
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