



# Bid Waiver Form

Revised 02/2023

<b>Short Description of Goods/Services</b>	Planning Consultant for Mobile Crisis Response	<b>Total Cost</b>	\$45,000		
<b>Vendor Name</b>	Centerstone	<b>MUNIS #</b>		<b>Req #</b>	
<b>Purchasing Officer</b>	Pete Patten	<b>Date</b>			
<b>Department</b>	Human Services	<b>Email</b>	campbell.todd@countyofdane.com		
<b>Name</b>	Todd Campbell	<b>Phone</b>	608-630-0977		

**\*A VENDOR QUOTE MUST BE ATTACHED TO THE WAIVER FOR APPROVAL\***

**Provide a detailed description of the goods/services intended to be purchased:**

The Dane County Board of Supervisors expressed a clear intent to increase the availability of a mobile crisis response that does not involve law enforcement throughout all parts of Dane County. The 2021 establishing of CARES, which is a team comprised of a paramedic and a crisis worker that responds to people who may be in crisis in the City of Madison, represented the first mobile crisis response team in Dane County that did not involve law enforcement. Amendment HHN-O-14 to the 2023 Dane County Budget added one position each to the Department of Human Services and to Public Safety Communications to establish and coordinate similar responses beyond the Madison city limits.

The work of exploring the establishment of non-law enforcement embedded mobile crisis response system outside the City of Madison could be within the scope of the position that was added through amendment HHN-O-14. However, doing so without a clear implementation plan that is based on a review of Dane County's current crisis response system and resources, comparison to national best practices, and sufficient stakeholder engagement risks adding significant inefficiencies to Dane County's crisis response system.

The 2021 report from RI International that provided recommendations that are leading to the implementation of a Crisis Triage Center in Dane County. That report also developed a recommendation that calls on Dane County to reconfigure its mobile crisis resources with national crisis care guidelines. The current state of mobile crisis was described as having too many positions and too many mobile crisis teams for a county our size. These teams are also dispatched in a number of different ways. Because of these conditions, the RI report asserted that mobile crisis was unable to intervene 24/7 with anyone, anywhere, at any time, a goal that is consistent with national crisis care guidelines. Since the RI International report was published, both CARES and the Sheriff's Office have added crisis worker positions to serve in mobile crisis co-response roles. The currently tight labor market has made it increasingly difficult to fill all budgeted mobile crisis positions.

Developing an implementation plan for the whole of the crisis response system that best utilizes our resources and is reflective of national best practices is beyond the scope of the position added to the Department of Human Services (DCDHS). For that reason, DCDHS is recommends entering into a contract with a consultant who can provide recommendations that will optimize the use of mobile crisis service for years to come. A consultant will be asked to review the current mobile crisis resources in Dane County, review the literature of evidence-based and what are considered national best practices, and provide recommendations as to the optimal way to establish, organize, and maintain mobile crisis teams in Dane County.

**\*Send to a Purchasing Officer Once Completed\***



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## Procurement Exception List

- Emergency Procurement
- Unique and specific technical qualifications are required
- A special adaptation for a special purpose is required
- A unique or opportune buying condition exists
- Only one vendor possesses the unique and singularly available ability to meet the Department's requirements

Provide a detailed explanation as to why the competitive bidding (RFB/RFP) process cannot be used. Also provide a detailed justification in relation to the Procurement Exception(s) chosen:

It is critical to develop an implementation plan for Dane County's mobile crisis response prior to deliberations begin for the 2024 budget. The position that was added to the Department of Human Services in the 2023 budget is capable of helping to implement a clearly defined plan of reorganizing mobile crisis response resources. However, developing such an implementation plan is beyond the scope of that position. Given the timeframe and the unique technical skills and background necessary for such an undertaking, it is necessary quickly retain an entity that can engage in this work.

Together with the Community Justice Council Coordinator, DCDHS tapped into national networks to assist in identifying an expert consultant who provides services in this area. Centerstone has the qualifications, experience and expertise that directly matches Dane County's needs.

## Bid Waiver Approval (For Purchasing Use Only)

Under \$43,000 (Controller)

\$43,000+ (Personnel & Finance Committee)

Date Approved:

**\*Send to a Purchasing Officer Once Completed\***