



**Case Statistics for Disability Benefit Specialists
July 2016**

ADRC Disability Benefit Specialists Data

August 1, 2015 to July 31, 2016

Case Report Summary

	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Past 12 Months
Total Cases Opened	20	27	42	39	62	29	24	18	43	23	29	24	380
Total Cases Closed	19	31	14	17	64	22	24	42	29	20	17	32	331
Total Carry Over Cases	128	129	125	153	175	173	180	180	156	170	173	185	N/A
Total Cases Served	148	156	167	192	237	202	204	198	199	193	202	209	N/A
Current Open Cases	129	125	153	175	173	180	180	156	170	173	185	177	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016
Age												
18-20	2	1	2	1	2	0	2	1	1	1	2	1
21-29	2	2	2	0	5	4	7	2	6	1	4	5
30-39	4	4	9	4	7	8	6	0	3	5	2	2
40-49	2	8	5	12	16	6	2	7	13	2	6	3
50-59	6	11	21	19	27	10	7	8	19	14	13	10
Other	4	1	3	2	5	1	0	0	1	0	0	0

	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016
Gender												
Female	11	11	21	21	30	14	9	11	19	9	18	12
Male	9	16	21	17	32	15	15	7	24	14	9	9
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	13	19	29	21	42	15	18	11	30	19	16	13
Non-Low Income	5	5	9	10	5	12	4	5	11	3	8	5
Unknown	2	3	4	7	15	2	2	2	2	2	3	3

	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016
Living Arrangement												
Homeless or Shelter	2	3	6	6	8	5	5	2	3	2	4	1
Lives Alone	5	6	12	14	21	6	2	7	6	3	6	8
Lives with Others	12	14	23	16	26	13	14	8	29	18	15	11
Nursing Home	0	0	1	0	2	0	0	0	1	0	1	0
Other	0	1	0	0	0	1	1	0	0	0	1	0
Residential Care	0	1	0	0	0	0	0	0	3	0	0	0
Unknown	1	2	0	2	5	4	2	1	1	0	0	1

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Race/Ethnicity												
White	12	23	33	32	53	20	15	12	28	17	15	13
American Indian	0	0	0	0	0	0	0	0	0	1	0	0
Asian	1	0	0	2	1	1	1	0	0	0	0	0
Black	4	2	7	4	6	5	6	4	6	6	5	5
Native Hawaiian	0	0	0	0	0	0	0	0	0	0	0	0
Hispanic	2	1	3	0	0	1	1	0	2	1	2	1
Unknown	2	1	0	0	2	2	1	2	7	0	5	3

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Disability												
BLV	0	0	0	0	2	0	0	0	0	0	0	0
DD and MI	1	1	1	1	1	1	1	2	1	0	0	0
DD Only	1	0	0	2	1	0	1	2	2	1	1	1
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	0	0	0	0	0	0
MI Only	0	2	5	6	9	6	6	1	7	2	3	4
PD and DD	3	2	1	0	0	0	1	0	1	1	0	0
PD and MI	6	12	21	19	29	8	5	5	9	8	13	3
PD Only	7	8	14	7	16	8	8	7	15	11	6	10
PD, DD and MI	0	1	0	1	2	2	0	0	3	0	1	0
Unknown	2	1	0	2	2	4	2	1	5	0	3	3

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DBS Issues – Closed Cases

	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Past 12 Mths
Civil Rights													
Employment Discrimination	0	0	0	0	0	0	0	0	0	0	0	0	0
Community –Based Services													
County-Based Long- Term Care (e.g. CIP, COP)	0	0	0	0	0	0	0	0	0	0	0	0	0
Family Care-IRIS- Partnership-PACE	0	0	0	0	0	0	0	0	0	0	0	0	0
Transportation	1	0	0	0	0	0	1	0	0	0	0	0	2
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0

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Consumer Fraud (Unfair Sales Practice, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment- Training													
Ticket to Work-Work Incentives	0	0	0	0	0	0	0	0	1	0	0	0	1
DVR (Vocational Rehabilitation Services)	2	1	0	0	0	0	0	0	0	0	0	0	3
Housing													
Housing, Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing, Subsidized – Eligibility/Tenant Rights	0	0	0	0	0	0	0	0	0	0	0	0	0
Utility Assistance (LIHEAP, SafeLink, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	0	0	0	0	0	0	1	1	0	0	1	0	3

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General Assistance (Tribal/County)	0	0	0	0	0	0	1	0	2	1	5	0	9
Retirement Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI/SSDI Eligibility	15	27	11	14	49	15	16	30	20	13	6	21	237
SSI/SSDI Post Entitlement	1	0	1	2	3	0	2	4	4	4	3	5	29
SSI-E (Exceptional Expense)	0	0	0	0	0	0	0	0	0	0	0	0	0
Unemployment Compensation	0	0	0	0	0	0	0	0	0	0	0	0	0
Insurance													
Health Insurance, COBRA	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Employer/Group Policy	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Individual Policy	1	0	0	1	0	0	0	0	0	0	0	1	3
Medicare Supplement	0	0	0	0	0	0	0	0	0	0	0	1	1

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Medical Entitlements													
BadgerCare+	1	0	0	0	1	1	2	2	0	0	1	1	9
MAPP (Medicaid Purchase Plan)	1	0	2	0	2	1	1	3	2	1	1	1	15
Medicaid Coverage, Items/Services	0	3	0	0	1	0	1	0	3	0	0	0	8
Medicaid Disability Determination	0	0	0	1	0	0	0	0	3	0	0	1	5
Medicaid Financial Eligibility	2	1	1	0	0	0	0	0	2	0	0	2	8
Medicare Advantage Options/Enrollment	0	0	0	0	1	1	1	0	1	0	0	0	4
Medicare Coverage, Items/Services	2	0	0	0	0	0	0	0	1	0	0	0	3
Medicare Eligibility, General	0	0	0	0	1	0	1	1	0	1	0	1	5
Medicare Part D Options/Enrollment	0	0	0	0	7	5	2	2	2	2	0	1	21
QMB/SLMB/SLMB+	0	0	0	0	0	0	0	0	1	1	0	0	2
VA Medical Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0

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Other													
Benefit Check-Up	0	0	0	0	0	1	0	0	0	0	0	6	7
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	0	0	0
Other, Within DBS Program Scope	0	1	1	0	0	1	0	2	0	0	0	0	5
Referral Services													
Immigration/ Naturalization	0	0	0	0	0	0	0	0	1	0	0	0	1
Private Attorney, Non-Pro Bono	0	0	0	0	0	0	0	0	0	0	0	0	0
Surrogate Decision- Making													
Advance Medical Directives (POA-HC, Living Will)	0	0	0	0	1	0	0	0	0	0	0	0	1
Uncovered Health Costs													
Bill Reduction	0	0	0	0	0	0	0	1	0	0	0	0	1
Charity Care	1	0	0	0	0	0	0	1	0	0	0	0	2
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0

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Healthcare Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0
Prescription Assistance Programs	0	0	0	0	0	1	0	0	0	0	0	0	1
Undefined-Update needed													
Other, Information- Referral	0	0	0	0	0	1	0	0	0	1	1	0	3

Disability Benefit Specialists

Information Only Inquiries (30 minutes or less per contact)

August 1, 2015 through July 31, 2016

Number of Inquiries: 329

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Monetary Impact of Cases Closed						
	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016
Federal Dollars	\$107,825	\$218,432	\$112,466	\$35,968	\$174,421	\$105,629
% of Dollars	90.5%	84.9%	95.9%	81.1%	87.1%	77.5%
State Dollars	\$7,787	\$28,827	\$4,869	\$8,373	\$23,556	\$26,433
% of Dollars	6.5%	11.2%	4.1%	18.9%	11.8%	19.4%
Other Dollars	\$3,566	\$9,999	\$0	\$0	\$2,199	\$4,154
% of Other Dollars	3.0%	3.9%	0.0%	0.0%	1.1%	3.0%
Total Dollars	\$119,178	\$257,258	\$117,335	\$44,341	\$200,176	\$136,216
Cumulative Dollars – 12 mth period	\$119,178	\$376,436	\$493,771	\$538,112	\$738,288	\$874,504

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016
Federal Dollars	\$209,201	\$462,144	\$216,763	\$110,128	\$124,998	\$221,090
% of Dollars	86.3%	92.0%	92.9%	89.5%	88.9%	86.3%
State Dollars	\$25,843	\$22,999	\$16,581	\$12,897	\$15,633	\$35,143
% of Dollars	10.7%	4.6%	7.1%	10.5%	11.1%	13.7%
Other Dollars	\$7,231	\$17,018	\$0	\$0	\$0.00	\$0
% of Other Dollars	3.0%	3.4%	0.0%	0%	0%	0.0%
Total Dollars	\$242,275	\$502,161	\$233,344	\$123,025	\$140,631	\$256,233
Cumulative Dollars – 12 mth period	\$1,116,779	\$1,618,940	\$1,852,284	\$1,975,309	\$2,115,940	\$2,372,173
Total Dollars since April 2013	Federal: \$6,454,407	State: \$815,305	Other: \$117,177	Total: \$7,386,889		