



**Case Statistics for Disability Benefit Specialists
September 2016**

ADRC Disability Benefit Specialists Data
October 1, 2015 to September 30, 2016

Case Report Summary

	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Past 12 Months
Total Cases Opened	42	39	63	29	24	18	43	23	30	27	38	25	401
Total Cases Closed	14	17	64	22	24	42	29	20	17	32	25	19	325
Total Carry Over Cases	125	153	175	174	181	181	157	171	174	187	182	195	N/A
Total Cases Served	167	192	238	203	205	199	200	194	204	214	220	220	N/A
Current Open Cases	153	175	174	181	181	157	171	174	187	182	195	201	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016
Age												
18-20	2	1	2	0	1	1	1	1	2	1	2	1
21-29	2	0	5	4	8	2	5	1	4	5	3	1
30-39	9	4	7	8	6	0	4	5	3	3	3	1
40-49	5	12	15	6	2	7	13	2	6	4	8	9
50-59	21	18	28	10	7	6	19	14	13	9	21	13
Other	3	3	6	1	0	2	1	0	0	2	1	0

	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016
Gender												
Female	21	21	31	14	9	11	19	9	18	15	15	11
Male	21	17	32	15	15	7	24	14	10	9	23	14
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	29	21	43	15	18	11	30	18	17	15	30	13
Non-Low Income	9	10	5	12	4	5	11	3	8	6	7	11
Unknown	4	7	15	2	2	2	2	2	3	3	1	1

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Living Arrangement												
Homeless or Shelter	6	6	8	5	5	2	3	2	4	1	7	4
Lives Alone	12	15	21	6	2	7	6	3	7	8	11	4
Lives with Others	23	15	26	13	14	8	29	18	15	13	16	14
Nursing Home	1	0	2	0	0	0	1	0	1	0	0	0
Other	0	0	0	1	1	0	0	0	1	1	2	0
Residential Care	0	0	0	0	0	0	3	0	0	0	1	0
Unknown	0	2	6	4	2	1	1	0	0	1	1	3

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Race/Ethnicity												
White	33	32	54	20	15	12	29	17	16	16	31	15
American Indian	0	0	0	0	0	0	0	1	0	0	0	0
Asian	0	2	1	1	1	0	0	0	0	0	0	0
Black	7	4	6	5	6	4	6	6	5	5	6	7
Native Hawaiian	0	0	0	0	0	0	0	0	0	0	0	0
Hispanic	3	0	0	1	1	0	2	1	2	1	1	1
Unknown	0	0	2	2	1	2	6	0	5	3	0	2

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Disability												
BLV	0	0	2	0	0	0	0	0	0	0	0	0
DD and MI	1	1	1	1	1	2	1	0	0	0	2	1
DD Only	0	2	1	0	1	2	2	1	1	1	1	1
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	0	0	0	0	1	0
MI Only	5	6	9	6	6	1	7	2	4	4	3	3
PD and DD	1	0	0	0	1	0	1	1	0	0	2	0
PD and MI	21	19	29	8	5	5	9	8	13	5	9	6
PD Only	14	7	17	8	8	7	15	11	6	11	19	12
PD, DD and MI	0	1	2	2	0	0	3	0	1	0	1	2
Unknown	0	2	2	4	2	1	5	0	3	3	0	0

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DBS Issues – Closed Cases

	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Past 12 Mths
Civil Rights													
Employment Discrimination	0	0	0	0	0	0	0	0	0	0	0	0	0
Community –Based Services													
County-Based Long- Term Care (e.g. CIP, COP)	0	0	0	0	0	0	0	0	0	0	0	0	0
Family Care-IRIS- Partnership-PACE	0	0	0	0	0	0	0	0	0	0	0	1	1
Transportation	0	0	0	0	1	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0

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	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Past 12 Mths
Consumer Fraud (Unfair Sales Practice, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment- Training													
Ticket to Work-Work Incentives	0	0	0	0	0	0	1	0	0	0	0	0	1
DVR (Vocational Rehabilitation Services)	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing													
Housing, Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing, Subsidized – Eligibility/Tenant Rights	0	0	0	0	0	0	0	0	0	0	0	0	
Utility Assistance (LIHEAP, SafeLink, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	0	0	0	0	1	1	0	0	1	0	1	0	1

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General Assistance (Tribal/County)	0	0	0	0	1	0	2	1	5	0	0	3	11
Retirement Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI/SSDI Eligibility	11	14	49	15	16	30	20	13	6	21	20	12	227
SSI/SSDI Post Entitlement	1	2	3	0	2	4	4	4	3	5	1	2	31
SSI-E (Exceptional Expense)	0	0	0	0	0	0	0	0	0	0	0	0	0
Unemployment Compensation	0	0	0	0	0	0	0	0	0	0	0	0	0
Insurance													
Health Insurance, COBRA	0	0	0	0	0	0	0	0	0	0	1	0	1
Health Insurance, Employer/Group Policy	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Individual Policy	0	1	0	0	0	0	0	0	0	1	0	1	3
Medicare Supplement	0	0	0	0	0	0	0	0	0	1	0	0	1

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Medical Entitlements													
BadgerCare+	0	0	1	1	2	2	0	0	1	1	2	0	10
MAPP (Medicaid Purchase Plan)	2	0	2	1	1	3	2	1	1	1	1	3	18
Medicaid Coverage, Items/Services	0	0	1	0	1	0	3	0	0	0	0	0	5
Medicaid Disability Determination	0	1	0	0	0	0	3	0	0	1	0	1	6
Medicaid Financial Eligibility	1	0	0	0	0	0	2	0	0	2	1	0	6
Medicare Advantage Options/Enrollment	0	0	1	1	1	0	1	0	0	0	0	0	4
Medicare Coverage, Items/Services	0	0	0	0	0	0	1	0	0	0	0	0	1
Medicare Eligibility, General	0	0	1	0	1	1	0	1	0	1	0	1	6
Medicare Part D Options/Enrollment	0	0	7	5	2	2	2	2	0	1	0	0	21
QMB/SLMB/SLMB+	0	0	0	0	0	0	1	1	0	0	0	0	2
VA Medical Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0

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Other													
Benefit Check-Up	0	0	0	1	0	0	0	0	0	6	16	14	37
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	0	0	0
Other, Within DBS Program Scope	1	0	0	1	0	2	0	0	0	0	1	0	5
Referral Services													
Immigration/ Naturalization	0	0	0	0	0	0	1	0	0	0	1	0	2
Private Attorney, Non-Pro Bono	0	0	0	0	0	0	0	0	0	0	0	0	0
Surrogate Decision- Making													
Advance Medical Directives (POA-HC, Living Will)	0	0	1	0	0	0	0	0	0	0	0	0	1
Uncovered Health Costs													
Bill Reduction	0	0	0	0	0	1	0	0	0	0	0	0	1
Charity Care	0	0	0	0	0	1	0	0	0	0	0	0	1
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0

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Healthcare Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0
Prescription Assistance Programs	0	0	0	1	0	0	0	0	0	0	0	0	1
Undefined-Update needed													
Other, Information- Referral	0	0	0	1	0	0	0	1	1	0	2	0	5

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

October 1, 2015 through September 30, 2016

Number of Inquiries: 329

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Monetary Impact of Cases Closed						
	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016
Federal Dollars	\$112,466	\$35,968	\$174,421	\$105,629	\$209,201	\$462,144
% of Dollars	95.9%	81.1%	87.1%	77.5%	86.3%	92.0%
State Dollars	\$4,869	\$8,373	\$23,556	\$26,433	\$25,843	\$22,999
% of Dollars	4.1%	18.9%	11.8%	19.4%	10.7%	4.6%
Other Dollars	\$0	\$0	\$2,199	\$4,154	\$7,231	\$17,018
% of Other Dollars	0.0%	0.0%	1.1%	3.0%	3.0%	3.4%
Total Dollars	\$117,335	\$44,341	\$200,176	\$136,216	\$242,275	\$502,161
Cumulative Dollars – 12 mth period	\$117,335	\$161,676	\$361,852	\$498,068	\$740,343	\$1,242,504

	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016
Federal Dollars	\$216,763	\$110,128	\$124,998	\$260,162	\$279,615	\$235,000
% of Dollars	92.9%	89.5%	88.9%	88.1%	76.3%	86.4%
State Dollars	\$16,581	\$12,897	\$15,633	\$35,143	\$26,573	\$37,112
% of Dollars	7.1%	10.5%	11.1%	11.9%	7.3%	13.6%
Other Dollars	\$0	\$0	\$0.00	\$0	\$60,272	\$0
% of Other Dollars	0.0%	0%	0%	0.0%	16.4%	0.0%
Total Dollars	\$233,344	\$123,025	\$140,631	\$295,305	\$366,460	\$272,112
Cumulative Dollars – 12 mth period	\$1,475,848	\$1,598,873	\$1,739,504	\$2,034,809	\$2,401,269	\$2,673,380
Total Dollars since April 2013	Federal: \$7,033,416	State: \$878,990	Other: \$177,450	Total: \$8,089,856		