



**Case Statistics for Disability Benefit Specialists
December 2016**

ADRC Disability Benefit Specialists Data

January 1, 2016 to December 31, 2016

Case Report Summary

	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Past 12 Months
Total Cases Opened	30	24	18	43	23	30	27	40	40	26	33	17	351
Total Cases Closed	22	24	42	29	20	17	32	25	20	46	37	27	341
Total Carry Over Cases	174	182	182	158	172	175	188	183	198	218	198	194	N/A
Total Cases Served	204	206	200	201	195	205	215	223	238	244	231	211	N/A
Current Open Cases	182	182	158	172	175	188	183	198	218	198	194	184	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016
Age												
18-20	0	1	1	1	1	1	1	2	1	3	1	1
21-29	4	6	2	5	1	5	5	3	3	1	5	0
30-39	8	8	0	4	4	3	3	4	3	5	6	1
40-49	6	2	7	12	3	5	3	8	17	5	6	4
50-59	11	7	6	20	14	14	10	22	15	12	14	11
Other	1	0	2	1	0	0	2	1	1	0	1	0

	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016
Gender												
Female	15	9	11	19	9	18	15	15	20	13	12	10
Male	15	15	7	24	14	10	9	25	20	13	21	7
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	17	19	11	31	18	18	16	32	25	18	23	12
Non-Low Income	12	4	5	11	3	8	6	7	13	7	8	3
Unknown	1	1	2	1	2	2	2	1	2	1	2	2

	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016
Living Arrangement												
Homeless or Shelter	5	5	2	3	2	5	1	8	5	2	4	4
Lives Alone	6	2	7	6	3	7	8	11	6	5	13	3
Lives with Others	14	14	8	30	18	14	13	17	22	18	16	8
Nursing Home	0	0	0	1	0	1	0	0	1	1	0	1
Other	1	1	0	0	0	1	1	2	1	0	0	0
Residential Care	0	0	0	3	0	0	0	1	0	0	0	0
Unknown	4	2	1	0	0	0	1	1	5	0	0	1

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Race/Ethnicity												
White	20	15	12	31	17	16	18	33	24	18	25	12
American Indian	0	0	0	0	1	0	0	0	0	0	0	0
Asian	1	1	0	0	0	0	0	0	0	1	1	0
Black	4	6	4	6	6	6	6	6	10	4	4	4
Native Hawaiian	0	0	0	0	0	0	0	0	0	0	1	0
Hispanic	2	1	0	2	1	3	1	1	1	2	2	1
Unknown	0	1	2	4	0	3	0	0	5	1	1	0

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Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	1	1	2	1	0	0	0	2	1	1	2	0
DD Only	0	1	2	2	1	2	1	1	1	1	1	0
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	0	1	0	0	0	0
MI Only	6	6	1	7	2	4	4	3	9	3	2	2
PD and DD	0	1	0	1	1	0	0	2	0	1	1	0
PD and MI	8	6	6	10	8	13	5	11	11	8	13	6
PD Only	9	7	7	16	11	6	12	19	16	11	10	8
PD, DD and MI	2	0	0	3	0	1	0	1	2	0	0	0
Unknown	4	2	0	3	0	2	2	0	0	1	4	1

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DBS Issues – Closed Cases

	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Past 12 Mths
Civil Rights													
Employment Discrimination	0	0	0	0	0	0	0	0	0	0	0	0	0
Community –Based Services													
County-Based Long- Term Care (e.g. CIP, COP)	0	0	0	0	0	0	0	0	0	0	0	0	0
Family Care-IRIS- Partnership-PACE	0	0	0	0	0	0	0	0	1	0	0	0	1
Transportation	0	1	0	0	0	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	1	0	0	1

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	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Past 12 Mths
Consumer Fraud (Unfair Sales Practice, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment- Training													
Ticket to Work-Work Incentives	0	0	0	1	0	0	0	0	0	0	0	0	1
DVR (Vocational Rehabilitation Services)	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing													
Housing, Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing, Subsidized – Eligibility/Tenant Rights	0	0	0	0	0	0	0	0	0	0	0	0	0
Utility Assistance (LIHEAP, SafeLink, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	0	1	1	0	0	1	0	1	0	1	0	0	5

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General Assistance (Tribal/County)	0	1	0	2	1	5	0	0	2	4	2	1	18
Retirement Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI/SSDI Eligibility	15	16	30	20	13	6	21	20	14	35	27	21	238
SSI/SSDI Post Entitlement	0	2	4	4	4	3	5	1	1	4	3	0	31
SSI-E (Exceptional Expense)	0	0	0	0	0	0	0	0	0	0	0	0	0
Unemployment Compensation	0	0	0	0	0	0	0	0	0	0	0	0	0
Insurance													
Health Insurance, COBRA	0	0	0	0	0	0	0	1	0	0	0	0	1
Health Insurance, Employer/Group Policy	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Individual Policy	0	0	0	0	0	0	1	0	1	0	0	0	2
Medicare Supplement	0	0	0	0	0	0	1	0	0	0	0	0	1

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Medical Entitlements													
BadgerCare+	1	2	2	0	0	1	1	2	0	1	1	1	12
MAPP (Medicaid Purchase Plan)	1	1	3	2	1	1	1	1	3	1	2	2	19
Medicaid Coverage, Items/Services	0	1	0	3	0	0	0	0	0	1	0	1	6
Medicaid Disability Determination	0	0	0	3	0	0	1	0	1	1	0	0	6
Medicaid Financial Eligibility	0	0	0	2	0	0	2	1	0	0	1	0	6
Medicare Advantage Options/Enrollment	1	1	0	1	0	0	0	0	0	0	1	1	5
Medicare Coverage, Items/Services	0	0	0	1	0	0	0	0	0	0	1	0	2
Medicare Eligibility, General	0	1	1	0	1	0	1	0	1	0	2	0	7
Medicare Part D Options/Enrollment	5	2	2	2	2	0	1	0	0	2	2	3	21
QMB/SLMB/SLMB+	0	0	0	1	1	0	0	0	0	0	1	0	3
VA Medical Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0

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Other													
Benefit Check-Up	1	0	0	0	0	0	7	16	14	19	16	12	85
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	0	0	0
Other, Within DBS Program Scope	1	0	2	0	0	0	0	1	0	1	0	0	5
Referral Services													
Immigration/ Naturalization	0	0	0	1	0	0	0	1	0	0	0	1	3
Private Attorney, Non-Pro Bono	0	0	0	0	0	0	0	0	0	0	0	0	0
Surrogate Decision- Making													
Advance Medical Directives (POA-HC, Living Will)	0	0	0	0	0	0	0	0	0	0	0	0	0
Uncovered Health Costs													
Bill Reduction	0	0	1	0	0	0	0	0	0	0	0	0	1
Charity Care	0	0	1	0	0	0	0	0	0	0	0	0	1
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0

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Healthcare Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0
Prescription Assistance Programs	1	0	0	0	0	0	0	0	0	0	0	0	1
Undefined-Update needed													
Other, Information- Referral	1	0	0	0	1	1	0	2	0	0	0	1	6

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

January 1, 2016 through December 31, 2016

Number of Inquiries: 400

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Monetary Impact of Cases Closed						
	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016
Federal Dollars	\$105,629	\$209,201	\$462,144	\$216,763	\$110,128	\$124,998
% of Dollars	77.5%	86.3%	92.0%	92.9%	89.5%	88.9%
State Dollars	\$26,433	\$25,843	\$22,999	\$16,581	\$12,897	\$15,633
% of Dollars	19.4%	10.7%	4.6%	7.1%	10.5%	11.1%
Other Dollars	\$4,154	\$7,231	\$17,018	\$0	\$0	\$0.00
% of Other Dollars	3.0%	3.0%	3.4%	0.0%	0%	0%
Total Dollars	\$136,216	\$242,275	\$502,161	\$233,344	\$123,025	\$140,631
Cumulative Dollars – 12 mth period	\$136,216	\$378,491	\$880,652	\$1,113,996	\$1,237,021	\$1,377,652

	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016
Federal Dollars	\$260,162	\$279,615	\$248,807	\$479,848	\$165,473	\$140,848
% of Dollars	88.1%	76.3%	85.6%	73.0%	77.8%	89.5%
State Dollars	\$35,143	\$26,573	\$41,746	\$50,946	\$28,046	\$16,526
% of Dollars	11.9%	7.3%	14.4%	7.8%	13.2%	10.5%
Other Dollars	\$0	\$60,272	\$0	\$126,340	\$19,054	\$0
% of Other Dollars	0.0%	16.4%	0.0%	19.2%	9.0%	0.0%
Total Dollars	\$295,305	\$366,460	\$290,553	\$657,134	\$212,573	\$157,374
Cumulative Dollars – 12 mth period	\$1,672,957	\$2,039,417	\$2,329,970	\$2,987,104	\$3,199,677	\$3,357,050
Total Dollars since April 2013	Federal: \$7,833,392	State: \$979,142	Other: \$322,843	Total: \$9,135,377		