

**PARTNERSHIP TEAMWORK TECHNICAL** 

PROFESSIONAL CONTRACTOR CONTRACTO

**SMART** 

**MARKETING** 

## Purpose

To identify outreach strategies based specifically on the neighborhoods and issues concerning the ALLIANT ENERGY CENTER

Review current actions and illustrate best practices to apply here



### **SITUATION**

1

AEC is an opportunity for redevelopment & community connection

**PUBLIC** 

Community & neighborhoods

DANE COUNTY Other local GOV, PRIVATE & NPO





### **STRENGTHS**

- Large Space with accessible communities and green space
- Site of world dairy expo = \$50 million in economic impact & brand



### **WEAKNESSES**

- Neighborhood connectivity, stormwater flooding and noise issues
- AEC \$ Reserves depleted and running deficit Current conditions need
- attention



### **OPPORTUNITIES**

- Make this into a gateway into the
- Town annexes into city in 2022
- Multiuse Business to co-locate through phased planning
- Assessment of Industry Trends and connect people to them



### **THREATS**

- Partnership timeline and getting the right mix of developers/businesses Sufficient outreach into the
- communities to connect them
- COOPERATION

Poverty in the City of Madison **Demographics Total Poverty** By Census Tract 0% - 4.9% 5.0% - 9.9% 10.0% - 19.9% [12] Lake Mendota 15:0 20.0% - 29.9% 30.0% or more Source: ACS 2006-2010 Lake Monona City of Madison Lake Waubesa [51] [14] Lake Kegonsa Department of Community & Environmental Sociology

<u>Extension</u>

# Workforce: Dane County 2.7% unemployment... means

The problem in Wisconsin these days is finding workers to fill the tens of thousands of job openings, employers and workforce experts say.

Wisconsin Department of Workforce Development senior economist Jeff Sachse told Wisconsin Public Radio last month that hiring continues to rise, but some sectors, particularly health care, are struggling to find qualified workers.

"It's driven by concerns over a lack of availability of candidates, as well as uncertainty about a number of more broad policy issues," Sachse said.

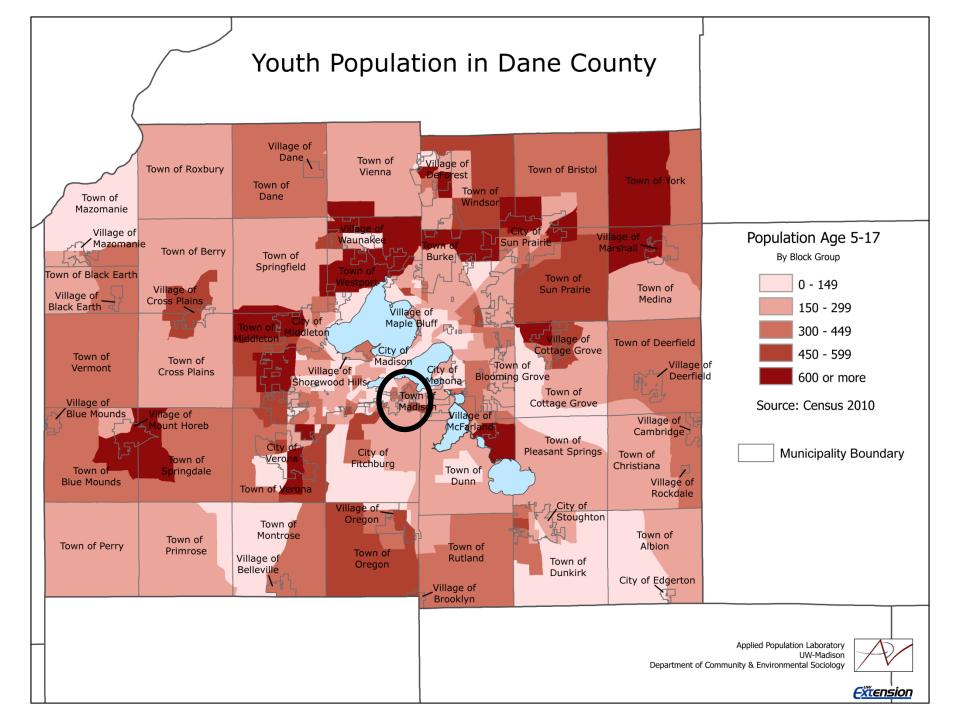
#### How do we build on what we have?

"A primary aspect of the study is the development of a sense of place. The need for amenities to complement the current function was reviewed. Todd Violante pointed out that this is a theme that is important in the report, and would yield significant development opportunity

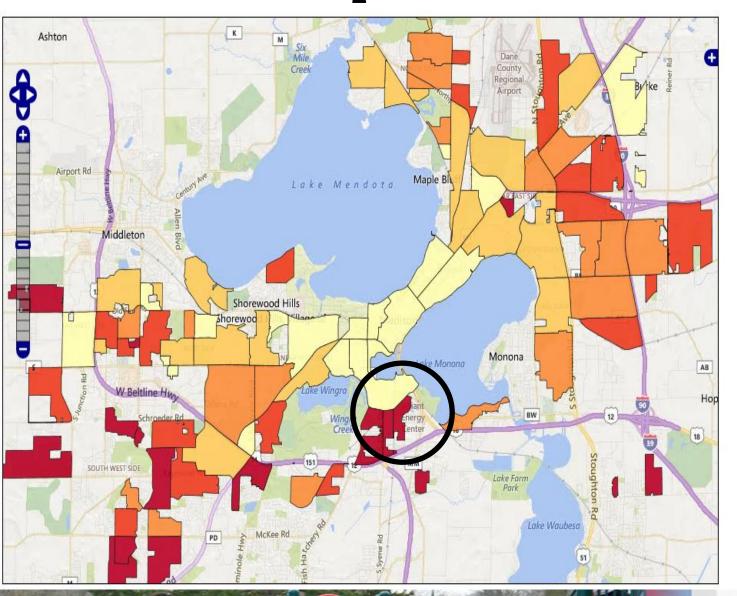
Reaching people in our our neighbor hoods

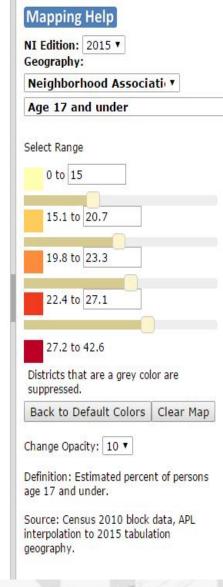
Best Practices to meet the need of place place

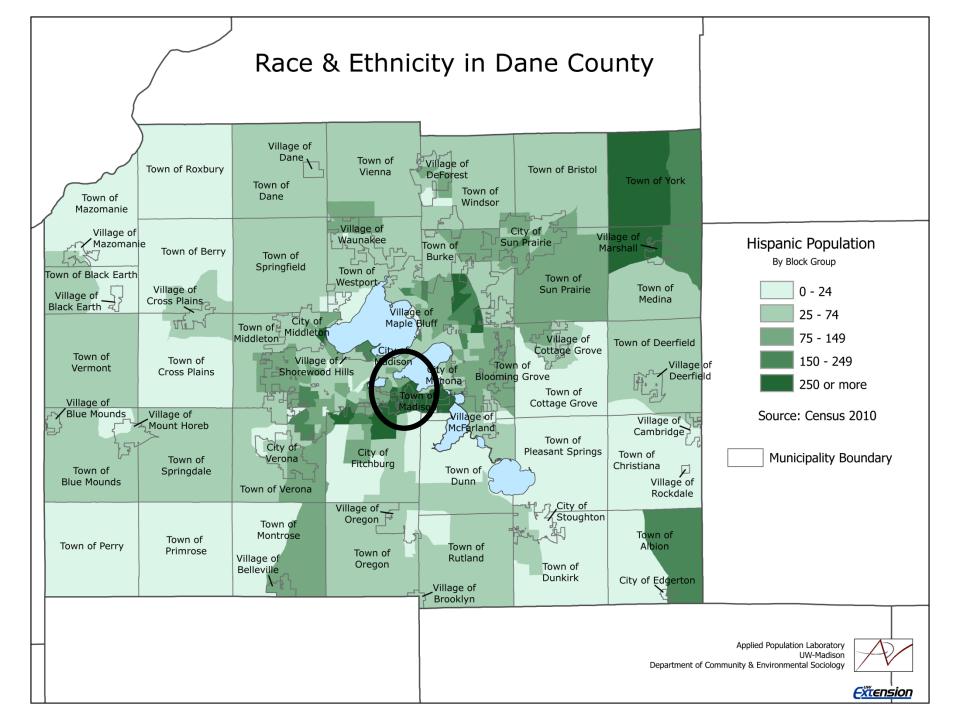
Understanding how we share issues and how we can connect resources

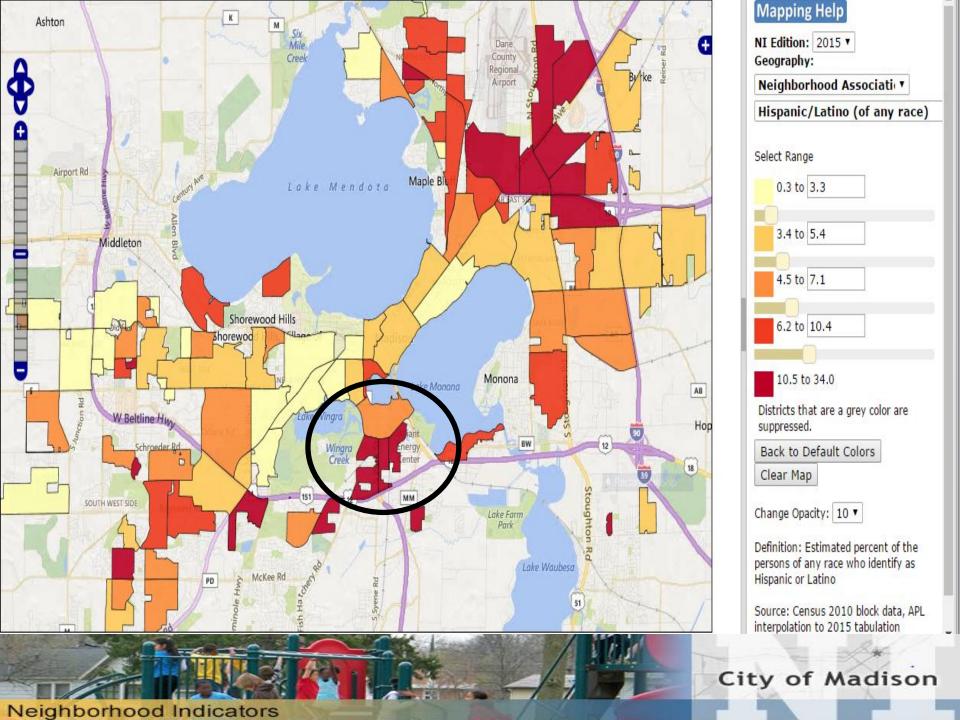


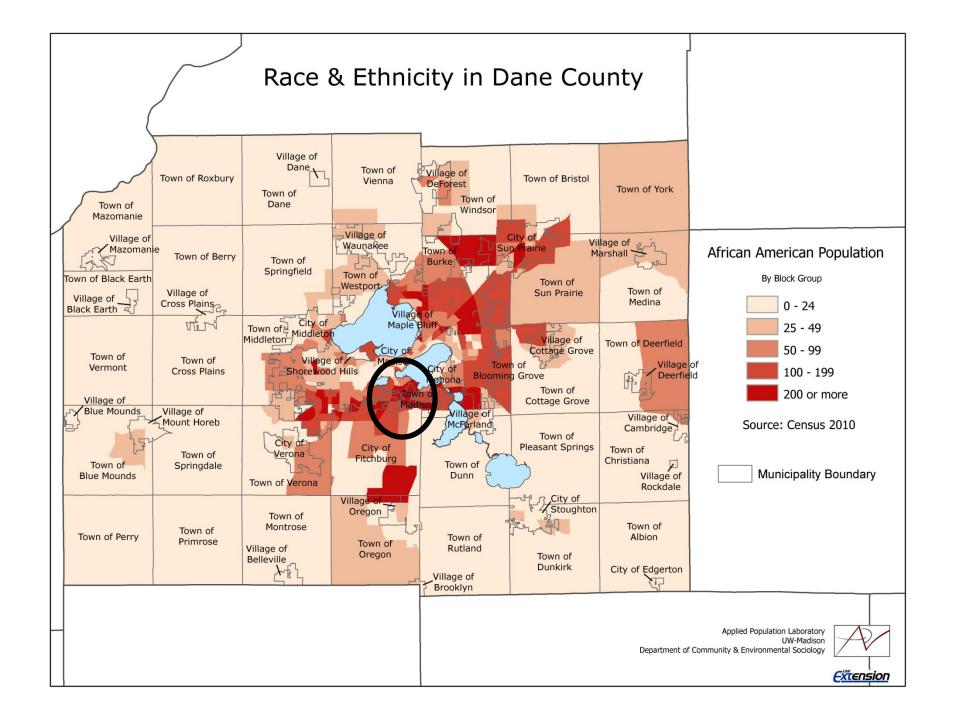
## Youth Population in Madison

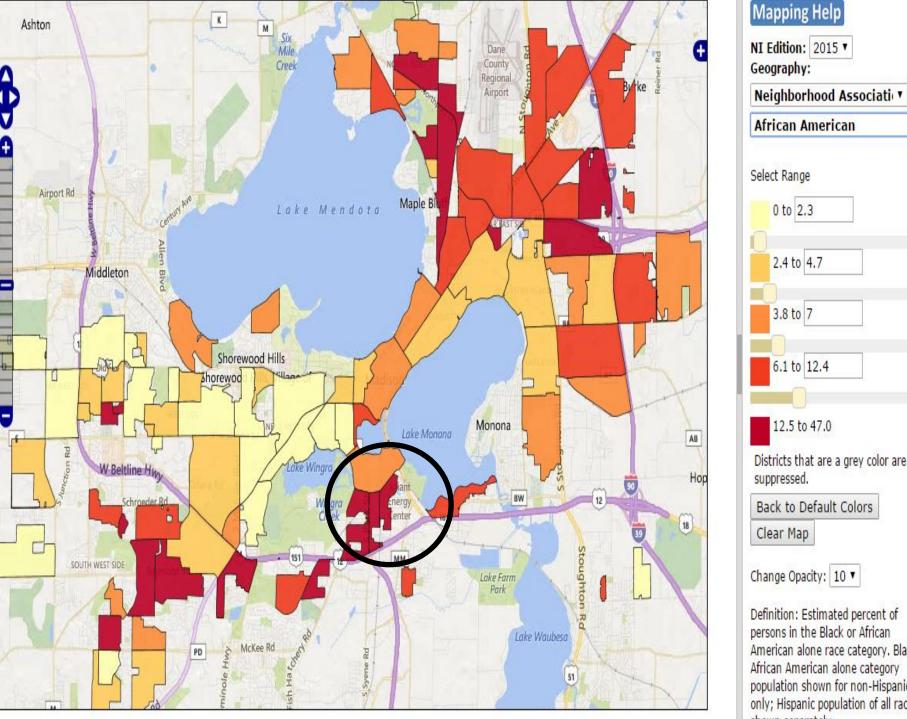












Mapping Help

NI Edition: 2015 ▼

African American

2.4 to 4.7

6.1 to 12.4

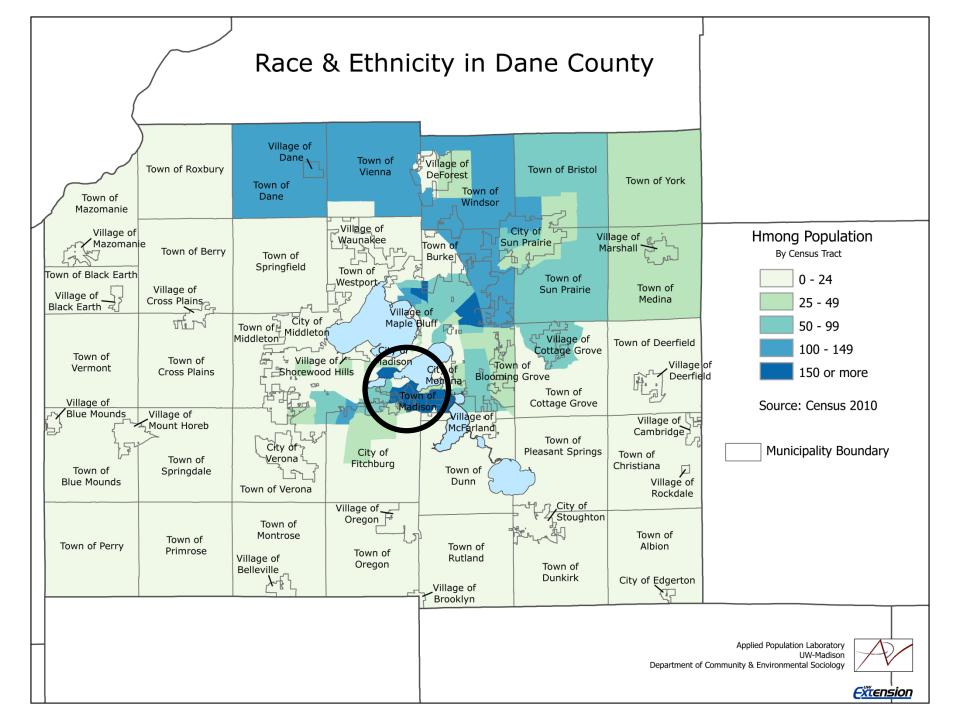
12.5 to 47.0

Districts that are a grey color are suppressed.

Back to Default Colors

Change Opacity: 10 ▼

Definition: Estimated percent of persons in the Black or African American alone race category. Black or African American alone category population shown for non-Hispanics only; Hispanic population of all races



## What Story does the Data tell us about Dane County?

### **Fast Growing population**

- Senior population expanding as baby boomers age
- Families with children predominant demographic
- Increasing youth population

# Changing racial and ethnic makeup of population

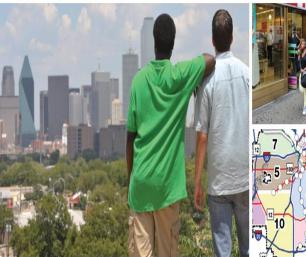
- Youth population has been shifting toward greater diversity
- Current demographic of schools is indication of what the adult population will look like in 15-20 years

## Vary large disparity by race and ethnicity

 African Americans, Latinos and other populations are measuring significant gaps from whites in all wellness measures



# Addressing Poverty with Redevelopment



Partnership for Working Families & Communities United for a Greater Dallas Dallas' regional economy is robust and growing, yet there is cause for concern.

Our regional economy is facing a crisis of economic inequality, which
corresponds with racial inequality. On the one hand Dallas' economy is surging,
but on the other many working people struggle to get by. All too often white
communities thrive, while communities of color fall behind.

- Nearly 40% of Dallas' children live below the poverty line.
- 35% of African-Americans and 29% of Latino residents of Dallas live in poverty.
- African-American households bring in only 35% of the median income for white households and Latino households' income is only 50% of white households' income.
- African-Americans have almost twice the unemployment rate of white workers.

### It may be tempting to dismiss poverty indicators and concede that poverty exists in all cities, but in Dallas inequality is increasing while our middle class is shrinking.

That means all communities are in jeopardy of doing worse even as they work harder. The median income in Dallas has declined dramatically over time and now sits below that of San Antonio, Houston and Texas as a whole. In 1970, 57% of Dallas metro region residents lived in middle-income neighborhoods while in 2007, only 27% of Dallas metro region residents lived in middle-income neighborhoods.<sup>2</sup>

City of Dallas, Neighborhod Plus City Council Briefing, February 15, 2015, at p. 18

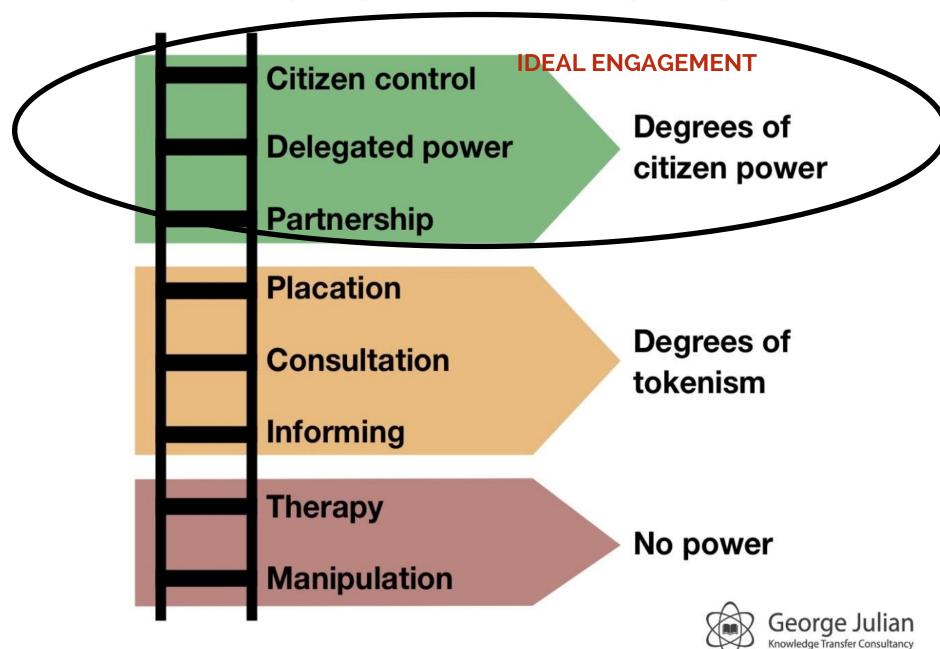
Stanford Center on Poverty and Inequality, Percentage of Families Living in High, Middle, and Low-Income Neighborhoods, Dallas Place Inving, TX 1970-0000, available at l'middle income neighborhoods' are those in which the neighborhood median income level is between 80 d275 of metro median) available at http://web.stanford.edu/group/scspi/income-segregation-manufmetros. Natin Daopes 3

**Alliant Energy Center (AEC)** 

# External Relations: Community Outreach

AEC Strategic Feasibility Study Additional comments from stakeholder interviews re: social/racial equity/public health October 6, 2014

### Arnstein (1969) Ladder of citizen participation





removing barriers isn't enough.

Add community representation, i.e. youth and senior representation

Outreach to churches would increase participation

hiring in operations and redevelopment

Work with the trades and AEC to create internships/ apprenticeships

# Is there racial equity in the outcomes for redevelopment use for all audiences?



Increase opportunities and access,
to create spaces for
indoor/outdoor recreation, and
exercise for minorities and
community members

Are events **economically available for the surrounding communities**,

Increase access via transit to and from low income neighborhoods so they can take advantage of AEC and the campus

**Alliant Energy Center (AEC)** 

# Internal Cooperation

What we do/ are doing within our government operations

# What is the opportunity for Internal Participation among Agencies

Currently Opportunity to Participate with:

City of Madison Comp planning efforts

**CARPC comp planning efforts** 

**Catholic Charities Expansion** 

Latin Academy satellite
Huber Center





What is the current level of understanding of social equity and partnership practiced within Dane County



# Understanding Diversity We Don't Know What We Don't Know

# WHAT IS IT LIKE LIVING IN POVERTY?

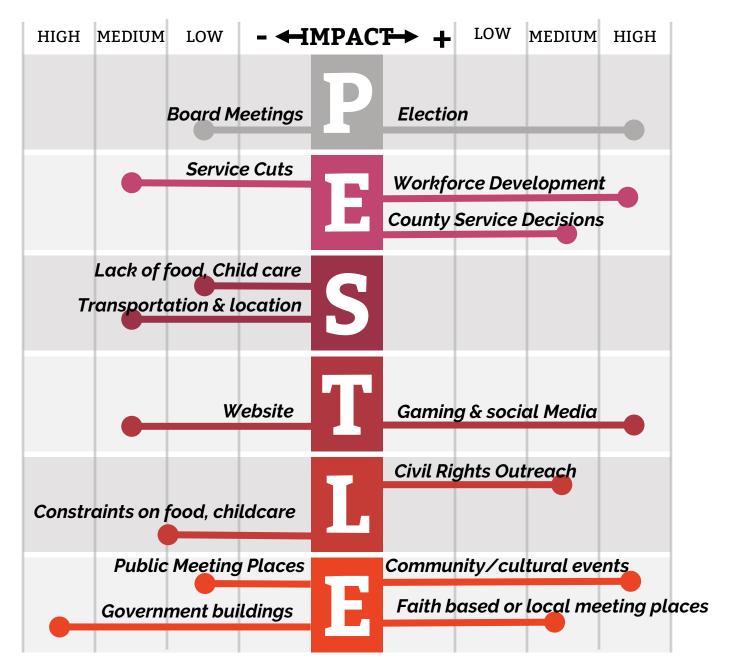
North Dakota State University

# POMERINATION

The privilege walk is an activity designed to help people understand the effects of societal privileges.

### After a SWOT, time to do a...







Policy enacted by County Board to focus on reaching all people is a step in the right direction. Question. how to make policy enabling different types of outreach



How can we assist in meeting the economic needs for our citizens

Do our staff
have the
necessary
understanding
of how to
interact with
the public that
is inclusive?



How do we overcome barriers of

- childcare,
- meals,
- location
- transport

to enact good participation? Is there money allotted in the budget and what policies may prevent us?



Do we have the necessary technological expertise to engage community members on this level?



What
legal
hurdles
might
there be
in making
the kind
of
outreach
the
county
wishes to
do
possible?



Are we willing to go to the people in their places of comfort?

Do our staff have the necessary understanding of how to interact with the public that is inclusive?



Economical

Social Social

Technological



**E**nvironmental

### BEST PRACTICES

Community Outreach

Several Approaches were looked at:

- Barriers to Community
   Engagement
- Out of the box Partnering with key organizations
- 3. Place making
- 4. Online Gaming type Applications
- Train the Trainer Opinion Leaders
- 6. Target Marketing and Language
- 7. Internal Leadership





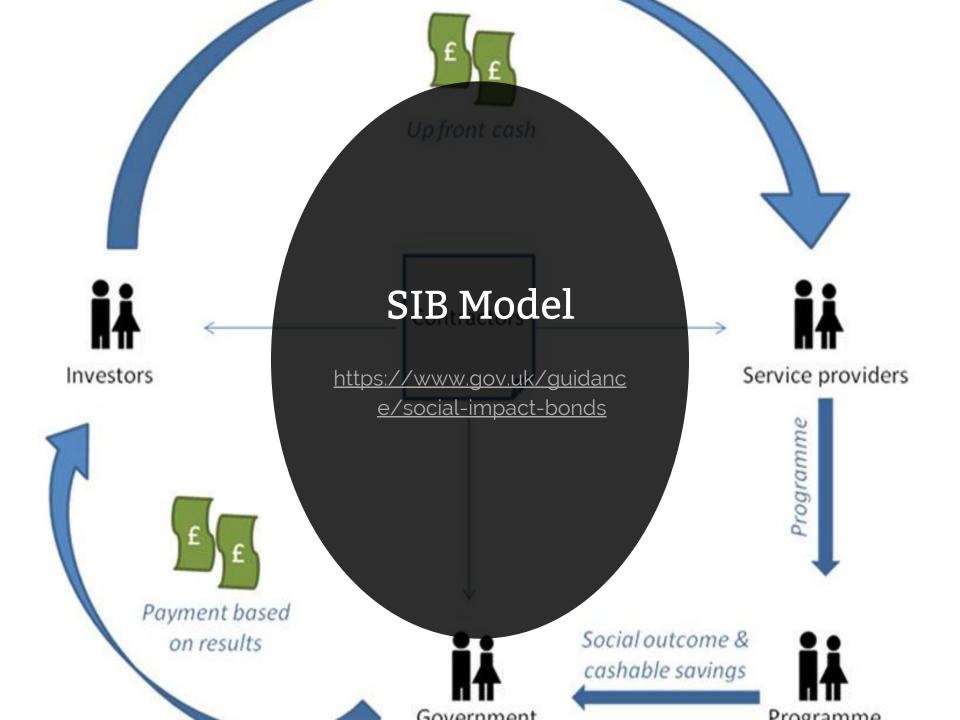




# Community Information Fair

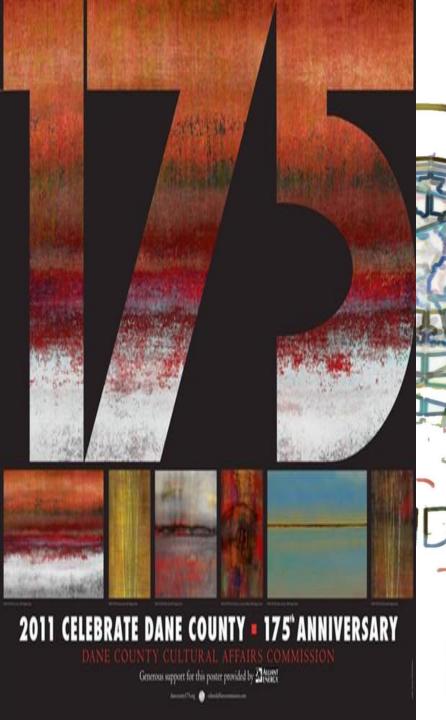
Opportunity to bring all service agencies, businesses, NPOS together in conjunction public outreach initiatives along with childcare, meals and transportation











# How Can We Improve Qur Community?

LIVABLE NEIGHBORHOODS PROGRAM

**Saturday, April 9 12:00PM - 4:00PM** 

**@Flushing Town Hall** 

135-32 38th Ave, Flushing, NY 11354

GAIN THE TOOLS TO IMPROVE OUR COMMUNITY

# Mapping Our Cultural & Creative Assets

Let's define our neighborhood's creative and cultural strengths, assets, needs, and vulnerabilities through a survey and mapping exercise.

#### **FLUSHING 2050 COMMUNITY BUILDING INITIATIVE**

This workshop is part of the Flushing 2050 Community Building Initiative, which seeks to ensure all people have the opportunity to shape the future of our community by providing local residents and business owners with the tools and knowledge to fully participate in New York City's community planning and development process. This workshop is sponsored and organized by Flushing Partners in Progress (PIP), a grassroots collaborative launched by Asian Americans for Equality (AAFE), the Greater Flushing Chamber of Commerce, the Municipal Art Society (MAS), and the NYC Department of Small Business Services (SBS). For details, contact John@FlushingChamber.NYC or 646-783-8985.







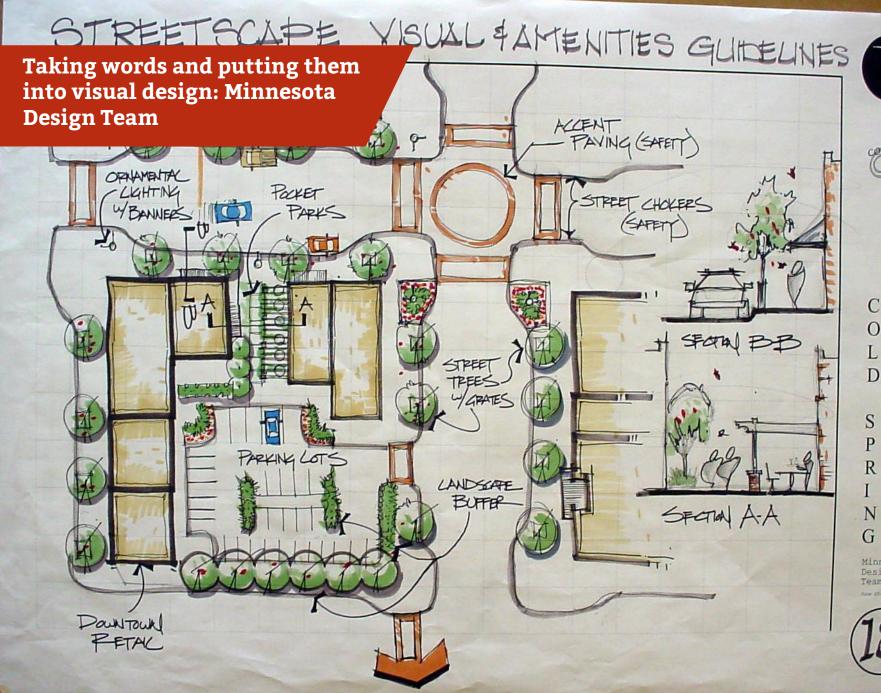


















# LIONS' PARK BOARDWALK / NEW HWY 23 BRIDGE







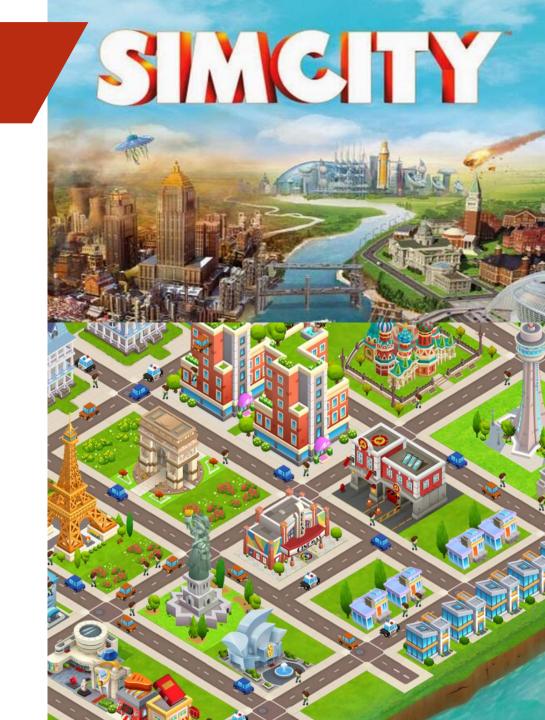






## Gaming to get younger and online audiences

- Place making in the cloud so younger audience to participate -information to be catalogued
- Has been working in Washington State
- CARPC looking at doing the same for their comp planning



Partner with Identified Community Change Leaders











## 'The Tipping Point' by Malcolm Gladwell

### POWER OF CONTEXT

#### LAW OF 150

Groups of less than 150 members usually display a level of intimacy, interdependency, and efficiency that begins to dissipate markedly as soon as the group's size increases over 150.

#### Environment

If the environment or historical moment in which a trend is introduced is not right, it is not as likely that the tipping point will be attained



A crucial factor that plays a key role in determining whether a trend will attain exponential popularity is "the stickiness factor." This refers to a unique quality that compels the phenomenon to "stick" in the minds of the public and Influence their future behavior.



- Hair salons and barber shops
- **Certain Group Behaviors**



### LAW OF THE FEW

The attainment of the tipping point that transforms a phenomenon into an influential trend usually requires the intervention of a number of influential types of people.



#### CONNECTOR

Connects people to each other



#### MAVEN

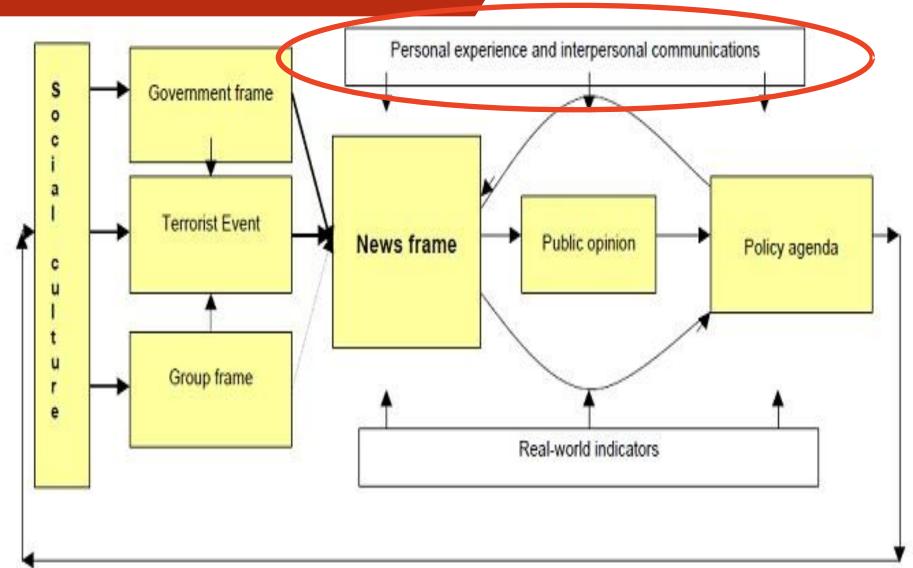
Help others to make informed decisions



#### SALESMAN

is extremely persuasive in inducing others' buying decisions and behaviors through his unusual charisms

Learning and Using target specific language with key audiences (and knowing what not to use)



LANGUAGE & FRAMING: using the right language influences participation outcomes ... i.e.

Bank Bailout vs. Rescue Package Hispanic vs. LatinX African American vs. Black American

B ABC 121314

**Context Matters** 

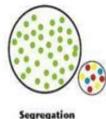




## Internal Training and Participation among County Staff concerning outreach measures



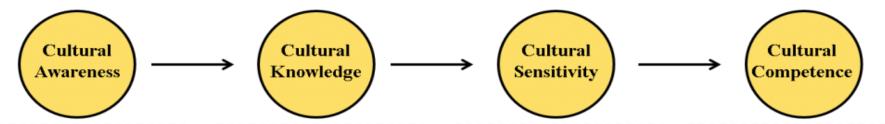








### Cultural Competence Model™



#### "Me-Centered" Analysis

What are my values, beliefs, norms, customs, traditions, styles, biases, stereotypes, and behaviors? (Who am I?)

#### "Other-Centered" Analysis

What are other's values, beliefs, norms, customs, traditions, styles, biases, stereotypes, and behaviors

#### **Knowledge Analysis**

How are my values, beliefs, norms, customs, traditions, styles, biases, stereotypes, and behaviors the same or different from others?

What additional cultural knowledge, awareness, and/understanding do I need?

#### **Sensitivity Analysis**

Am I open to accepting and respecting differences? Why or why not? What are the benefits? What are the challenges for me?

Can I avoid assigning judgments, be better or worse, right or wrong, to cultural differences?

Why or why not?

#### **Competence Analysis**

What adjustments both in the way I think and behave do I need to make in order to effectively operate in a different cultural context?

This four-part cycle is a continuous developmental process.

### BEST PRACTICES

**GUIDING Site Redevelopment** 

Visual approaches to guiding community connections in site redevelopment:

(\*not included in consultant reports but identified as neighborhood key concerns)

- PARKING LOTS: Adaptive shared multi-use/ multipurpose spaces
  - a) Modular markets = Entrepreneurship
  - b) Artistic Embellishments
  - c) Stormwater management thru landscaping
  - d) Energy generating
- 2. Examples of Expo TOD
- 3. Phased site redevelopment

\* To be done after community engagement around placemaking, opportunity to create different examples of Phased development based on development scenarios

## SHARING INFORMATION & BEST PRACTICES



#### **ALLIANT ENERGY CENTER PARKING**

#### WWW.ALLIANTENERGYCENTER.COM



| Paved & Lit Parking Overflow Parking RV/Camper Parking Distance from State Capitol Distance from Milwaukee Distance from Chicago Distance from Minneapolis | AREWA 300  | W LOT<br>STALLS                  | QUANN PARK<br>50 ACRES  |
|--|--|----------------------------------|---|
| RV/Camper Parking  Distance from State Capitol  Distance from Milwaukee  Distance from Chicago  Distance from Minneapolis                                  | Available 2.5 Miles 75 Miles 145 Miles 250 Miles  NV 300 |                                  |   |
| Distance from State Capitol  Distance from Milwaukee  Distance from Chicago  Distance from Minneapolis   | 2.5 Miles 75 Miles 145 Miles 250 Miles NV 300            |                                  |   |
| Distance from Milwaukee  Distance from Chicago  Distance from Minneapolis  SOUTH LOT   | 75 Miles 145 Miles 250 Miles NV 300                      |                                  |   |
| Distance from Chicago Distance from Minneapolis  SOUTH LOT   | 145 Miles<br>250 Miles<br>NV<br>300                      |                                  |   |
| SOUTH LOT  | 250 Miles NV 300   |                                  |   |
| SOUTH LOT  | AREIM 3000   |                                  |   |
| SOUTH LOT  | AREWA 300  |                                  |   |
|  | 60   |                                  |   |
| 2,400 STALLS   | New Holland Pavilions                                    | NORTH<br>LOT<br>1,200<br>STALLS  | QUANN-OLIN PARKWAY  |
| EXHIBITION HALL  | New H  | RV HOOKUPS                       | Pond A State Entrance #3  |
| HOTEL  | ₹  |                                  | 620'  |
| LARION<br>SUITES SE LOT  | ARENA  | VETERANS<br>MEMORIAL<br>COLISEUM | Entrance #2 East Pond   |
| HOTEL 1,150 STALL  | s  |                                  |   |
|  |  | NE LOT<br>750 STALLS             | WILLOW ISLAND 29 ACRES TO DOWNTOWN CHIN NOLEN TO DOWNTOWN ENTRANCE JOHN NOLEN TO DOWNTOWN A2/18 |
|  |  |                                  | 29 ACRES TO DOWN  |
|  | MAIN<br>ENTRANCE   | 3                                | ENTRANCE HINOLE   |
| A)   | MROCK ROAD   |                                  | 19 701  |
|  | CHO  |                                  | 2770  |

Shirley Kaltenberg • 608-267-1549 • Kaltenberg@alliantenergycenter.com • www.alliantenergycenter.com

## INTERIM/ SHORT TERM PLACE MAKING POTENTIAL FOR AEC PARKING LOTS

## **OPPORTUNITY**

How to use place making and AEC parking lots as informal and on demand market places















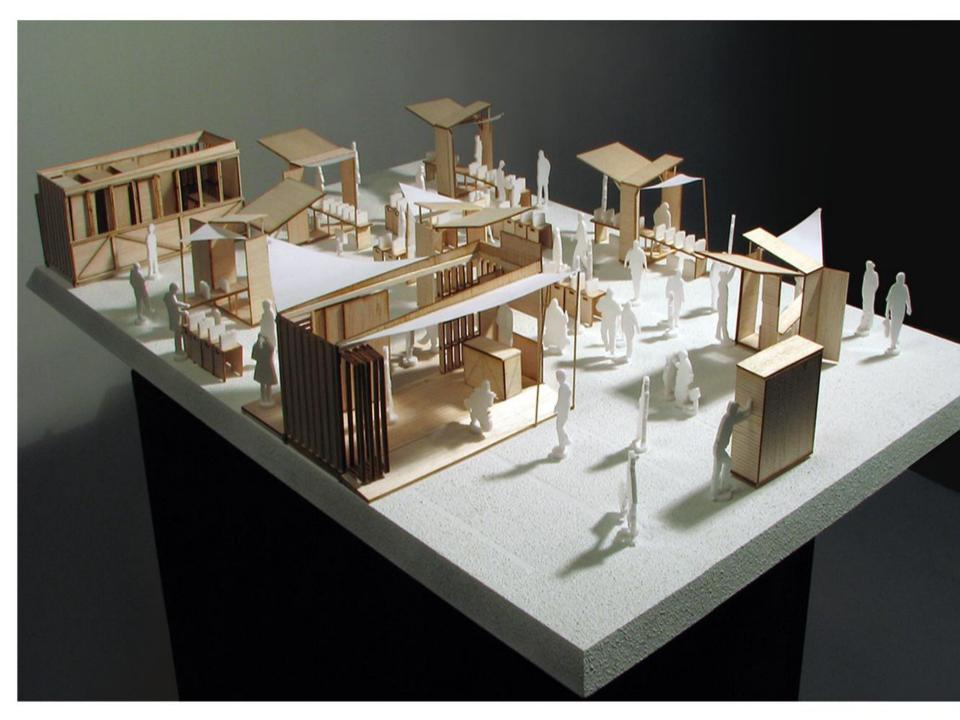
into cafes, performance stages and wholessle stylls. Equipment and

sesting can be stored inside.

Flexible Installation

These markets are suitable for

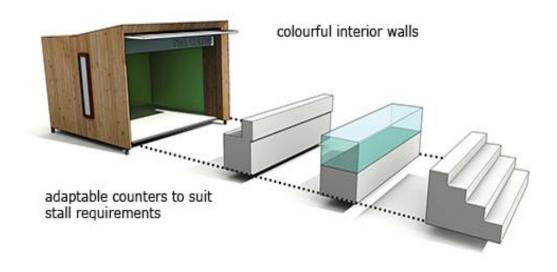
semi-permanent installation in corporks and similar spaces. Five stalls accurate stow in each container, ready for unpacking for each market.





#### Market Stalls:







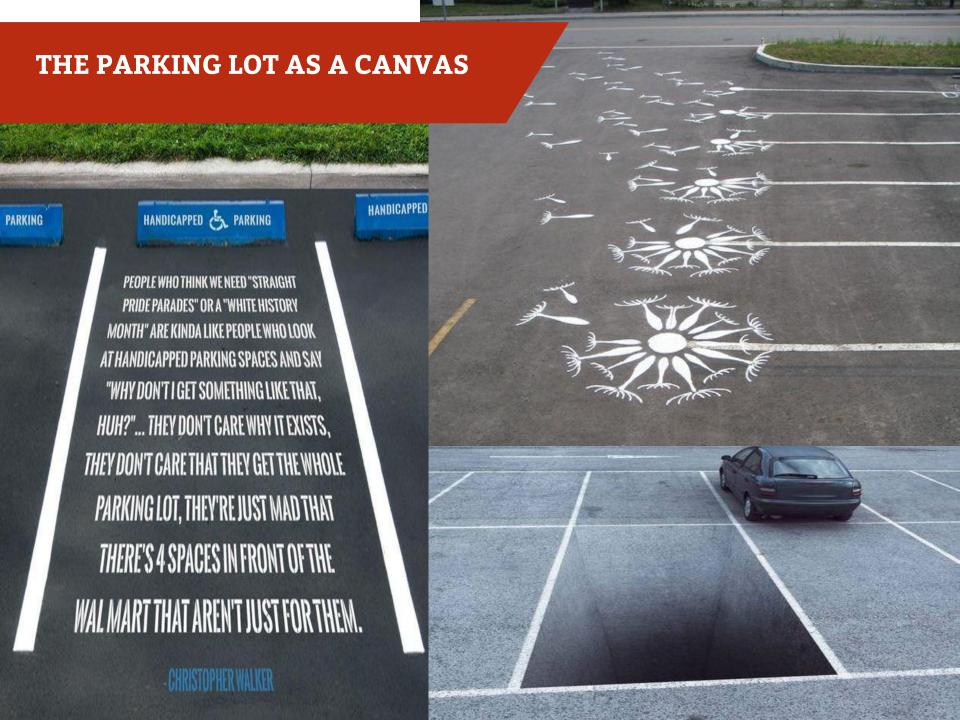


profile of stall is designed to work in a cluster

The stalls are designed as temporary pre-fab units made of interlocking insulation panels and timber cladding. All the units can be relocated, or recycled.



Williamson County, Texas



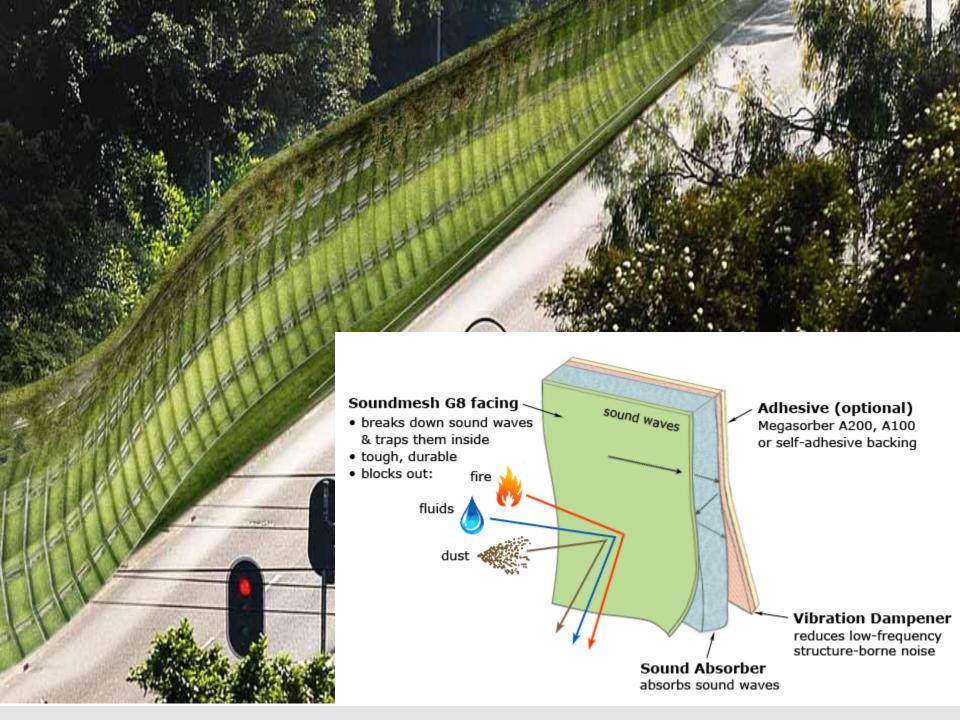


















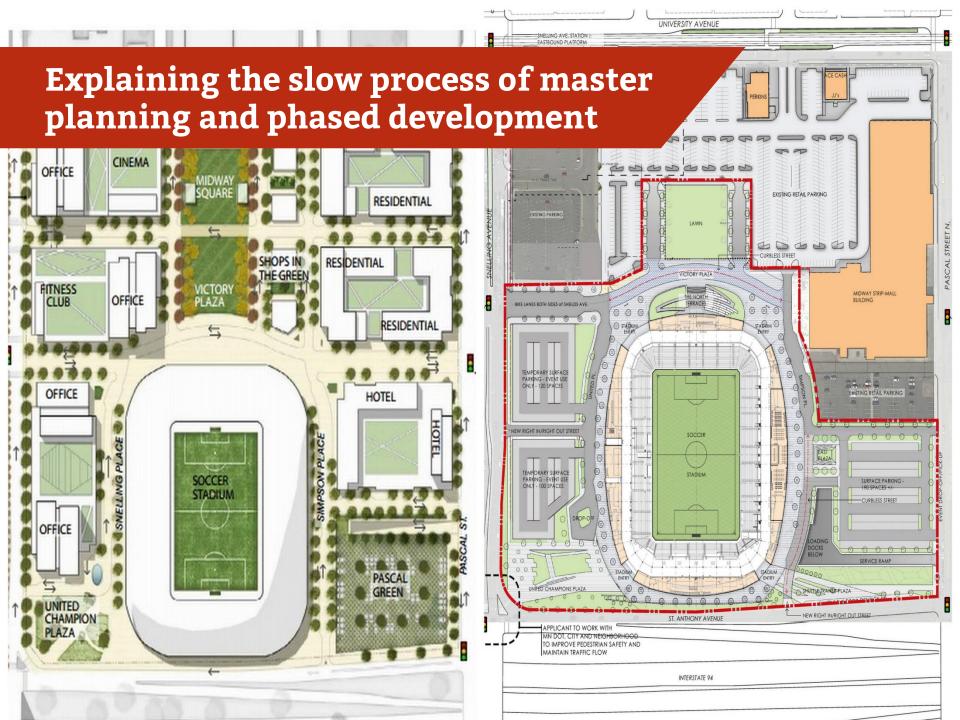


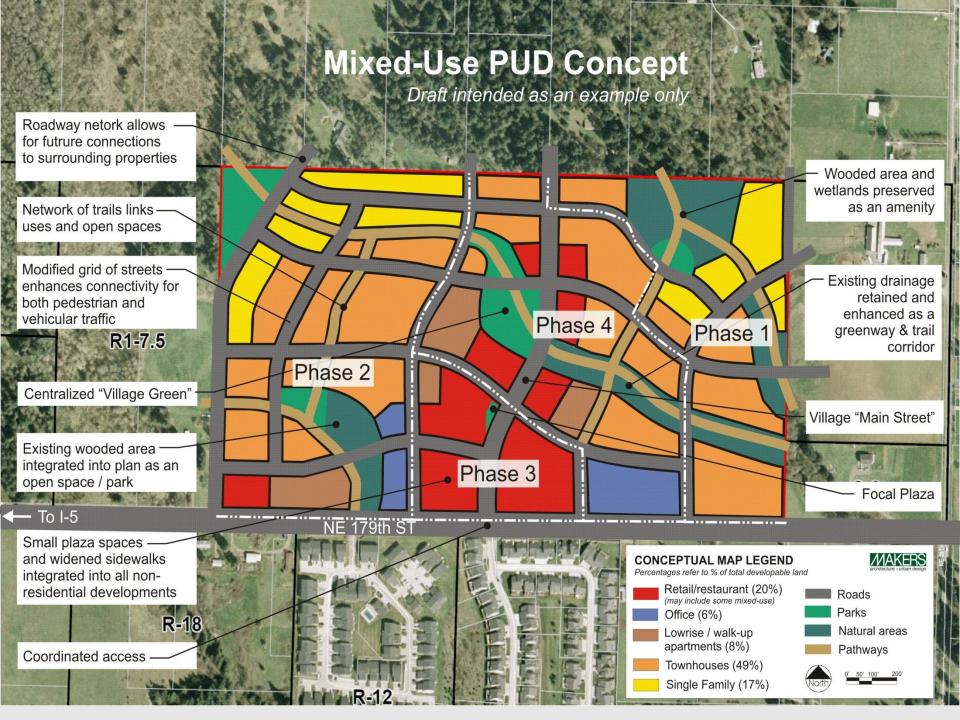












#### APPLICATION













Communities and their social places of meeting: hair salons. libraries, faith based centers, schools, and special events. We need to go to the where the people are.

CE CE WORKFOR ക USINESS

**Existing Businesses** are looking for workforce. Centralized meetings mean an opportunity to connect to parents and possible employees. This means possible sponsorship of events

SERVICE PARTNERS

Let's partner with other **NPOS** to source childcare and transportatio n services their connections. To the community. This may train the trainer program

Tapping into leaders who have the ear and trust of the community. Also tapping into the social networks of connectors to get the idea to a point."

NETWORKS

METRICS WE will know who we are reaching based on the sociodemographic data of people that participate and # of unique establishments participating





### Neighborhood Block Parties: Partner on Existing Cultural Events for outreach

Place making can be a fun interactive experience that lends itself well to a
table at events. Instead of a static information table, a dynamic place making
similar to James Rojas "Place it" activities to get people interacting. This
goes and in hand with cultural events as it becomes a participating activity

**PROCESS:** Working with Cultural Affairs commission, Technical colleges and universities along with other organizations to coordinate events calendar. Staff could be trained along with other key organizations and student groups – allowable?

**COST**: Staff time 5% weekly – 2 hours

#### Utilizing UW Madison Graduate Classes

- Finding out who the change leaders and locations are for particular neighborhoods
- On the ground canvassing at events, social service agencies, neighborhoods doing survey work for the AEC designing a survey to prioritize preferences
- Identifying what trends in language, communication, location, social activities resonate with different audiences

**PROCESS:** Reach out to economic development organizations, workforce development, and technical colleges to reach out to businesses looking for additional workforce. See if they will sponsor these events?

**COST**: Staff time 5-10% weekly – 2-4 hours

#### Internal Equity Understanding

- Educating the County participants on outreach methods and styles of communication
- Assessing the staff cultural competency. It is one thing to know academically, another to have an experience with folks examples.

**PROCESS:** Working with UWEX, existing organizations. Having Staff go through a poverty or re-entry simulations – 4 scheduled in Dubuque...

**COST**: Staff time 5% weekly – 2 hours

# Place Based Organizations & Businesses looking to partner -- Sponsorships

Businesses paying to sponsor events for the opportunity to network and connect with potential employees – Dane County: 2.7% unemployment.

Minority population unemployment 12-26% unemployment = OPPORTUNITY

Partnering with the Technical Colleges, Universities, and nonprofits to offer services at the same time of OUTREACH events – Becomes a one stop shop

I.E. MIDDLE COLLEGE: http://wdbscw.org/middle-college/

**PROCESS:** Reach out to economic development organizations, workforce development, and technical colleges to reach out to businesses looking for additional workforce. See if they will sponsor these events?

COST: Staff time 10% weekly - 4 hours

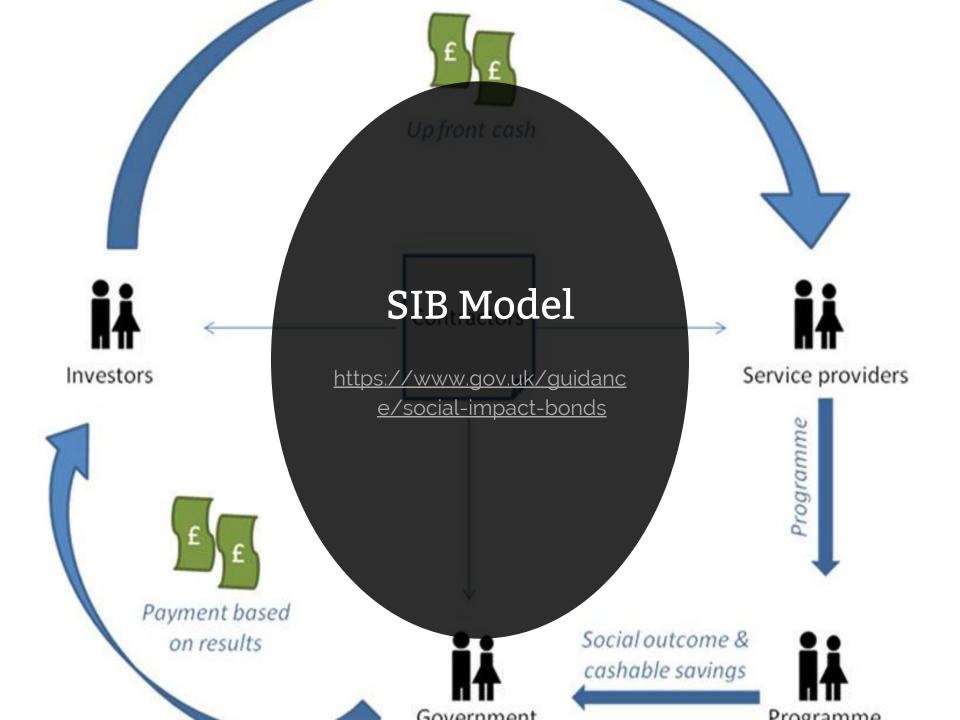
## Place Based Organizations looking to partner – providing services

In order to achieve the food, childcare, location, and perhaps transportation, partnering with other agencies and contracting out their services.

**PROCESS:** Reach out to community organizations, social service agencies and faith based organizations to lead organization of these events?

**COST**: Staff time to coordinate 10-15% or 4-6 hours and cost of the contract as set by the organization for the services rendered

Use the SIB model in order to make to pay for these services



### The Tipping Point: Train the Trainers who are change leaders in specific communities

- Connecting with Key Leaders and Connectors i.e. hair salons, barber shops, teachers, popular eating establishments to see if they would be willing to get the word out. Also be able to help inform who are the opinion leaders and what kinds of trends are currently going on.
- Potentially training and facilitating dialogue perhaps eligible for credit?

**PROCESS:** Reach out to economic development organizations, workforce development, and technical colleges to reach out to businesses looking for additional workforce. See if they will sponsor these events?

COST: Staff time 5% weekly – 2 hours

Could use the facilitators from the Interactivity Foundation to tailor their program to include this as part of the place making. <a href="https://www.interactivityfoundation.org/resources-downloads/discussion-reports/">https://www.interactivityfoundation.org/resources-downloads/discussion-reports/</a>

#### Current AEC Parking as potential market space -- Spur short terms Entrepreneurship

- Given the size of the AEC space and the parking lots, doing pop-up markets in
  the non use of the parking lots presents an opportunity to spur entrepreneurship.
  One in four Immigrants and non whites are likely to start their own business
  compared to one in ten Caucasians. Partnering with MATC school of
  entrepreneurship and UW Madison Department of Business Sustainability offers
  an opportunity to cultivate not just the space but people and business.
  Additionally as some service organizations are looking to expand, together they
  might be willing to set up a campus for these kind of services i.e. Park Street.
- Process: Outreach to these organizations to see willingness and interest in sponsoring or partnering with other agencies
- Cost: 5% of staff time

#### ENGAGE 5

- Choose which strategies to focus on and which partners to include
- 2. Construct a roadmap in tandem with the county board's timeline to issue an RFP so this may inform the outreach path.
- Building relationships will take TIME and should also be a multi- phased

