



**Case Statistics for Disability Benefit Specialists
January 2017**

ADRC Disability Benefit Specialists Data

February 1, 2016 to January 31, 2017

Case Report Summary

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Past 12 Months
Total Cases Opened	24	18	43	23	30	27	40	40	26	36	19	33	362
Total Cases Closed	24	42	29	20	17	32	25	20	46	37	28	22	342
Total Carry Over Cases	183	183	159	173	176	189	184	199	219	199	198	192	N/A
Total Cases Served	207	201	202	196	206	216	224	239	245	235	217	225	N/A
Current Open Cases	183	159	173	176	189	184	199	219	199	198	189	203	N/A

ADRC Disability Benefit Specialists Data
February 1, 2016 to January 31, 2017

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Age												
18-20	1	1	1	1	1	1	2	1	3	2	1	1
21-29	6	2	5	1	5	5	3	3	1	5	0	2
30-39	8	0	4	4	3	3	4	3	4	6	1	6
40-49	2	7	12	3	5	3	8	16	6	7	4	4
50-59	7	6	20	14	14	10	22	16	12	15	12	20
Other	0	2	1	0	0	2	1	1	0	1	1	0

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Gender												
Female	9	11	19	9	18	15	15	20	13	13	11	14
Male	15	7	24	14	10	9	25	20	13	23	8	19
Other	0	0	0	0	0	0	0	0	0	0	0	0

ADRC Disability Benefit Specialists Data

February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Income												
Low Income (120% or less Federal Poverty Level)	19	11	31	18	18	16	32	25	18	25	13	25
Non-Low Income	4	5	11	3	8	6	7	13	7	8	4	7
Unknown	1	2	1	2	2	2	1	2	1	3	2	1

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Living Arrangement												
Homeless or Shelter	5	2	3	2	5	1	8	5	2	5	4	8
Lives Alone	2	7	6	3	7	8	11	6	5	13	3	4
Lives with Others	14	8	30	18	14	13	17	22	18	18	9	19
Nursing Home	0	0	1	0	1	0	0	1	1	0	1	0
Other	1	0	0	0	1	1	2	1	0	0	0	0
Residential Care	0	0	3	0	0	0	1	0	0	0	0	1
Unknown	2	1	0	0	0	1	1	5	0	0	2	1

ADRC Disability Benefit Specialists Data
February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Race/Ethnicity												
White	15	12	31	17	16	18	33	24	20	26	14	22
American Indian	0	0	0	1	0	0	0	0	0	0	0	0
Asian	1	0	0	0	0	0	0	0	1	2	0	2
Black	6	4	6	6	6	6	6	10	4	5	4	5
Native Hawaiian	0	0	0	0	0	0	0	0	0	1	0	0
Hispanic	1	0	3	1	3	1	1	1	2	2	1	3
Unknown	1	2	3	0	3	0	0	5	0	1	0	2

ADRC Disability Benefit Specialists Data
February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	1	2	1	0	0	0	2	1	1	2	0	1
DD Only	1	2	2	1	2	1	1	1	1	2	0	1
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	1	0	0	0	0	0
MI Only	6	1	7	2	4	4	3	9	3	2	2	4
PD and DD	1	0	1	1	0	0	2	0	1	1	0	1
PD and MI	6	6	10	8	13	5	11	11	8	14	6	7
PD Only	7	7	16	11	6	12	19	16	11	11	8	14
PD, DD and MI	0	0	3	0	1	0	1	2	0	0	0	1
Unknown	2	0	3	0	2	2	0	0	1	4	1	4

ADRC Disability Benefit Specialists Data

February 1, 2016 to January 31, 2017

DBS Issues – Closed Cases

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Past 12 Mths
Civil Rights													
Employment Discrimination	0	0	0	0	0	0	0	0	0	0	0	0	0
Community –Based Services													
County-Based Long- Term Care (e.g. CIP, COP)	0	0	0	0	0	0	0	0	0	0	0	0	0
Family Care-IRIS- Partnership-PACE	0	0	0	0	0	0	0	1	0	0	0	0	1
Transportation	1	0	0	0	0	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	1	0	0	0	1

ADRC Disability Benefit Specialists Data
February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Past 12 Mths
Consumer Fraud (Unfair Sales Practice, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment- Training													
Ticket to Work-Work Incentives	0	0	1	0	0	0	0	0	0	0	0	0	1
DVR (Vocational Rehabilitation Services)	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing													
Housing, Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing, Subsidized – Eligibility/Tenant Rights	0	0	0	0	0	0	0	0	0	0	0	0	0
Utility Assistance (LIHEAP, SafeLink, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	1	1	0	0	1	0	1	0	1	0	0	0	5

ADRC Disability Benefit Specialists Data
February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Past 12 Mths
General Assistance (Tribal/County)	1	0	2	1	5	0	0	2	4	2	1	1	19
Retirement Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI/SSDI Eligibility	16	30	20	13	6	21	20	14	35	27	21	13	237
SSI/SSDI Post Entitlement	2	4	4	4	3	5	1	1	4	3	0	3	34
SSI-E (Exceptional Expense)	0	0	0	0	0	0	0	0	0	0	0	0	0
Unemployment Compensation	0	0	0	0	0	0	0	0	0	0	0	0	0
Insurance													
Health Insurance, COBRA	0	0	0	0	0	0	1	0	0	0	0	0	1
Health Insurance, Employer/Group Policy	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Individual Policy	0	0	0	0	0	1	0	1	0	0	0	0	2
Medicare Supplement	0	0	0	0	0	1	0	0	0	0	0	0	1

ADRC Disability Benefit Specialists Data

February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Past 12 Mths
Medical Entitlements													
BadgerCare+	2	2	0	0	1	1	2	0	1	1	1	1	12
MAPP (Medicaid Purchase Plan)	1	3	2	1	1	1	1	3	1	2	2	1	19
Medicaid Coverage, Items/Services	1	0	3	0	0	0	0	0	1	0	1	1	7
Medicaid Disability Determination	0	0	3	0	0	1	0	1	1	0	0	0	6
Medicaid Financial Eligibility	0	0	2	0	0	2	1	0	0	1	0	0	6
Medicare Advantage Options/Enrollment	1	0	1	0	0	0	0	0	0	1	1	0	4
Medicare Coverage, Items/Services	0	0	1	0	0	0	0	0	0	1	0	0	2
Medicare Eligibility, General	1	1	0	1	0	1	0	1	0	2	0	0	7
Medicare Part D Options/Enrollment	2	2	2	2	0	1	0	0	2	2	3	3	19
QMB/SLMB/SLMB+	0	0	1	1	0	0	0	0	0	1	0	1	4
VA Medical Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0

ADRC Disability Benefit Specialists Data
February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Past 12 Mths
Other													
Benefit Check-Up	0	0	0	0	0	7	16	14	19	16	12	10	94
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	0	0	0
Other, Within DBS Program Scope	0	2	0	0	0	0	1	0	1	0	0	1	5
Referral Services													
Immigration/ Naturalization	0	0	1	0	0	0	1	0	0	0	1	0	3
Private Attorney, Non-Pro Bono	0	0	0	0	0	0	0	0	0	0	0	0	0
Surrogate Decision- Making													
Advance Medical Directives (POA-HC, Living Will)	0	0	0	0	0	0	0	0	0	0	0	0	0
Uncovered Health Costs													
Bill Reduction	0	1	0	0	0	0	0	0	0	0	0	0	1
Charity Care	0	1	0	0	0	0	0	0	0	0	0	0	1
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0

ADRC Disability Benefit Specialists Data
February 1, 2016 to January 31, 2017

	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Past 12 Mths
Healthcare Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0
Prescription Assistance Programs	0	0	0	0	0	0	0	0	0	0	0	0	0
Undefined-Update needed													
Other, Information- Referral	0	0	0	1	1	0	2	0	0	0	1	0	5

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

February 1, 2016 through January 31, 2017

Number of Inquiries: 410

ADRC Disability Benefit Specialists Data

February 1, 2016 to January 31, 2017

Monetary Impact of Cases Closed						
	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016
Federal Dollars	\$209,201	\$462,144	\$216,763	\$110,128	\$124,998	\$260,162
% of Dollars	86.3%	92.0%	92.9%	89.5%	88.9%	88.1%
State Dollars	\$25,843	\$22,999	\$16,581	\$12,897	\$15,633	\$35,143
% of Dollars	10.7%	4.6%	7.1%	10.5%	11.1%	11.9%
Other Dollars	\$7,231	\$17,018	\$0	\$0	\$0.00	\$0
% of Other Dollars	3.0%	3.4%	0.0%	0%	0%	0.0%
Total Dollars	\$242,275	\$502,161	\$233,344	\$123,025	\$140,631	\$295,305
Cumulative Dollars – 12 mth period	\$242,275	\$744,436	\$977,780	\$1,100,805	\$1,241,436	\$1,536,741

	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Federal Dollars	\$279,615	\$248,807	\$479,848	\$165,473	\$184,666	\$247,155
% of Dollars	76.3%	85.6%	73.0%	77.8%	91.3%	93.4%
State Dollars	\$26,573	\$41,746	\$50,946	\$28,046	\$17,531	\$17,373
% of Dollars	7.3%	14.4%	7.8%	13.2%	8.7%	6.6%
Other Dollars	\$60,272	\$0	\$126,340	\$19,054	\$0	\$0
% of Other Dollars	16.4%	0.0%	19.2%	9.0%	0.0%	0.0%
Total Dollars	\$366,460	\$290,553	\$657,134	\$212,573	\$202,197	\$264,528
Cumulative Dollars – 12 mth period	\$1,903,201	\$2,193,754	\$2,850,888	\$3,063,461	\$3,265,658	\$3,530,186
Total Dollars since April 2013	Federal: \$8,124,365	State: \$997,520	Other: \$322,843	Total: \$9,444,728		