



**Case Statistics for Disability Benefit Specialists
February 2017**

ADRC Disability Benefit Specialists Data

March 1, 2016 to February 28, 2017

Case Report Summary

	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Past 12 Months
Total Cases Opened	18	43	23	30	27	40	40	27	37	35	39	35	383
Total Cases Closed	42	29	20	17	32	25	20	46	37	29	25	21	343
Total Carry Over Cases	183	159	173	176	189	184	199	219	200	200	195	209	N/A
Total Cases Served	201	202	196	206	216	224	239	246	237	224	234	244	N/A
Current Open Cases	159	173	176	189	184	199	219	200	200	195	209	223	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017
Age												
18-20	1	1	1	1	1	2	1	4	2	1	2	2
21-29	2	5	1	5	5	3	3	1	5	1	2	7
30-39	0	4	4	3	3	4	2	4	5	1	8	4
40-49	7	12	3	5	3	8	17	6	8	4	4	7
50-59	6	20	14	14	10	22	16	12	16	15	21	15
Other	2	1	0	0	2	1	1	0	1	2	2	0

	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017
Gender												
Female	11	19	9	18	15	15	20	13	14	13	15	12
Male	7	24	14	10	9	25	20	14	23	11	24	23
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	11	31	18	18	16	32	25	19	25	17	30	27
Non-Low Income	5	11	3	8	6	7	13	7	9	4	8	4
Unknown	2	1	2	2	2	1	2	1	3	3	1	4

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Living Arrangement												
Homeless or Shelter	2	3	2	5	1	8	5	2	5	5	8	1
Lives Alone	7	6	3	7	8	11	6	5	13	5	5	9
Lives with Others	8	30	18	14	13	17	22	20	19	11	23	22
Nursing Home	0	1	0	1	0	0	1	0	0	1	0	0
Other	0	0	0	1	1	2	1	0	0	0	0	0
Residential Care	0	3	0	0	0	1	0	0	0	0	1	0
Unknown	1	0	0	0	1	1	5	0	0	2	2	3

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Race/Ethnicity												
White	12	31	17	16	18	33	24	20	27	18	25	22
American Indian	0	0	1	0	0	0	0	0	0	0	0	0
Asian	0	0	0	0	0	0	0	2	2	0	3	1
Black	4	6	6	6	6	6	10	4	5	5	6	3
Native Hawaiian	0	0	0	0	0	0	0	0	1	0	0	0
Hispanic	0	3	1	3	1	1	1	2	2	1	3	2
Unknown	2	3	0	3	0	0	5	0	1	0	3	7

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Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	2	1	0	0	0	2	1	1	2	0	2	3
DD Only	2	2	1	2	1	1	1	1	2	0	2	1
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	1	0	0	0	0	0	0
MI Only	1	7	2	4	4	3	9	3	2	5	4	7
PD and DD	0	1	1	0	0	2	0	2	1	0	1	1
PD and MI	6	10	8	13	5	11	11	8	14	6	10	10
PD Only	7	16	11	6	12	19	16	11	12	12	15	11
PD, DD and MI	0	3	0	1	0	1	2	0	0	0	1	2
Unknown	0	3	0	2	2	0	0	1	4	1	4	0

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March 1, 2016 to February 28, 2017

DBS Issues – Closed Cases

	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Past 12 Mths
Civil Rights													
Employment Discrimination	0	0	0	0	0	0	0	0	0	0	0	0	0
Community –Based Services													
County-Based Long- Term Care (e.g. CIP, COP)	0	0	0	0	0	0	0	0	0	0	0	0	0
Family Care-IRIS- Partnership-PACE	0	0	0	0	0	0	1	0	0	0	0	0	1
Transportation	0	0	0	0	0	0	0	0	0	0	0	0	0
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	1	0	0	0	0	1

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Consumer Fraud (Unfair Sales Practice, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment- Training													
Ticket to Work-Work Incentives	0	1	0	0	0	0	0	0	0	0	0	0	1
DVR (Vocational Rehabilitation Services)	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing													
Housing, Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Housing, Subsidized – Eligibility/Tenant Rights	0	0	0	0	0	0	0	0	0	0	0	0	0
Utility Assistance (LIHEAP, SafeLink, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	1	0	0	1	0	1	0	1	0	0	0	0	4

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General Assistance (Tribal/County)	0	2	1	5	0	0	2	4	2	1	1	1	19
Retirement Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI/SSDI Eligibility	30	20	13	6	21	20	14	35	27	23	16	17	242
SSI/SSDI Post Entitlement	4	4	4	3	5	1	1	4	3	0	3	1	33
SSI-E (Exceptional Expense)	0	0	0	0	0	0	0	0	0	0	0	0	0
Unemployment Compensation	0	0	0	0	0	0	0	0	0	0	0	0	0
Insurance													
Health Insurance, COBRA	0	0	0	0	0	1	0	0	0	0	0	0	1
Health Insurance, Employer/Group Policy	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Individual Policy	0	0	0	0	1	0	1	0	0	0	0	0	2
Medicare Supplement	0	0	0	0	1	0	0	0	0	0	0	0	1

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Medical Entitlements													
BadgerCare+	2	0	0	1	1	2	0	1	1	1	1	0	10
MAPP (Medicaid Purchase Plan)	3	2	1	1	1	1	3	1	2	2	1	1	10
Medicaid Coverage, Items/Services	0	3	0	0	0	0	0	1	0	1	1	0	6
Medicaid Disability Determination	0	3	0	0	1	0	1	1	0	0	0	0	6
Medicaid Financial Eligibility	0	2	0	0	2	1	0	0	1	0	0	0	6
Medicare Advantage Options/Enrollment	0	1	0	0	0	0	0	0	1	1	0	1	4
Medicare Coverage, Items/Services	0	1	0	0	0	0	0	0	1	0	0	0	2
Medicare Eligibility, General	1	0	1	0	1	0	1	0	2	0	0	0	6
Medicare Part D Options/Enrollment	2	2	2	0	1	0	0	2	2	3	3	1	18
QMB/SLMB/SLMB+	0	1	1	0	0	0	0	0	1	0	1	1	5
VA Medical Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0

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Other													
Benefit Check-Up	0	0	0	0	7	16	14	19	16	12	11	8	103
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	0	0	0
Other, Within DBS Program Scope	2	0	0	0	0	1	0	1	0	0	1	0	5
Referral Services													
Immigration/ Naturalization	0	1	0	0	0	1	0	0	0	1	0	0	3
Private Attorney, Non-Pro Bono	0	0	0	0	0	0	0	0	0	0	0	0	0
Surrogate Decision- Making													
Advance Medical Directives (POA-HC, Living Will)	0	0	0	0	0	0	0	0	0	0	0	0	0
Uncovered Health Costs													
Bill Reduction	1	0	0	0	0	0	0	0	0	0	0	0	1
Charity Care	1	0	0	0	0	0	0	0	0	0	0	0	1
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0

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Healthcare Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	0	0	0
Prescription Assistance Programs	0	0	0	0	0	0	0	0	0	0	0	0	0
Undefined-Update needed													
Other, Information- Referral	0	0	1	1	0	2	0	0	0	1	0	0	5

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

March 1, 2016 through February 28, 2017

Number of Inquiries: 407

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Monetary Impact of Cases Closed						
	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016
Federal Dollars	\$462,144	\$216,763	\$110,128	\$124,998	\$260,162	\$279,615
% of Dollars	92.0%	92.9%	89.5%	88.9%	88.1%	76.3%
State Dollars	\$22,999	\$16,581	\$12,897	\$15,633	\$35,143	\$26,573
% of Dollars	4.6%	7.1%	10.5%	11.1%	11.9%	7.3%
Other Dollars	\$17,018	\$0	\$0	\$0.00	\$0	\$60,272
% of Other Dollars	3.4%	0.0%	0%	0%	0.0%	16.4%
Total Dollars	\$502,161	\$233,344	\$123,025	\$140,631	\$295,305	\$366,460
Cumulative Dollars – 12 mth period	\$502,161	\$735,505	\$858,530	\$999,161	\$1,294,466	\$1,660,926

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017
Federal Dollars	\$248,807	\$479,848	\$165,473	\$184,666	\$247,155	\$307,858
% of Dollars	85.6%	73.0%	77.8%	91.3%	93.4%	94.0%
State Dollars	\$41,746	\$50,946	\$28,046	\$17,531	\$17,373	\$19,605
% of Dollars	14.4%	7.8%	13.2%	8.7%	6.6%	6.0%
Other Dollars	\$0	\$126,340	\$19,054	\$0	\$0	\$0
% of Other Dollars	0.0%	19.2%	9.0%	0.0%	0.0%	0.0%
Total Dollars	\$290,553	\$657,134	\$212,573	\$202,197	\$264,528	\$327,463
Cumulative Dollars – 12 mth period	\$1,951,479	\$2,608,613	\$2,821,186	\$3,023,383	\$3,287,911	\$3,615,384
Total Dollars since April 2013	Federal: \$8,432,223	State: \$1,017,125	Other: \$322,843	Total: \$9,772,191		