The mission of the AAA of Dane County is:

- Advocate for older adults to enable them to maintain full potential and enhance quality of life;
- Affirm the dignity and value of older adults by supporting their choices for living in and giving to our community; and
- Create and promote opportunities for communication among the entire community.

## **2016 AAA Board of Directors**

Fran Barman-Paulson, Waunakee Ted Bunck, Verona Bill Clausius, Chair, Sun Prairie Patrick Downing, Blanchardville Carole Kretschman, Madison Paul H. Kusuda, Madison

Dianne Leigh, Madison Peg Martin, Middleton Steve Stocker, Sun Prairie Matt Veldran, Madison Danielle Williams, Cottage Grove

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Leilani Amundson, Elder Benefit Specialist Cheryl Batterman, Manager Gail Brooks, MIPPA Coordinator Mary Browning, Registered Dietician Jane De Broux, Caregiver Program Coordinator Lynnan Osawa, Elder Benefit Specialist Tiffany Scully, Elder Benefit Specialist Gretchen Stutz, Student Intern Howard Thomas, Clerk-Typist Angela Velasquez, Aging Program Specialist

### 2016 in Review

The year started with increased funding for two vital programs (Case Management and Nutrition Site Management) due to strong advocacy and the support of the Dane County Executive and Board of Supervisors. A second Senior Advocacy Training Series was held with 18 community senior adults attending.

Standardized Nutrition Site Management budgets were adopted to better discern costs and create more equitable funding.

Aging Program Specialist Angela Velasquez was awarded the 2016 Elder ACE Best Practice Award by the Wisconsin Aging & Advocacy Network for her efforts designing, establishing, and promoting the restaurant model which resulted in increased meal participation and donations. A fourth restaurant-model dining site opened in Oregon (Ziggy's BBQ Smoke House) in the fall.

—Cheryl Batterman, AAA Manager



**2016 Annual Report Area Agency on Aging** (AAA) of Dane County





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Located in the ADRC of Dane County

## **The Year in Numbers**

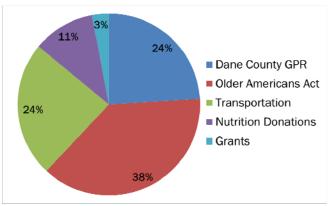
Caregiver Alliance Facebook "Likes"	125
Case Management Clients*	2,927
Case Management Service Hours*	22,631
Congregate Meal Participants	4,451
Congregate Meals Served	101,110
Cultural Diversity Participants**	294
Driver Escort Riders/RSVP	1,144
Driver Escort Rides/RSVP	16,709
EBS Clients (unduplicated)***	122
EBS Contacts (no Case Opened)	423
EBS Legal Services Hours	2,235
Grandparents & Other Relatives Caregive	ers 27
Home-Delivered Meal Participants	1,329
Home-Delivered Meals Provided	122,277
Living Well w/ Chronic Conditions Attend	lees 32
Stepping On Class Attendees	122
Volunteers/Independent Living	91
Volunteers/RSVP	1,471

<sup>\*57</sup> Spanish-Speaking CM Clients & 975 Service Hours \*\*192 African American & 102 Latinx Senior Adults

<sup>\*\*\*</sup>Elder Benefit Specialist (EBS) Program



## **Total Revenues: \$4,722,828**



# **Caregiver Program**

Dane County's Family Caregiver Program offers a variety of services and supports for caregivers at any point in their caregiving journey, whether they are just beginning to anticipate a need, or caring for a family member fulltime. Funds for respite and supplemental services are available through the National Family Caregiver Support Program as "Caring for the Caregiver Grants" to provide help with personal care and home chores, or help provide supplemental services such as transportation or an Emergency Personal Response System. There is no means test for the funds.

Family caregivers will also find assistance with information and referrals, help in accessing services, educational presentations and classes, and support group listings. Caregivers of any age caring for an older adult age 60 plus, or a person with dementia may benefit from the program. There are also resources for Grandparents and other relatives age 55+ who are raising a child under age 18, and for parents age 55+ caring for a severely disabled adult child over age 18. Caregiving can be a role for adults of any age. This program can tailor support to your needs.

## **Highlights**

- Served 156 caregivers through National Family Caregiver Support Program (NFCSP); awarded \$44,221 to caregivers for respite care and supplemental services
- Administered and monitored 25 contracts involving 46 programs in \$2,726,362 public funds
- Opened a new Senior Dining Site at a local restaurant—bringing the total to four My Meal—My Way restaurant models
- Increased 2017 funding for Caregiver Support, Case Management, Cultural Diversity, Nutrition Site Management, RSVP Driver Services, and Volunteer Guardianship Programs due to strong advocacy of community senior adults
- Served an increase of 359 participants and 10,920 meals over the previous year
- Offered two *Welcome to Medicare* classes presented by EBS staff for community members turning age 65
- Conducted two satisfaction surveys:
  County-wide Case Management Services
  and State-wide Nutrition Programs

# **Surveys Said...**

- Respondents indicated their situations were better because of their case managers' help (92%); were involved in planning their services (91%); and understood the services available to them (95%).
- Respondents indicated Senior Dining Center meals improved their quality of life (83%); seniors receiving home-delivered meals rated this even higher (91%).