

Case Statistics for Disability Benefit Specialists
May 2017

#### **Case Report Summary**

	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	Past 12
	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017	2017	2017	Months
Total													
Cases													
Opened	30	27	40	40	27	37	25	43	37	32	35	31	405
Total													
Cases													
Closed	17	32	25	20	46	37	30	25	22	38	27	36	355
Total													
Carry													
Over													
Cases	177	190	185	200	220	201	201	196	214	229	223	231	N/A
Total													
Cases													
Served	207	217	225	240	247	238	226	239	251	261	258	262	N/A
Current				· · · · · · · · · · · · · · · · · · ·									
Open													
Cases	190	185	200	220	201	201	196	214	229	223	231	226	N/A

#### **Client Characteristics – Unduplicated Clients**

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017
Age												
18-20	1	1	2	1	4	2	2	3	2	2	5	4
21-29	4	5	3	3	1	5	1	2	7	2	6	2
30-39	4	3	4	2	4	5	1	7	5	8	2	3
40-49	5	3	8	17	5	8	4	7	7	10	5	4
50-59	14	10	22	16	11	16	14	22	16	10	17	17
Other	0	2	1	1	2	1	3	2	0	0	0	1

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017
Gender												
Female	18	15	15	20	13	14	14	17	12	13	24	15
Male	10	9	25	20	14	23	11	26	25	19	11	16
Other	0	0	0	0	0	0	0	0	0	0	0	0

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017
Income	2010	2010	2010	2010	2010	2010	2010	2017	2017	2017	2017	2017
Low Income (120% or less Federal Poverty Level)	18	16	32	25	19	25	18	33	29	18	27	21
Non-Low Income	8	6	7	13	7	9	4	9	5	9	7	7
Unknown	2	2	1	2	1	3	3	1	3	5	1	3

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	June 2017
Living												-
Arrangement												
Homeless or	F	1	0	F	2	c	F	0	1	2	2	2
Shelter	5	1	8	5	2	6	5	8	1	2	3	3
Lives Alone	7	8	11	6	5	13	5	7	9	3	6	11
Lives with	14	13	18	22	20	18	12	25	24	24	22	16
Others	14	15	10	22	20	10	12	25	24	24	22	10
Nursing	1	0	0	1	0	0	1	0	0	0	0	0
Home	1	U	U	1	O	U	1	O	O	O	O	U
Other	1	1	1	1	0	0	0	0	0	0	0	0
Residential	0	0	1	0	0	0	0	1	0	0	0	0
Care	U	U	1	U	U	U	U	1	U	U	U	U
Unknown	0	1	1	5	0	0	2	2	3	3	4	1

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017
Race/Ethnicity												
White	16	18	33	24	20	27	19	29	24	14	22	24
American Indian	0	0	0	0	0	0	0	0	0	0	0	0
Asian	0	0	0	0	2	2	0	3	1	4	1	0
Black	6	6	6	10	4	5	5	6	3	8	8	5
Native Hawaiian	0	0	0	0	0	1	0	0	0	0	0	1
Hispanic	3	1	1	1	2	2	1	3	2	2	0	2
Unknown	3	0	0	5	0	1	0	3	7	4	4	1

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017
Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	0	0	2	1	1	2	0	2	3	1	1	1
DD Only	2	1	1	1	1	2	0	2	1	2	3	3
DHH												
(Deaf/Hard	0	0	1	0	0	0	0	0	0	0	0	0
of Hearing)												
MI Only	4	4	3	9	3	1	5	5	7	3	4	4
PD and DD	0	0	2	0	2	1	0	1	1	2	0	1
PD and MI	13	5	11	11	8	15	6	13	12	7	10	11
PD Only	6	12	19	16	11	12	12	15	11	11	13	11
PD, DD and MI	1	0	1	2	0	0	0	1	2	1	1	0
Unknown	2	2	0	0	1	4	2	4	0	5	3	0

#### **DBS Issues – Closed Cases**

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	Past 12 Mths
Community –Based													
Services													
Family Care-IRIS- Partnership-PACE	0	0	0	1	0	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	1	0	0	0	0	0	0	0	1
Employment-													
Training													
DVR (Vocational Rehab Services)	0	0	0	0	0	0	0	0	0	0	1	0	1
Ticket to Work-Work Incentives	0	0	0	0	0	0	0	0	0	0	0	1	1
Housing													
Rent/Mortgage Payment Assistance	0	0	0	0	0	0	0	0	0	0	1	0	1
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	1	0	1

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	Past 12 Mths
FoodShare	1	0	1	0	1	0	0	0	0	2	0	1	6
General Assistance (Tribal/County)	5	0	0	2	4	2	1	1	1	2	0	2	20
Pensions (VA, etc.)	0	0	0	0	0	0	0	0	0	1	0	0	1
SSI/SSDI Eligibility	6	21	20	14	35	27	24	16	18	24	18	23	246
SSI/SSDI Post Entitlement	3	5	1	1	4	3	0	3	1	5	4	6	36
Insurance													
Health Insurance, COBRA	0	0	1	0	0	0	0	0	0	0	0	0	1
Health Insurance, Individual Policy	0	1	0	1	0	0	0	0	0	0	0	0	2
Medicare Supplement	0	1	0	0	0	0	0	0	0	0	0	0	1
Medical Entitlements													
BadgerCare+	1	1	2	0	1	1	1	1	0	2	2	1	13
MAPP (Medicaid Purchase Plan)	1	1	1	3	1	2	2	1	1	4	3	1	21
Medicaid Coverage, Items/Services	0	0	0	0	1	0	1	1	0	0	0	0	3

	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	Past 12 Mths
Medicaid Disability Determination	0	1	0	1	1	0	0	0	0	1	0	1	5
Medicaid Financial Eligibility	0	2	1	0	0	1	0	0	0	0	1	2	7
Medicare Advantage Options/Enrollment	0	0	0	0	0	1	1	0	1	0	0	0	3
Medicare Coverage, Items/Services	0	0	0	0	0	1	0	0	0	0	0	0	1
Medicare Eligibility, General	0	1	0	1	0	2	0	0	0	3	3	0	10
Medicare Part D Options/Enrollment	0	1	0	0	2	2	3	3	1	3	3	3	21
QMB/SLMB/SLMB+	0	0	0	0	0	1	0	1	1	1	1	1	6
VA Medical Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0
Other													
Benefit Check-Up	0	7	16	14	19	16	12	11	9	23	17	20	164
Other, Within DBS Program Scope	0	0	1	0	1	0	0	1	0	0	1	0	4
Referral Services													
Immigration/ Naturalization	0	0	1	0	0	0	1	0	0	0	0	0	2
Undefined-Update needed													
Other, Info-Referral	1	0	2	0	0	0	1	0	0	0	0	0	4

# Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

June 1, 2016 through May 31, 2017

**Number of Inquiries: 417** 

	Monetary Impact of Cases Closed												
	June 2016	July 2016	Aug 2016	Sept 2016	Oct 2016	Nov 2016							
Federal Dollars	\$124,998	\$260,162	\$279,615	\$248,807	\$479,848	\$165,473							
% of Dollars	88.9%	88.1%	76.3%	85.6%	73.0%	77.8%							
State Dollars	\$15,633	\$35,143	\$26,573	\$41,746	\$50,946	\$28,046							
% of Dollars	11.1%	11.9%	7.3%	14.4%	7.8%	13.2%							
Other Dollars	\$0.00	\$0	\$60,272	\$0	\$126,340	\$19,054							
% of Other Dollars	0%	0.0%	16.4%	0.0%	19.2%	9.0%							
Total Dollars	\$140,631	\$295,305	\$366,460	\$290,553	\$657,134	\$212,573							
Cumulative Dollars – 12 mth period	\$140,631	\$435,936	\$802,396	\$1,092,949	\$1,750,083	\$1,962,656							

	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017
Federal Dollars	\$184,666	\$247,155	\$307,858	\$323,499	\$222,019	\$217,291
% of Dollars	91.3%	93.4%	94.0%	90.0%	86.1%	90.8%
State Dollars	\$17,531	\$17,373	\$19,605	\$35,895	\$35,933	\$21,988
% of Dollars	8.7%	6.6%	6.0%	10.0%	13.9%	9.2%
Other Dollars	\$0	\$0	\$0	\$0	\$0	\$0
% of Other Dollars	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total Dollars	\$202,197	\$264,528	\$327,463	\$359,394	\$257,952	\$239.279
Cumulative Dollars – 12 mth period	\$2,164,853	\$2,429,381	\$2,756,844	\$3,116,238	\$3,374,190	\$3,613,469
Total Dollars since April 2013	Federal: \$9,195,032	State: \$1,110,941	Other: \$322,843	Total: \$10,628,816	(1944-1991-1991-1991-1991-1991-1991-1991	994 : 994 : 995   995   995   995   995   995   995   995   995   995   995   995   995   995   995   995   995