



Dane County Department of Human Services Transportation

**Jane Betzig, C.M.M.
Transportation Manager**

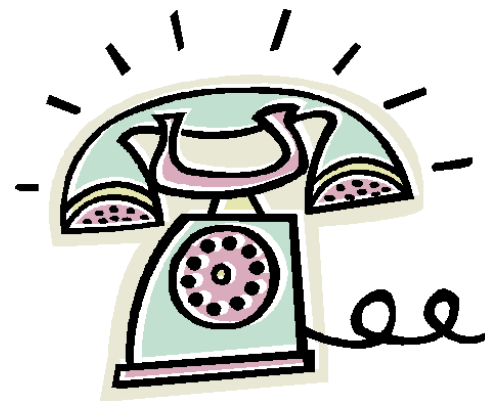
Transportation Topic

Dane County
Department of Human Services
Ride Programs



One-Call Transportation Information Center

- Anyone Can Call. **242-6489**
- Free Service.
- Transportation Resources.
- Transportation Options.
- Eligibility determination.
- Referrals to programs and providers.
- Ride authorizations.
- ADRC transportation referrals.
- **3,218** calls/**33,060** ride authorizations in 2016.₃



Rural Senior Group Rides

- Adults age 60 and over and persons with disabilities.
- Receive rides to community centers, nutrition sites, grocery and general shopping.
- Live in their own home or apartment.
- Routed group service.
- Door to Door.
- Accessible vehicles.



Rural Senior Group Rides Continued:

- Assistance with curbs and stairs.
- Excludes Madison, Middleton and Monona.
- The fare:
 1. \$.50 /one-way trip for nutrition.
 2. \$1.00/one-way trip for in-town shopping.
 3. \$1.50/one-way trip for out-of-town shopping.
- **31,675** Rural Senior Group trips 2016.



Rural Communities

Group Access Service

- Identical to Rural Senior Group Trips.
- Services strictly in the Madison, Middleton and Monona area.
- 21,140 Group Access Service trips in 2016.



Retired Senior Volunteer Program Driver Escort Service



- Adults age 60 and over.
- Rides to medical appointments.
- Live in their own home or apartment.
- Individual rides.
- Door to door service.
- Assistance in getting to their correct location within the clinic or hospital.

RSVP Driver Escort Service Continued:

- Rides are provided in the volunteer's own car and are usually not accessible.
- Donation are accepted.
- 100,072 Retired Senior Volunteer Program trips in 2016.

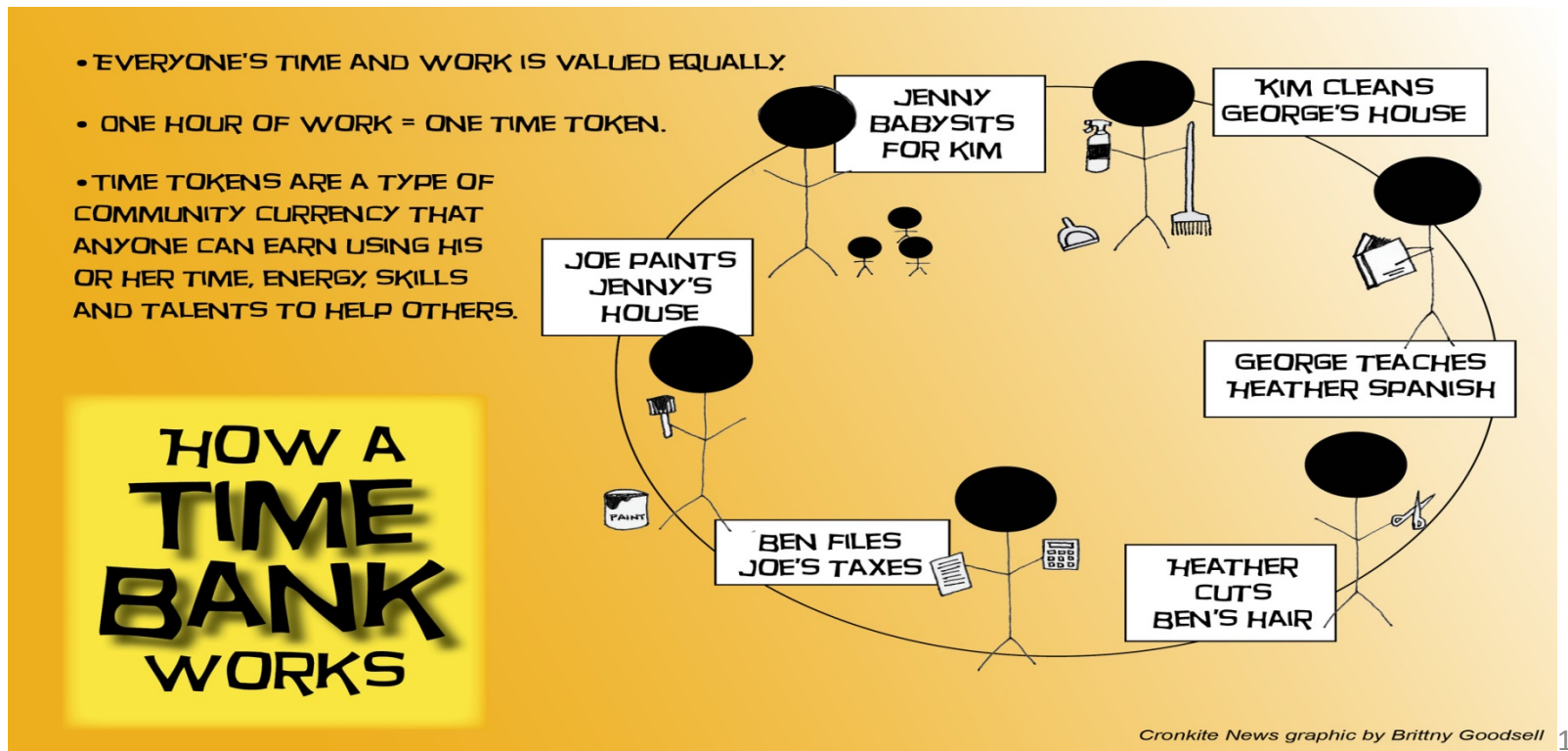


Dane County TimeBank Dialysis Transportation Program

- Persons on hemodialysis receive rides to dialyze.
- Live in their own home or apartment.
- Individual rides.
- Door-to-door.
- Assist passengers in getting to their correct location within the clinic or hospital.

DCTB Transportation Program Continued

- Rides are provided in the volunteer's own car and are usually not accessible.
- 812 Dane County TimeBank trips in 2016.



Veteran's Transportation – Three Programs

A. DryHootch Veterans Transport

- Veterans with any discharge and/or disability status receive rides to needed appointments and services.
- Routed Service with scheduled stops but individuals may receive door-to-door service based on need .
- Vehicles are accessible.
- 878 rides in 2016.



B. Vets Helping Vets

- Veterans with any discharge and/or disability status receive rides to needed appointments and services.
- Individualized demand-responsive service.
- Door-to-door.
- Assist passengers with curbs and stairs and in getting to the correct location within the clinic or hospital.
- Rides are provided in the volunteers' own car and vehicles are usually not accessible.

C. Ride With Pride

- Veterans with VA disability status or have a needs-based VA pension receive a free Metro Transit Commuter Bus Pass.
- Service is curb to curb.



Older Adult Transportation Assistance

- Rural adults age 60 and over.
- Rides to appointments and services which enhance their ability to remain independent.
- Live in their own home or apartment.
- Individualized rides.
- Demand response service.
- Door-to-door.



Older Adult Transportation Assistance Continued.

- Assist passengers with curbs and stairs.
- Vehicles are accessible.
- Limited funding. No service fee.
- 200 Older Adult Transportation Assistance rides in 2016.



Bus Buddy Program

- Persons unfamiliar with Metro transit routes, shared-ride taxi transit programs or county funded group ride programs.
- Assigned a volunteer Bus Buddy for route familiarization and other support while learning to use the service.



Mobility Training Program

- Passengers of Paratransit or other specialized transportation services.
- Receive training by Certified Occupational Therapists to use mainline transit.
- If upon graduation the rider decreases a sufficient number of paratransit trips to fixed-route Metro Transit, they receive a free commuter card.



COMMON CARRIER MEDICAL ASSISTANCE TRANSPORTATION

- Currently contracted by the State of Wisconsin to a private company.
- Individuals eligible for medical assistance transportation are not eligible for Dane County Human Services Transportation Programs.
- Present company MTM.



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