



# Dane County

## Minutes - Final Unless Amended by Committee

### Specialized Transportation Commission

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Thursday, June 15, 2017

5:00 PM 210 Martin Luther King Boulevard, Room 321, Madison  
WI 53703

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City-County Building, Room 321

#### A. Call To Order

Staff & Guests: J. Betzig, M. Zutter, P. Zander, N. Meyer, N Senn

Meeting called to order by Ritt at 5:09 p.m.

**Present** 6 - JENNIFER HARDESTY, ROBIN SCHMIDT, PAUL BITTORF, CARL DUROCHER,  
PATRICK DOWNING, and MICHELE RITT

**Absent** 3 - MATT VELDRAN, DENNIS O'LOUGHLIN, and DEE NASH

#### B. Consideration of Minutes

[2017](#)  
[MIN-112](#)

Specialized Transportation Commission Meeting Minutes May 18, 2017

**Attachments:** [STC Minutes 05182017 Final](#)

A motion was made by DUROCHER, seconded by DOWNING, that the Minutes be approved. The motion carried by the following vote:

**Ayes:** 4 - BITTORF, DUROCHER, DOWNING and RITT

**Absent:** 3 - VELDRAN, O'LOUGHLIN and NASH

**Abstain:** 2 - HARDESTY and SCHMIDT

#### C. Action Items

##### 1. s85.21 Annual Financial Report for calendar year 2016

[2017](#)  
[ACT-159](#)

s85.21 Annual Financial Report for Calendar Year 2016 06152017

**Attachments:** [s85.21 Annual Financial Report 2016 06152017](#)

A motion was made by SCHMIDT, seconded by DOWNING, to approve the s85.21 Annual Financial report for calendar year 2016.. The motion carried by the following vote:

Schmidt requested what funding and program changes would result from the transition to Family Care.

**Ayes:** 6 - HARDESTY, SCHMIDT, BITTORF, DUROCHER, DOWNING and RITT

**Absent:** 3 - VELDRAN, O'LOUGHLIN and NASH

*This document is 44 pages. Page 22 summarizes the projects*

## D. Presentations

[2017](#)  
[RPT-157](#)

RSVP 2016 Agency Assessment 06152017

**Attachments:** [RSVP 2016 Agency Assessmeent 06152017](#)

Nick Meyer, RSVP Board of Directors, summarized the results from the September 2016 Agency Assessment Committee's Report of RSVP's Driver Services Program for calendar year 2015. The Assessment is conducted every 5 years. The Drivers Services Program includes Driver Escort, Home Delivered Meals and Vets Helping Vets. In 2015 RSVP had 649 Volunteer Drivers that provided 5,898 rides, delivered 71,534 meals and drove 400,000 miles. A survey of passengers indicated that 94% to 98% were satisfied with the Driver Services program, believed the program helped them stay in their own homes, helped them develop ties to people, provided safe and reliable transportation and were escorted by friendly helpful drivers. A survey of drivers indicated 96% to 98% believed they received sufficient orientation, training, support and feedback. Finally the Site Coordinator survey concluded that 85% to 95% agree contact with RSVP staff is good and drivers perform tasks in a competent cooperative manner, are an important source of feedback regarding the condition of clients and help our clients remain independent. The greatest challenge the Driver Service program faces is recruiting a sufficient number of volunteer drivers. Overall the committee commends the RSVP staff for their contribution to improving the lives of seniors.

[2017](#)  
[RPT-158](#)

RSVP 2016 Star Award Winner 06152017

**Attachments:** [RSVP 2016 Star Award Winner 06152017](#)

Marjorie Zutter, RSVP Director, reported RSVP was the recipient of the 2016 STAR Award for Innovation. The National Volunteer Transportation Center STAR Awards recognize outstanding volunteer transportation programs and the involvement of volunteer drivers in promoting and providing transportation service to older adult passengers.

## **E. Reports to Committee**

### **1. DCDHS Adult Community Service Director**

Betzig reported Todd Campbell is the new DCDHS Adult Community Service Director.

### **2. TIP 5310 Project**

Betzig reported the project is close to a prototype that would improve transportation independence for developmentally disabled individuals.

## **F. Future Meeting Items and Dates**

### **1. July 13, 2017 at the CCB in Room 321 starting at 5:00 pm**

Cancelled

August 17, 2017 meeting at the CCB in Room 321 starting at 5:00 pm.  
September 28, 2017 at Access to Independence, Inc., 3810 Milwaukee Street,  
Madison 242-9494

## **G. Public Comment on Items not on the Agenda**

None

## **H. Such Other Business as Allowed by Law**

## **I. Adjourn**

The meeting was adjourned at 5:52 pm

*Minutes Respectfully submitted by Jane Betzig*