

5310 Projects - Dane County - 2017

Grantee: County of Dane

Mobility Training and Bus Buddy Program

Contact: Jane Betzig

Email: betzig.jane@countyofdane.com

Phone: 608-242-6489

The Bus Buddy (BB) Program utilizes qualified volunteers to train and accompany passengers on fixed bus routes or other public transportation to familiarize them with transit usage. The BB Program also offers group transit-familiarization trips to enjoyable locations. The group trips include training on using the ride guide and metro website, and individual trip planning.

The Travel training program is staffed by Certified Occupational Therapists to provide instruction in the skills necessary to access mainline bus services to individuals who are currently or potential eligible for paratransit. If upon graduation the rider migrates a minimum number of trips from paratransit to fixed-route, Metro will provide at no cost a Commute Card.

Objectives:

1. To refer at least 115 persons to the Bus Buddy Program for training on the fixed bus route and 65 referrals successfully complete training.
2. To refer at least 15 persons to the Mobility Training Independent Living Program (MTILP) for training on fixed bus routes and 5 referrals successfully receive training. MTILP provides one-to-one travel training on fixed bus routes by Occupational Therapists.
3. To provide Metro Commuter Cards, at no cost to the rider, to all graduates of mobility training programs who migrate a minimum number of trips (2 to 3 per month) from paratransit to fixed routes.

2017 Report		1st	2nd	3rd	4th	Total
Number of referrals to the Bus Buddy (BB) Program. *	Metro	0	0			0
	County	18	52			70
	Total	18	52			70
Number of BB referrals that complete training.	Metro	0	0			0
	County	18	52			70
	Total	18	52			70
Number of referrals to the Mobility Training Independent Living Program (MTILP). One-to-one travel training by Certified Occupational Therapists. *	Metro	3	6			9
	County	1	2			3
	Total	4	8			12
Number of MTILP referrals that receive training.	Metro	1	5			6
	County	0	2			2
	Total	1	7			8
Number of Metro Commuter cards provided to MTILP graduates who migrate a minimum number of trips (2 to 3 per month) from paratransit to fixed bus route. 2017 = Past graduates continuing a decrease in paratransit use. **	Metro	0	3			3
	County	0	1			1
	**2017	4	0			4
	Total	4	4			8

*greater referrals in Spring, Summer and Fall months.

**4 commute cards for calendar year 2017 distributed to past graduates that continue to use decreased paratransit and increased fixed bus route service.