

Case Statistics for Disability Benefit Specialists August 2017

Case Report Summary

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	July	Aug	Past 12
	2016	2016	2016	2016	2017	2017	2017	2017	2017	2017	2017	2017	Months
Total													
Cases													
Opened	40	27	37	25	43	37	33	39	40	29	24	25	399
Total													
Cases													
Closed	20	46	37	30	25	22	38	28	35	31	29	16	358
Total													
Carry													
Over													
Cases	202	222	203	203	198	216	231	226	237	243	240	235	N/A
Total													
Cases													
Served	242	249	240	228	241	253	264	265	277	272	264	260	N/A
Current													
Open													
Cases	222	203	203	198	216	231	226	237	242	240	235	244	N/A

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017
Age	2010	2010	2010	2010	2017	2017	2017	2017	2017	2017	2017	2017
18-20	1	3	2	2	3	2	3	5	5	2	2	3
21-29	3	2	5	1	2	7	2	6	3	1	4	1
30-39	2	4	5	1	7	5	8	2	4	7	1	4
40-49	17	5	8	4	7	7	9	8	7	5	5	6
50-59	15	11	15	14	21	14	11	17	19	14	11	11
Other	2	2	2	3	3	2	0	1	2	0	1	0
	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	July	Aug
	2016	2016	2016	2016	2017	2017	2017	2017	2017	2017	2017	2017
Gender												
Female	20	13	14	14	17	12	14	27	19	18	12	11
Male	20	14	23	11	26	25	19	12	21	11	12	14
Other	0	0	0	0	0	0	0	0	0	0	0	0

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017
Income												
Low Income (120% or less Federal Poverty Level)	25	19	26	18	33	29	20	31	29	22	18	15
Non-Low Income	13	7	9	4	9	5	9	7	8	5	4	7
Unknown	2	1	2	3	1	3	4	1	3	2	2	3

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017
Living												
Arrangement												
Homeless or		2	c	г	0	1	2	C	Λ	1	1	0
Shelter	5	2	6	5	8	1	2	3	4	1	1	0
Lives Alone	6	5	13	5	7	9	3	6	13	8	6	7
Lives with	22	20	18	12	25	24	25	25	21	18	16	15
Others	22	20	10	12	25	24	25	25	21	10	10	15
Nursing	1	0	0	1	0	0	0	0	0	0	0	0
Home	T	0	0	Ţ	0	0	0	0	0	0	0	0
Other	1	0	0	0	0	0	0	0	1	0	0	0
Residential	0	0	0	0	1	0	0	0	0	0	0	0
Care	U	U	0	U	1	U	0	U	U	U	U	U
Unknown	5	0	0	2	2	3	3	5	1	2	1	3

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017
Race/Ethnicity												
White	24	20	27	19	29	24	15	25	30	16	19	19
American Indian	0	0	0	0	0	0	0	0	0	1	0	0
Asian	0	2	2	0	3	1	4	1	0	2	0	1
Black	10	4	5	5	6	3	8	9	6	7	3	1
Native Hawaiian	0	0	1	0	0	0	0	0	1	0	0	0
Hispanic	1	2	2	1	3	2	2	0	2	3	0	3
Unknown	5	0	1	0	3	7	4	6	3	2	2	1

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017
Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	1	1	2	0	2	3	2	1	1	0	0	1
DD Only	1	1	2	0	2	1	2	3	3	2	2	3
DHH												
(Deaf/Hard	0	0	0	0	0	0	0	0	0	0	0	0
of Hearing)												
MI Only	9	3	1	5	5	7	3	4	4	1	2	1
PD and DD	0	2	1	0	1	1	2	0	1	1	0	2
PD and MI	11	8	15	6	13	12	7	11	13	10	7	8
PD Only	16	11	12	12	15	11	12	13	15	11	10	7
PD, DD and	2	0	0	0	1	2	1	1	0	2	0	1
МІ	2	0	0	U	1	2	1	1	0	2	0	1
Unknown	0	1	4	2	4	0	4	6	3	2	3	2

DBS Issues – Closed Cases

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Past 12 Mths
Community –Based													
Services													
County-Based Long-													
Term Care (e.g., CIP,	0	0	0	0	0	0	0	0	0	0	1	0	1
COP)													
Family Care-IRIS-	1	0	0	0	0	0	0	0	0	0	0	0	4
Partnership-PACE	1	0	0	0	0	0	0	0	0	0	0	0	1
Consumer, Non-													
Insurance													
Collection Agency	0	1	0	0	0	0	0	0	0	0	0	1	2
Employment-													
Training													
DVR (Vocational	0	0	0	0	0	0	0	1	0	0	0	0	4
Rehab Services)	0	0	0	0	0	0	0	1	0	0	0	0	1
Ticket to Work-Work	0	0	0	0	0	0	0	0	1	0	0	0	4
Incentives	0	0	0	0	0	0	0	0	1	0	0	0	1
Housing													
Rent/Mortgage	0	0	0	0	0	0	0	1	0	0	0	0	1
Payment Assistance	U	U	U	U	U	U	U	1	0	U	0	U	Ţ

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Past 12 Mths
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	1	0	0	1	0	2
FoodShare	0	1	0	0	0	0	2	0	1	0	1	0	5
General Assistance (Tribal/County)	2	4	2	1	1	1	2	0	2	3	1	3	22
Pensions (VA, etc.)	0	0	0	0	0	0	1	0	0	0	0	0	1
SSI/SSDI Eligibility	14	35	27	24	16	18	24	19	22	18	22	10	249
SSI/SSDI Post Entitlement	1	4	3	0	3	1	5	4	6	4	3	2	36
Insurance													
Health Insurance, COBRA	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	0	0	1	0	0	1
Health Insurance, Individual Policy	1	0	0	0	0	0	0	0	0	0	1	0	2
Medicare Supplement	0	0	0	0	0	0	0	0	0	1	0	0	1
Medical Entitlements													
BadgerCare+	0	1	1	1	1	0	2	2	1	0	1	0	10
MAPP (Medicaid Purchase Plan)	3	1	2	2	1	1	4	3	1	3	4	3	28

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Past 12 Mths
Medicaid Coverage, Items/Services	0	1	0	1	1	0	0	0	0	1	0	0	4
Medicaid Disability Determination	1	1	0	0	0	0	1	0	1	0	1	0	5
Medicaid Financial Eligibility	0	0	1	0	0	0	0	1	2	0	1	1	6
Medicare Advantage Options/Enrollment	0	0	1	1	0	1	0	0	0	3	1	0	7
Medicare Coverage, Items/Services	0	0	1	0	0	0	0	0	0	1	0	0	2
Medicare Eligibility, General	1	0	2	0	0	0	3	3	0	2	1	1	13
Medicare Part D Options/Enrollment	0	2	2	3	3	1	3	3	3	3	2	0	25
QMB/SLMB/SLMB+	0	0	1	0	1	1	1	1	1	1	0	1	8
Other													
Benefit Check-Up	14	19	16	12	11	9	23	17	20	17	20	6	194
Other, Within DBS Program Scope	0	1	0	0	1	0	0	1	0	1	0	1	5
Referral Services													
Immigration/ Naturalization	0	0	0	1	0	0	0	0	0	0	0	0	1

	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Past 12 Mths
Uncovered Health													
Costs													
Prescription Assistance Program	0	0	0	0	0	0	0	0	0	1	0	0	1
Undefined-Update needed													
Other, Info-Referral	0	0	0	1	0	0	0	0	0	0	0	0	1

Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

September 1, 2016 through August 31, 2017

Number of Inquiries: 404

	Monetary Impact of Cases Closed												
	Sept 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017							
Federal Dollars	\$248,807	\$479,848	\$165,473	\$184,666	\$247,155	\$307,858							
% of Dollars	85.6%	73.0%	77.8%	91.3%	93.4%	94.0%							
State Dollars	\$41,746	\$50,946	\$28,046	\$17,531	\$17,373	\$19,605							
% of Dollars	14.4%	7.8%	13.2%	8.7%	6.6%	6.0%							
Other Dollars	\$0	\$126,340	\$19,054	\$0	\$0	\$0							
% of Other Dollars	0.0%	19.2%	9.0%	0.0%	0.0%	0.0%							
Total Dollars	\$290,553	\$657,134	\$212,573	\$202,197	\$264,528	\$327,463							
Cumulative Dollars – 12 mth period	\$290,553	\$947,687	\$1,160,260	\$1,362,457	\$1,626,985	\$1,954,448							

	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017
Federal Dollars	\$323,499	\$235,325	\$217,291	\$208,655	\$236,232	\$173,153
% of Dollars	90.0%	85.5%	90.8%	76.6%	85.7%	92.3%
State Dollars	\$35,895	\$40,055	\$21,988	\$46,615	\$37,360	\$14,478
% of Dollars	10.0%	14.5%	9.2%	17.1%	13.5%	7.7%
Other Dollars	\$0	\$0	\$0	\$17,035	\$2,205	\$0
% of Other Dollars	0.0%	0.0%	0.0%	6.3%	0.8%	0.0%
Total Dollars	\$359,394	\$275,380	\$239,279	\$272,305	\$275,797	\$187,631
Cumulative Dollars –						
12 mth period	\$2,313,842	\$2,589,222	\$2,828,501	\$3,100,806	\$3,376,603	\$3,564,234
Total Dollars since	99 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 - 197 	9797 - 1979 - 1977 -	99 (1997) 99 (1997) 99 (1997) 99 (1997) 99 (1997) 99 (1997) 197 (1977) 197 (1977)	1991 - 1997 -	- 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997	999 (997 (987)987)987)987 (987)987 (987)987 (987)987 (987)987 (987)987 (987)987 (987)987 (987)987 (9
April 2013	Federal: \$9,826,378	State: \$1,213,516	Other: \$342,083	Total: \$11,381,977		