

## 2017 AAA Access Committee Work Plan: QTR 2

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 6% in 2014) from law enforcement and emergency responders by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services.	AAA & APS Staff	Offer two trainings; increase total referrals	Colonial Club staff, ADRC DCS & APS Supervisor presented to Sun Prairie LE, Fire & EMS staff on 6/28/17 with 15 attendees; good conversation occurred about everyone's roles & responsibilities as well as limitations
	Encourage 60 racially-diverse seniors (20 each year) to take charge of their health care decisions prior to crisis situations by providing information, through one APS-led workshop in the community and then linking and assisting African American, Latinx, and Asian seniors to complete and file Health Care Power of Attorney Documents as measured by the number of diverse seniors self-reporting completion of a Health Care Power of Attorney (HC-POA) within three months of the workshop.	AAA & APS Staff	Focus on African American community: develop brochure & PowerPoint presentation NLT 16 April (National Health Care Decisions Week); present throughout community. Then focus on Latinx & Asian community.	APS held a POAHC workshop at the Family & Friends Health and Awareness Day on 4/22/17 at the St. Paul African Episcopal Church; 12 individuals took POAHC forms, 6 people took DPOA documents & 3 individuals stated they had already completed the forms. APS, DCS & NESCO staff will be presenting at another POAHC workshop later this fall.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a "train the trainer" workshop for the 40+ Senior Focal Point Case Managers and Student Interns.	AAA & APS Staff	Train Case Managers & Student Interns	Forrest John Crawford of Hometown Legal Services presented at the 5/23/17 Dane County Case Management Training "Don't be a Victim of a Scam" with 30+ attending
			Distribute Consumer Protection Repair Kits to seniors	Kits are back-ordered
			Counsel individual clients regarding reporting and repairing finances after a scam	In progress

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Services in Support of Caregivers	Assist four private or public Human Resource Offices in Dane County to develop policies and procedures or initiate programs to enable current and future caregivers to provide services to individuals.	AAA Manager, Caregiver Coordinator & Caregiver Alliance	Contact four private/public HR offices and offer Caregiving services	Presented to Wisconsin Historical Society & Wisconsin Historical Foundation staff, sponsored by their Committee on Diversity. Addressed issues on caregiving for staff, and accommodating caregivers for programs targeting older adults in March 2017.
			Collaborate with HR offices to develop Caregiving policies/procedures or initiate programs helping their employees	Met with 9 of the personnel & payroll staff at the Department of Workforce Development in February 2017. Discussed how to support employees who are caregivers & established the Caregiver Program as a resource for Personnel & Payroll Departments. May 11 meeting with general staff at DWD cancelled due to fire and Training Coordinator who books presentations retired in July. Reschedule pending.
	Enhance resources within the caregiver community by creating a comprehensive user-friendly toolkit to be made available through support services for seniors.	AAA Manager, Caregiver Coordinator & Caregiver Alliance	Continued from 2016: Finalize and post on website & social media	Toolkit in process of writing and formatting. New content created and distributed monthly in <i>Caregiver Chronicles</i> will be adapted.
	Establish a comprehensive, locally-focused collection site for caregiver resources available in Dane County libraries.	AAA Manager & Caregiver Coordinator	Continued from 2016: Establish digital source of information	In process searching for a volunteer library coordinator to manage an open-source database available to caregivers.

### Helped 123 Caregivers (so far) with grants up to \$750 each.

- With an effort to hone in on caregivers' most pressing needs, more grants have gone toward self-care when requested – for yoga class, swimming classes, acupuncture, and other supportive services to help caregivers stay in it for the long run. Others have been supported with grants for help with personal cares and home chores, respite care, transportation, home modification, personal emergency response systems, and help with organization and finances.
- New process for invoices through PO system; streamlines process for efficiency & fewer errors
- Successful transition from ADRC to Case Management – provides consistent followup