

SAMS Statistics September 2017

|               | Disability                            |                             |                    |                  |                        |                    |         |
|---------------|---------------------------------------|-----------------------------|--------------------|------------------|------------------------|--------------------|---------|
|               | Alzheimer's/<br>Irreversible Dementia | Developmental<br>Disability | Elderly<br>Persons | Mental<br>Health | Physical<br>Disability | Substance<br>Abuse | Unknown |
| October 2016  | Not collected                         | 305                         | 2,017              | 463              | 1,110                  | 47                 | 125     |
| Nov 2016      | Not collected                         | 281                         | 2,066              | 493              | 1,144                  | 68                 | 128     |
| Dec 2016      | Not collected                         | 227                         | 2,063              | 453              | 1,045                  | 70                 | 92      |
| January 2017  | Not collected                         | 252                         | 2,123              | 521              | 1,018                  | 65                 | 76      |
| February 2017 | Not collected                         | 341                         | 2,043              | 548              | 1,034                  | 93                 | 80      |
| March 2017    | Not collected                         | 356                         | 2,129              | 638              | 1,141                  | 87                 | 84      |
| April 2017    | 147                                   | 338                         | 1,872              | 504              | 1,084                  | 52                 | 101     |
| May 2017      | 200                                   | 355                         | 1,982              | 498              | 1,102                  | 86                 | 101     |
| June 2017     | 195                                   | 400                         | 1,951              | 466              | 1,090                  | 95                 | 81      |
| July 2017     | 181                                   | 379                         | 1,862              | 492              | 1,029                  | 76                 | 91      |
| August 2017   | 267                                   | 477                         | 2,206              | 680              | 1,262                  | 99                 | 84      |
| Sept 2017     | 221                                   | 481                         | 1,789              | 495              | 935                    | 78                 | 89      |

| Consumer Age Group |            |              |         |  |  |
|--------------------|------------|--------------|---------|--|--|
|                    | Ages 18-59 | Ages 60 plus | Unknown |  |  |
| October 2016       | 1,240      | 2,168        | 110     |  |  |
| November 2016      | 1,199      | 2,225        | 77      |  |  |
| December 2016      | 1,115      | 2,166        | 62      |  |  |
| January 2017       | 1,094      | 2,249        | 68      |  |  |
| February 2017      | 1,236      | 2,190        | 80      |  |  |
| March 2017         | 1,294      | 2,336        | 99      |  |  |
| April 2017         | 1,150      | 2,077        | 77      |  |  |
| May 2017           | 1,172      | 2,184        | 105     |  |  |
| June 2017          | 1,238      | 2,132        | 82      |  |  |
| July 2017          | 1,236      | 2,043        | 55      |  |  |
| August 2017        | 1,487      | 2,395        | 93      |  |  |
| September 2017     | 1,236      | 1,924        | 74      |  |  |

|                | Top 5 Categories Discussed        |                            |               |   |  |  |
|----------------|-----------------------------------|----------------------------|---------------|---|--|--|
| October 2016   | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Housing                                 | Insurance  |  |
| November 2016  | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Insurance     | Home Services                           | Housing  |  |
| December 2016  | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Insurance                               | Housing  |  |
| January 2017   | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Community I&R                           | Housing  |  |
| February 2017  | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Housing                                 | Community I&R  |  |
| March 2017     | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Housing                                 | Community I&R  |  |
| April 2017     | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Alzheimer's and<br>Other Dementia       | Assisted Living (AFH,<br>CBRF, RCAC)                             |  |
| May 2017       | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Assisted Living<br>(AFH, CBRF,<br>RCAC) | Housing  |  |
| June 2017      | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Community I&R                           | Housing  |  |
| July 2017      | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Housing                                 | Community I&R  |  |
| August 2017    | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Housing                                 | Assisted Living (AFH,<br>CBRF, RCAC) and<br>Community I&R (tied) |  |
| September 2017 | Public Benefits<br>– LTC programs | Public Benefits<br>– other | Home Services | Housing                                 | Community I&R  |  |

|                | ADRC Activity                             |                                   |                       |  |   |   |  |
|----------------|---|-----------------------------------|-----------------------|--|---|---|--|
|                | Provided<br>Information and<br>Assistance | Provided<br>Options<br>Counseling | Provided Follow<br>Up | Administered<br>LTC Functional<br>Screen | Provided<br>Assistance with<br>Medicaid<br>Application<br>Process | Provided brief<br>or short term<br>services or<br>service<br>coordination |  |
| October 2016   | 2,166                                     | 130                               | 185                   | 173                                      | 110   | 103   |  |
| November 2016  | 2,244                                     | 97                                | 145                   | 194                                      | 110   | 59  |  |
| December 2016  | 2,141                                     | 96                                | 158                   | 165                                      | 131   | 69  |  |
| January 2017   | 2,252                                     | 123                               | 148                   | 146                                      | 138   | 74  |  |
| February 2017  | 2,250                                     | 140                               | 165                   | 182                                      | 122   | 54  |  |
| March 2017     | 2,262                                     | 117                               | 169                   | 220                                      | 128   | 60  |  |
| April 2017     | 2,043                                     | 137                               | 192                   | 240                                      | 98  | 41  |  |
| May 2017       | 2,062                                     | 142                               | 176                   | 240                                      | 115   | 39  |  |
| June 2017      | 2,147                                     | 145                               | 175                   | 207                                      | 110   | 25  |  |
| July 2017      | 2,022                                     | 131                               | 175                   | 185                                      | 108   | 17  |  |
| August 2017    | 2,448                                     | 155                               | 166                   | 207                                      | 118   | 28  |  |
| September 2017 | 2,109                                     | 86                                | 131                   | 186                                      | 71  | 14  |  |

| ADRC Activity  |                                      |   |                |  |  |
|----------------|--------------------------------------|---|----------------|--|--|
|                | Provided<br>enrollment<br>counseling | Provided<br>disenrollment<br>counseling | Administrative |  |  |
| October 2016   | 46                                   | 26                                      | 545            |  |  |
| November 2016  | 36                                   | 10                                      | 532            |  |  |
| December 2016  | 45                                   | 10                                      | 517            |  |  |
| January 2017   | 43                                   | 16                                      | 503            |  |  |
| February 2017  | 32                                   | 12                                      | 535            |  |  |
| March 2017     | 49                                   | 17                                      | 637            |  |  |
| April 2017     | 33                                   | 10                                      | 456            |  |  |
| May 2017       | 50                                   | 14                                      | 599            |  |  |
| June 2017      | 62                                   | 21                                      | 543            |  |  |
| July 2017      | 59                                   | 28                                      | 570            |  |  |
| August 2017    | 64                                   | 10                                      | 647            |  |  |
| September 2017 | 42                                   | 11                                      | 514            |  |  |

|                                | Oct 2016 | Nov 2016 | Dec 2016 | Jan 2017 | Feb 2017 | Mar 2017 |
|--------------------------------|----------|----------|----------|----------|----------|----------|
|                                |          |          |          |          |          |          |
| Accessible Housing             | 0        | 0        | 2        | 6        | 4        | 8        |
| Assisted Living                |          |          |          |          |          |          |
| (AFH, CBRF, RCAC)              | 2        | 0        | 1        | 0        | 0        | 2        |
| Dental – Medicaid              | 6        | 5        | 6        | 3        | 8        | 3        |
| Employment                     | 1        | 2        | 2        | 1        | 2        | 4        |
| Funding - Long-term Care       |          |          |          |          |          |          |
| Waiver Services                | 0        | 0        | 0        | 1        | 2        | 4        |
| Home Care – Medical            | 0        | 0        | 1        | 0        | 0        | 4        |
| Home Care - Non-Medical        | 1        | 1        | 2        | 1        | 0        | 3        |
| Housing Subsidized             | 56       | 87       | 59       | 68       | 75       | 68       |
| Medication Management          | 0        | 0        | 0        | 0        | 0        | 0        |
| Mental Health Case             |          |          |          |          |          |          |
| Management                     | 8        | 5        | 2        | 3        | 4        | 4        |
| Other - Unmet Needs            | 5        | 3        | 11       | 7        | 5        | 5        |
| Prescription Drug Assistance   | 4        | 0        | 0        | 10       | 2        | 4        |
| Rent/Mortgage Assistance       | 4        | 3        | 2        | 7        | 4        | 4        |
| Transportation                 | 25       | 9        | 20       | 17       | 18       | 30       |
| Utility Assistance (Low Income |          |          |          |          |          |          |
| Energy Assistance)             | 5        | 2        | 1        | 2        | 1        | 3        |
| Veterans Services/Benefits     | 35       | 41       | 30       | 36       | 54       | 55       |

### UNMET NEEDS – OCTOBER 2016 THROUGH MARCH 2017

|  | April 2017 | May 2017 | June 2017 | July 2017 | Aug 2017 | Sept 2017 | Past 12<br>months |
|--|------------|----------|-----------|-----------|----------|-----------|-------------------|
| Accessible Housing                                   | 4          | 6        | 2         | 1         | 0        | 5         | 38                |
| Assisted Living (AFH, CBRF,<br>RCAC)                 | 3          | 1        | 4         | 2         | 2        | 2         | 19                |
| Dental – Medicaid                                    | 2          | 8        | 1         | 1         | 1        | 2         | 46                |
| Employment   | 3          | 3        | 1         | 0         | 4        | 1         | 24                |
| Funding - Long-term Care<br>Waiver Services          | 2          | 3        | 2         | 3         | 0        | 2         | 19                |
| Home Care – Medical                                  | 1          | 3        | 4         | 0         | 2        | 7         | 23                |
| Home Care - Non-Medical                              | 5          | 7        | 6         | 12        | 8        | 13        | 58                |
| Housing Subsidized                                   | 70         | 69       | 64        | 91        | 67       | 46        | 820               |
| Medication Management                                | 2          | 0        | 2         | 1         | 1        | 0         | 6                 |
| Mental Health Case<br>Management                     | 0          | 11       | 9         | 4         | 5        | 8         | 63                |
| Other - Unmet Needs                                  | 5          | 2        | 7         | 5         | 4        | 3         | 62                |
| Prescription Drug Assistance                         | 0          | 3        | 11        | 3         | 3        | 3         | 43                |
| Rent/Mortgage Assistance                             | 4          | 4        | 9         | 0         | 4        | 3         | 48                |
| Transportation                                       | 15         | 28       | 27        | 18        | 29       | 22        | 258               |
| Utility Assistance (Low<br>Income Energy Assistance) | 3          | 2        | 3         | 2         | 1        | 3         | 28                |
| Veterans Services/Benefits                           | 54         | 27       | 41        | 35        | 60       | 23        | 491               |

### UNMET NEEDS – APRIL 2017 THROUGH SEPTEMBER 2017

# ADRC Data October 1, 2016 to September 30, 2017

#### PARTNERSHIP ENROLLMENTS 2016

|           | Care Wisconsin | iCare | Total year-to-date |
|-----------|----------------|-------|--------------------|
| January   | 22             | 2     | 24                 |
| February  | 18             | 4     | 46                 |
| March     | 20             | 7     | 73                 |
| April     | 24             | 5     | 102                |
| May       | 15             | 3     | 120                |
| June      | 28             | 4     | 152                |
| July      | 23             | 2     | 177                |
| August    | 35             | 5     | 218                |
| September | 28             | 5     | 251                |
| October   | 28             | 9     | 288                |
| November  | 20             | 4     | 312                |
| December  | 22             | 1     | 335                |

#### PARTNERSHIP DISENROLLMENTS 2016

|           | Care Wisconsin | iCare | Total year-to-date |
|-----------|----------------|-------|--------------------|
| January   | 6              | 2     | 8                  |
| February  | 6              | 1     | 15                 |
| March     | 9              | 1     | 25                 |
| April     | 3              | 1     | 29                 |
| May       | 8              | 4     | 41                 |
| June      | 3              | 2     | 46                 |
| July      | 9              | 2     | 57                 |
| August    | 6              | 2     | 65                 |
| September | 7              | 3     | 75                 |
| October   | 12             | 5     | 92                 |
| November  | 5              | 3     | 100                |
| December  | 3              | 4     | 107                |

# ADRC Data October 1, 2016 to September 30, 2017

#### PARTNERSHIP ENROLLMENTS 2017

|           | Care Wisconsin | iCare | Total year-to-date |
|-----------|----------------|-------|--------------------|
| January   | 23             | 4     | 27                 |
| February  | 24             | 1     | 52                 |
| March     | 27             | 3     | 82                 |
| April     | 17             | 6     | 105                |
| May       | 28             | 3     | 136                |
| June      | 21             | 12    | 169                |
| July      | 26             | 8     | 203                |
| August    | 23             | 10    | 236                |
| September | 33             | 9     | 278                |

#### PARTNERSHIP DISENROLLMENTS 2017

|           | Care Wisconsin | iCare | Total year-to-date |
|-----------|----------------|-------|--------------------|
| January   | 5              | 0     | 5                  |
| February  | 8              | 4     | 17                 |
| March     | 7              | 1     | 25                 |
| April     | 7              | 2     | 34                 |
| May       | 7              | 1     | 42                 |
| June      | 19             | 0     | 61                 |
| July      | 11             | 3     | 75                 |
| August    | 7              | 2     | 84                 |
| September | 5              | 1     | 90                 |

## Disenrollments – 2017

