



**Case Statistics for Disability Benefit Specialists
October 2017**

ADRC Disability Benefit Specialists Data

November 1, 2016 to October 31, 2017

Case Report Summary

	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Past 12 Months
Total Cases Opened	37	25	43	37	33	39	40	31	28	38	24	21	396
Total Cases Closed	37	30	25	22	38	28	35	32	30	16	47	34	374
Total Carry Over Cases	203	203	198	216	231	226	237	242	241	239	261	238	N/A
Total Cases Served	240	228	241	253	264	265	277	273	269	277	285	259	N/A
Current Open Cases	203	198	216	231	226	237	242	241	239	261	238	225	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017
Age												
18-20	2	2	3	2	3	5	5	2	2	6	3	1
21-29	5	1	2	7	2	6	3	1	4	2	3	1
30-39	5	1	6	4	8	2	3	7	2	3	5	4
40-49	8	4	8	8	8	8	8	5	6	9	2	4
50-59	14	13	21	14	12	17	19	15	13	18	11	10
Other	3	4	3	2	0	1	2	1	1	0	0	1

	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017
Gender												
Female	14	14	17	12	14	27	19	19	12	16	10	9
Male	23	11	26	25	19	12	21	12	16	22	14	12
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	26	18	33	29	20	31	29	22	22	22	18	14
Non-Low Income	9	4	9	5	9	7	8	6	4	13	6	4
Unknown	2	3	1	3	4	1	3	3	2	3	0	3

	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017
Living Arrangement												
Homeless or Shelter	6	5	8	1	2	3	4	1	2	0	1	2
Lives Alone	13	5	7	9	3	6	13	8	7	10	5	7
Lives with Others	18	12	25	24	25	25	21	19	17	25	16	11
Nursing Home	0	1	0	0	0	0	0	0	0	0	0	1
Other	0	0	0	0	0	0	1	0	0	0	0	0
Residential Care	0	0	1	0	0	0	0	0	0	0	0	0
Unknown	0	2	2	3	3	5	1	3	2	3	2	0

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Race/Ethnicity												
White	27	19	29	24	15	23	30	17	21	27	17	12
American Indian	0	0	0	0	0	0	0	1	0	0	0	0
Asian	2	0	3	1	4	1	0	2	0	3	1	0
Black	5	5	6	3	8	9	6	8	3	1	4	5
Native Hawaiian	1	0	0	0	0	0	1	0	0	0	0	0
Hispanic	2	1	3	2	2	0	2	3	1	5	0	2
Unknown	1	0	3	7	4	6	3	2	3	2	2	2

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Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	2	0	2	3	2	1	1	0	0	1	2	1
DD Only	2	0	2	1	2	3	3	2	2	5	0	4
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	0	0	0	0	0	0
MI Only	1	5	5	7	3	4	4	1	2	5	2	2
PD and DD	1	0	1	1	2	0	1	1	0	3	0	0
PD and MI	15	6	13	12	7	11	13	12	9	9	9	4
PD Only	12	12	15	11	12	13	15	11	11	10	9	8
PD, DD and MI	0	0	1	2	1	1	0	2	1	1	0	0
Unknown	4	2	4	0	4	6	3	2	3	4	2	2

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DBS Issues – Closed Cases

	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care (e.g., CIP, COP)	0	0	0	0	0	0	0	0	1	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	1	0	0	1
Financial Counseling	0	0	0	0	0	0	0	0	0	0	0	1	1
Employment- Training													
DVR (Vocational Rehab Services)	0	0	0	0	0	1	0	0	0	0	0	0	1
Ticket to Work-Work Incentives	0	0	0	0	0	0	1	0	0	0	0	2	3
Housing													
Rent/Mortgage Payment Assistance	0	0	0	0	0	1	0	0	0	0	0	0	1
Utility Assistance	0	0	0	0	0	0	0	0	0	0	0	1	1

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Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	1	0	0	1	0	0	0	2
FoodShare	0	0	0	0	2	0	1	0	1	0	0	1	5
General Assistance (Tribal/County)	2	1	1	1	2	0	2	3	1	2	1	2	18
Pensions (VA, etc.)	0	0	0	0	1	0	0	0	0	0	0	0	1
SSI/SSDI Eligibility	27	24	16	18	24	19	22	18	23	10	40	21	262
SSI/SSDI Post Entitlement	3	0	3	1	5	4	6	4	3	2	3	5	39
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	1	0	0	0	0	1
Health Insurance, Individual Policy	0	0	0	0	0	0	0	0	1	0	0	0	1
Medicare Supplement	0	0	0	0	0	0	0	1	0	0	0	2	3
Medical Entitlements													
BadgerCare+	1	1	1	0	2	2	1	0	1	0	0	3	12
MAPP (Medicaid Purchase Plan)	2	2	1	1	4	3	1	4	4	3	3	6	34
Medicaid Coverage, Items/Services	0	1	1	0	0	0	0	1	0	0	0	0	3

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Medicaid Coverage, Items/Services	0	1	1	0	0	0	0	1	0	0	0	0	3
Medicaid Disability Determination	0	0	0	0	1	0	1	0	1	0	0	1	4
Medicaid Financial Eligibility	1	0	0	0	0	1	2	0	1	1	0	1	7
Medicare Advantage Options/Enrollment	1	1	0	1	0	0	0	3	1	0	0	2	9
Medicare Coverage, Items/Services	1	0	0	0	0	0	0	1	0	0	1	0	3
Medicare Eligibility, General	2	0	0	0	3	3	0	2	1	1	3	2	17
Medicare Part D Options/Enrollment	2	3	3	1	3	3	3	3	2	0	2	5	30
QMB/SLMB/SLMB+	1	0	1	1	1	1	1	1	0	1	0	2	10
Other													
Benefit Check-Up	16	12	11	9	23	17	20	17	21	6	34	18	204
Other, Within DBS Program Scope	0	0	1	0	0	1	0	1	0	1	2	0	6
Referral Services													
Immigration/ Naturalization	0	1	0	0	0	0	0	0	0	0	0	0	1

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Uncovered Health Costs													
Prescription Assistance Program	0	0	0	0	0	0	0	1	0	0	0	0	1
Undefined-Update needed													
Other, Info-Referral	0	1	0	0	0	0	0	0	0	0	0	0	1

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

November 1, 2016 through October 31, 2017

Number of Inquiries: 414

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Monetary Impact of Cases Closed						
	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	April 2017
Federal Dollars	\$165,473	\$184,666	\$247,155	\$307,858	\$323,499	\$235,325
% of Dollars	77.8%	91.3%	93.4%	94.0%	90.0%	85.5%
State Dollars	\$28,046	\$17,531	\$17,373	\$19,605	\$35,895	\$40,055
% of Dollars	13.2%	8.7%	6.6%	6.0%	10.0%	14.5%
Other Dollars	\$19,054	\$0	\$0	\$0	\$0	\$0
% of Other Dollars	9.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total Dollars	\$212,573	\$202,197	\$264,528	\$327,463	\$359,394	\$275,380
Cumulative Dollars – 12 mth period	\$212,573	\$414,770	\$679,298	\$1,006,761	\$1,366,155	\$1,641,535

	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017
Federal Dollars	\$217,291	\$208,655	\$236,232	\$173,153	\$550,092	\$313,880
% of Dollars	90.8%	76.6%	85.7%	92.3%	95.8%	88.5%
State Dollars	\$21,988	\$46,615	\$37,360	\$14,478	\$23,932	\$40,750
% of Dollars	9.2%	17.1%	13.5%	7.7%	4.2%	11.5%
Other Dollars	\$0	\$17,035	\$2,205	\$0	\$0	\$156
% of Other Dollars	0.0%	6.3%	0.8%	0.0%	0.0%	0.0%
Total Dollars	\$239,279	\$272,305	\$275,797	\$187,631	\$574,024	\$354,786
Cumulative Dollars – 12 mth period	\$1,880,814	\$2,153,119	\$2,428,916	\$2,616,547	\$3,190,571	\$3,545,357
Total Dollars since April 2013	Federal: \$10,690,350	State: \$1,278,198	Other: \$342,240	Total: \$12,310,787		